



## People Overview and Scrutiny Committee

<b>Date:</b>	<b>Thursday, 23 March 2017</b>
<b>Time:</b>	<b>6.00 pm</b>
<b>Venue:</b>	<b>Committee Room 1 - Wallasey Town Hall</b>

**Contact Officer:** Patrick Sebastian  
**Tel:** 0151 691 8424  
**e-mail:** [patricksebastian@wirral.gov.uk](mailto:patricksebastian@wirral.gov.uk)  
**Website:** [www.wirral.gov.uk](http://www.wirral.gov.uk)

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### AGENDA

**1. MEMBERS' CODE OF CONDUCT - DECLARATIONS OF INTEREST PARTY WHIP**

Members are asked to consider whether they have any disclosable pecuniary interests and/or any other relevant interest in connection with any item(s) on this agenda and, if so, to declare them and state the nature of the interest.

Members are reminded that they should also declare whether they are subject to a party whip in connection with any item(s) to be considered and, if so, to declare it and state the nature of the whipping arrangement.

**2. MINUTES (Pages 1 - 16)**

To approve the accuracy of the minutes of the People Overview and Scrutiny Committee meeting held on 1 February 2017 (attached), and to receive the minutes of the Children's Sub Committee meeting held on 8 February (attached) and 8 March 2017 (to follow).

**3. MEETING OF THE HEALTH AND CARE PERFORMANCE PANEL - 1 FEBRUARY**

**(Pages 17 - 20)**

**4. ADULTS SAFEGUARDING ANNUAL REPORT**

**(Pages 21 - 52)**

5. **WIRRAL CCG - OUTCOMES FROM THE SERVICE POLICY REVIEW CONSULTATION**  
(Pages 53 - 58)
6. **2016/17 QUARTER 3 WIRRAL PLAN PERFORMANCE - PEOPLE THEME**  
(Pages 59 - 78)
7. **FINANCIAL MONITORING 2016/17 QUARTER 3**  
(Pages 79 - 110)
8. **AVOIDING ADMISSIONS SCRUTINY REVIEW - FOLLOW UP REPORT**  
(Pages 111 - 122)
9. **HEALTH AND SOCIAL CARE INTEGRATION - PROGRESS**  
  
Verbal update.
10. **IMPROVING LIFE CHANCES STRATEGY UPDATE**  
(Pages 123 - 132)
11. **POLICY INFORM**  
(Pages 133 - 164)
12. **MEMBERSHIP OF CHILDREN'S SUB COMMITTEE**  
  
To agree changes to the Children's Sub Committee membership.
13. **PEOPLE OVERVIEW & SCRUTINY COMMITTEE - WORK PROGRAMME UPDATE**  
(Pages 165 - 176)
14. **ANY OTHER BUSINESS APPROVED BY THE CHAIR (PART 1)**
15. **EXEMPT INFORMATION - EXCLUSION OF MEMBERS OF THE PUBLIC**  
  
The public may be excluded from the meeting during consideration of the following items of business on the grounds that they involve the likely disclosure of exempt information.  
  
RECOMMENDATION – That in accordance with section 100A (4) of the Local Government Act 1972, the public be excluded from the meeting during consideration of the following items of business, on the grounds that they involve the likely disclosure of exempt information as defined by the relevant paragraphs of Part 1 of Schedule 12A (as amended) to that Act. The public interest test has been applied and favours exclusion.
16. **ANY OTHER BUSINESS APPROVED BY THE CHAIR (PART 2)**

## PEOPLE OVERVIEW AND SCRUTINY COMMITTEE

Wednesday, 1 February 2017

Present:

Councillor	M McLaughlin (Chair)	
Councillors	A Davies	C Povall
	B Berry	D Roberts
	A Brighthouse	W Smith
	D Burgess-Joyce	T Usher
	W Clements	W Ward
	T Johnson	G Watt (In place of P Hayes)
	C Meaden	
	T Norbury	

In attendance:

Cabinet Members Councillors C Jones and J Williamson  
 Ms S Wells (Wirral CCG)  
 Ms S Quinn (CWP) in place of S Edwards  
 Mrs G Peters (Church of England Diocesan Representative)  
 Ms E Evans (Healthwatch) in place of K Prior

Apologies

Councillor P Hayes and Co-opted Members / Advisors J Develling, S Edwards, M Harrison, V McGee and K Prior.

**37 MEMBERS' CODE OF CONDUCT - DECLARATIONS OF INTEREST PARTY WHIP**

Members were asked to consider whether they had any disclosable pecuniary interests and/or any other relevant interest in connection with any item(s) on this agenda and, if so, to declare them and state the nature of the interest.

Members were reminded that they should also declare whether they were subject to a party whip in connection with any item(s) to be considered and, if so, to declare it and state the nature of the whipping arrangement.

The following interests were declared:

Name	Nature of Declaration	Action
Councillor Wendy Clements	General – Personal and Non Pecuniary - By virtue of her employment in an early years setting.	Took part in the discussions, remained in the meeting.
Councillor Angela Davies	General - Personal and pecuniary – by virtue of her employment with partner organisation, Cheshire and Wirral Partnership Trust.	Took part in the discussions, remained in the meeting.

Councillor Chris Meaden	General - Personal - by virtue of her daughter's employment within the CYPD.	Took part in the discussions, remained in the meeting.
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38 **MINUTES**

Reference minute 25, Members' declarations of interest. Councillor Angela Davies advised the Chair that she had in fact left the meeting whilst the matter of the review of services by Change, Grow, Live was discussed and had not, as incorrectly recorded in the above minute, remained in the meeting.

**Resolved - That subject to the above correction, the minutes of the last meeting of the People Overview and Scrutiny Committee, held on 28 November 2016, and the minutes of the Children's Sub Committee meeting held on 14 December 2016, be confirmed as a true record.**

39 **ORDER OF BUSINESS**

The Chair, having welcomed everybody to the meeting, suggested and it was agreed that item 5 on the agenda, Ageing Well in Wirral – Update on the Delivery of the Strategy be considered next, returning to the published agenda order thereafter.

40 **AGEING WELL IN WIRRAL - UPDATE ON THE DELIVERY OF THE STRATEGY**

The Chair introduced Lucy Barrow (Head of Strategy) who was in attendance to present, and answer questions on, the topic of Ageing Well in Wirral and to provide an update on the delivery of the Strategy. Annette Roberts, Chief Executive, Community Action Wirral and Jamie Anderson, Chief Executive, Age UK Wirral were also in attendance to answer any questions arising from the report / presentation

Ms Barrow introduced the report of the Director of Health and Wellbeing that set out the shared partnership vision to improve outcomes for Wirral residents in line with the Wirral Plan 2020 Vision.

The People Overview and Scrutiny Committee were informed that the Ageing Well in Wirral strategy was a 5-year, partnership strategy document, published in January 2016 which articulated the ambitions of the Wirral Plan People Priority and more specifically the 'Older people live well' pledge i.e. *"We will support older people to live independently in their homes and help prevent social isolation. We will seek ways to show we value the experience and knowledge of older people and encourage more volunteering and mentoring opportunities within our communities."*

The report informed that the strategy had been led by Annette Roberts, Chief Executive of Community Action Wirral and that organisations from the public, private, voluntary, community and faith sector had been fully engaged and

involved in shaping its development and that the production of the strategy was a fantastic example of what can be achieved in partnership.

Members were informed that, since publication, partners had worked together in new and innovative ways across Wirral to deliver the strategy. The key areas of focus for 2016-17 being to reduce social isolation and improve financial resilience.

The Head of Strategy's presentation provided information on the five key priorities included in the Wirral Plan: Ageing Well in Wirral, with a summary of examples of actions delivered arising, namely:

Priority One – Being an active part in strong, thriving, local communities. Impact – Wirral Council and partners had knocked on over 2000 doors, spoken to over 500 residents, referred 174 people for further advice or support, prevented at least 6 people from being alone on Christmas day and set up a bereavement peer support group.

Priority Two – Enjoying a happy home life. Impact – By October 2016, 1529 adaptations had been fitted to homes, improving access and enabling residents to stay independent for longer.

Priority Three – Being emotionally and physically healthy. Impact – Active Wirral was successfully launched in Summer 2016. In February 2017 the campaign would focus on the Active Ageing strand.

Priority Four – Being financially secure. Impact – A set of Financial Tips for those 50+ was to be published in the Wirral View to increase awareness across Wirral of simple ways of maximising income and savings.

Priority Five – Having better access to the right information and support. Impact – Through the Wirral View the Council and partners are now able to reach households and businesses across Wirral. Working with partners the Council has included a variety of articles that relate to the Ageing Well in Wirral Strategy.

Following the presentation, Members questioned the Head of Strategy, the Chief Executive, Community Action Wirral and the Chief Executive, Age UK Wirral on matters relating to the report and presentation that included the variety of home adaptations available, composition of the core member steering group, limited progress on 'digital inclusion' and tackling social pressures by targeting the 50+ age group in early preparation for retirement.

The Chair thanked Ms Barrow, Ms Roberts and Mr Anderson for their attendance, and contributions to the report, presentation and meeting.

**Resolved - That the report be noted.**

41 **SAFEGUARDING CHILDREN ANNUAL REPORT 2015/16**

The Chair introduced Kerry Mehta (Head of Safeguarding) and David Robbins (Business Manager, Wirral Safeguarding Children Board) who were in attendance to present, and answer questions on, the Safeguarding Children Annual Report 2015/16.

Mr Robbins presented information on the statutory functions and objectives of Local Safeguarding Children Boards (LSCB) as set out in Section 14 of the Children Act 2004, namely:

- to coordinate what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the area; and
- to ensure the effectiveness of what is done by each such person or body for those purposes.

Mr Robbins informed of the structure of the LSCB and the local background and safeguarding context for 2015/16 as follows:

- Population of Wirral is 320,200 with 70,500 children and young people (0-18);
- 22% of Wirral children live near or below poverty line. Almost all of these live between Wallasey, Birkenhead and Rock Ferry;
- 2015-16 has continued to be a time of austerity and significant public sector change. Key ongoing challenge for partnership is to prioritise reduced resources with effective early help crucial;
- High incidence of neglect and domestic abuse, and high numbers of children looked after remain a challenge; and
- Children's Services and WSCB both rated as Inadequate following Ofsted Inspection. Improvement Journey begun.

The People Overview and Scrutiny Committee were then apprised of the LSCB's progress against the following key priorities:

- Safeguarding is Everyone's Responsibility –ensuring that Children and Young People feel safe and are safe;
- Child Sexual Exploitation – ensuring children and Young People have non-exploitative relationships;
- Effectiveness of Early Help - the Needs of Children and Young People are Identified Early;

- Domestic Abuse - Children and Young People live in Homes where they feel Safe; and
- Radicalisation – that Children and Young People are not Radicalised.

Members paid particular attention to information presented on the Ofsted inspection of children's services and the effectiveness of the Wirral Safeguarding Children Board (WSCB) undertaken in July 2016, noting that both children's services and the WSCB were judged to be inadequate 19 recommendations for improvement were made to the LA and that 7 were made for the WSCB. Including;

- Review of governance; independence, influence and challenge; sighted on needs of privately fostered children and those placed in Wirral; notifications of serious incidents; accurate performance information; review of auditing; and
- WSCB has developed an improvement plan and progress is reviewed at each WSCB meeting and through an improvement board and quarterly monitoring visits.

Mr Robbins informed Members regarding the WSCB Business Plan for 2016-18 that included a number of priority areas, namely:

Priority One - Children in need of help and protection are identified and responded to at the earliest opportunity by services effectively working together.

Priority Two - Children are protected from sexual exploitation by a skilled workforce, and the wider community is equipped to understand and respond to concerns.

Priority Three - Children and Young People who are Looked After, including those placed in Wirral by other Local Authorities are supported by agencies who effectively work together to keep them safe.

Priority Four - Through its effective governance and relationships with influential forums and groups the Wirral Safeguarding Children Board ensures all partner agencies meet the needs of Children and Young People.

Following the presentation, Members questioned Mr Robbins and Ms Mehta on issues surrounding compilation of the report, background evidence and subject areas of audit reviews, child deaths, accuracy and scrutiny of data, and recording of data surrounding missing children i.e those in care, length of absence, repeat episodes etc.

On behalf of the People Overview and Scrutiny Committee, the Chair thanked the speakers and the Wirral Safeguarding Children Board for their Annual Report.

The Chair then stated that to help Committee Members to understand more fully the role and responsibilities of the Local Safeguarding Children Board and therefore improve their ability to scrutinise its work, they ask that a 'Focus Session' be arranged as part of the Committee work programme. The Chair further stated that Members would look to use the session to influence future work programmes and strengthen the relationship between the Board and the Committee.

Members noted the priority areas and business plan proposed for the forthcoming year will provide a successful delivery on the 7 recommendations within the next year.

**Resolved – That a 'Focus Session' be arranged as part of the People Overview and Scrutiny Work Programme to help strengthen the relationship between the Committee and the Wirral Safeguarding Children Board, and to aid identification of appropriate topic areas for inclusion in future work programmes.**

42 **WIRRAL RESIDENTS LIVE HEALTHIER LIVES; TOBACCO CONTROL AND ALCOHOL STRATEGIES**

Julie Webster (Head of Public Health) and Rebecca Mellor (Public Health Manager) introduced a report that set out the Wirral Residents Live Healthier Lives; Tobacco Control and Alcohol Strategies.

This report provided the People Overview and Scrutiny Committee with copies of the draft strategies developed to address tobacco and alcohol use in the borough as outlined in the Wirral Plan Healthy Lives pledge: *"We want all of our residents to have a good quality of life and live healthy lifestyles in clean and safe environments"*.

The Chair introduce Ms Webster and commented on the quality of the Tobacco Control and Alcohol Strategies produced under the leadership of Councillor Janette Williamson, Cabinet Member for Public Health

The Head of Public Health informed that both Strategy documents were currently draft versions, and had not yet been approved by Cabinet and that further work was required on both strategies to agree timelines and lead partners. The strategies were being presented to the People Overview and Scrutiny Committee for comment prior to agreement by Cabinet and publication.

The Head of Public Health stated that smoking remains the single greatest risk factor for poor health and early death in Wirral. Smoking still kills and that the job of tobacco control remains of great importance when one in five deaths each year in Wirral is related to smoking. Smoking is the principal cause of health inequalities and there are still young people starting to smoke every day.

She further stated that excess alcohol drinking also brings many challenges:



- For the individual, regular drinking risks a future burdened by illnesses such as cancer, liver cirrhosis and heart disease, and a taste for alcohol can turn all too easily into dependence.
- For families, alcohol dependence can lead to relationship breakdown, domestic violence and impoverishment. For communities, alcohol can fuel crime and disorder and transform town centres into no-go areas.
- For society as a whole, the costs of alcohol consumption include both the direct costs to public services and the substantial impact of alcohol-related absenteeism on productivity and earnings.

Following the Head of Public Health's verbal report, Members questioned Ms Webster on matters relating to the strategies that included working with licenced and off-licence premises, responsible retailers, the use of planning briefs for exclusion zones, cumulative impact studies and the sharing of data to support decision making processes.

Members commented on the use of education and most effective age at which to introduce the subject of the impact on health of smoking and drinking, and the differing levels of smoking and drink related health issues across different parts of the Wirral.

A Member commented on the removal of Magistrates controls on the matter of 'Need and Cumulative Impact' in relation to procedures when considering the licencing of premises / off-licences. It was noted that changes had been effected as a result of revision to section 182 of the Licensing Act 2003. The People Overview and Scrutiny Committee agreed that clarification on the Council's approach to 'Need and Cumulative Impact' be raised with the Chair of the Council's Licencing Committee.

**Resolved – That**

- 1) the report, and draft Tobacco Control and Alcohol Strategies be noted; and**
- 2) the Chair of the Licencing Committee be informed of the views of the People Overview and Scrutiny Committee regarding the changes to the 2003 Act.**

**43 COMMUNITY PHARMACY SCRUTINY REVIEW**

The Chair of the People Overview and Scrutiny Committee introduced the report of the Scrutiny Review Panel that set out the findings and recommendations arising from a Scrutiny Review of Community Pharmacies. She informed that this particular review, arising from a Notice of Motion to Council (11 July 2016) from Councillor Phil Gilchrist, had been undertaken in a slightly different way i.e. through the holding of an 'evidence day', and had

been completed in a timely fashion. Consideration would be made to using this method in future reviews.

The report informed that the People Overview & Scrutiny Committee agreed to form a task and finish group to undertake a review, but on the advice of NHS England, it was not practical to commence the review immediately as the Government had not, at that time, made a formal response to the consultation nor provided detailed proposals regarding the future contractual and financial arrangements for community pharmacies. Following a period of negotiation with the Pharmaceutical Services Negotiating Committee (PSNC), the Government imposed a settlement. New arrangements were published by the Department of Health on 21 October 2016. As a result, an Evidence Day was held on 16 November 2016, including representatives from NHS England, Wirral Clinical Commissioning Group (CCG), Community Pharmacy Cheshire & Wirral Local Pharmacy Committee and Public Health (Wirral Borough Council).

The Chair expressed thanks to Councillors Angela Davies, Treena Johnson, Chris Meaden, Tony Norbury, Tom Usher, Tom Anderson and Phil Gilchrist for their contributions to the review, evidence gathering and preparation of the summary report.

The Committee noted the content and endorsed the recommendations within the Community Pharmacy Scrutiny Review, namely that:

**Recommendation 1 – Monitoring the future impact of the new contractual and funding arrangements**

It is recognised that the impact of the Government's contractual and funding arrangements for community pharmacies is causing concern among the providers. As no local impact assessments of the new arrangements have taken place, the consequences of the policy change are currently unclear. Therefore, Wirral's Health & Wellbeing Board is requested to keep an on-going brief over future developments in the local pharmacy market. Further data will be required to establish:

- The number of pharmacies directly affected (by closure or merger);
- The impact of changes in the market on any specific communities, particularly in light of the criteria for eligibility to the new Pharmacy Access Scheme not including any indicator of community deprivation;
- The potential impact on other service providers, such as GPs.

**Recommendation 2 – Integration of pharmacies within the NHS**

As members welcome proposals to further integrate community pharmacies and pharmacists more closely within the NHS, Wirral CCG and NHS England are encouraged to further develop the principle of co-location between GP practices and pharmacies (or employment of a clinical patient-facing pharmacist).

**Recommendation 3 – Diversification of pharmacy services**

As the GP Five Year Forward View gives a direct incentive to promote the use of pharmacies for specialised services such as the treatment of diabetes or deep vein thrombosis, Wirral CCG is encouraged to consider the feasibility of such schemes at the earliest opportunity.

#### **Recommendation 4 – Public health commissioning of services via pharmacies**

The Director for Health & Wellbeing (DPH) is requested to ensure that public health services such as smoking cessation and Emergency Hormonal Contraception (EHC) continue to be services that are easily available through outlets such as community pharmacies. Public health services will continue to be commissioned with a view to providing the best value for money and outcomes for patient care and public health. For the future commissioning and re-commissioning of services, opportunities for pharmacy consortia to tender should be made clear.

#### **Recommendation 5 – The relationship between pharmacies and care homes**

The Director for Health & Care is requested to consider whether closer links can be established between pharmacists and care homes in order to take on roles such as medication reviews for patients. The Local Authority's commissioning of care homes could be developed to include consideration of the home's relationship with a pharmacist as part of the specification of the service.

#### **Recommendation 6 – Repeat prescription pilot scheme**

Members note the pilot scheme implemented by Wirral CCG aimed at reducing medicine waste by stopping pharmacies being able to order repeat prescriptions for people. It is proposed that the People Overview & Scrutiny Committee receive a report from Wirral CCG regarding the outcomes of the pilot scheme with particular reference to the patient experience of this pilot.

#### **Recommendation 7 – Future review by the People Overview & Scrutiny Committee**

The People Overview & Scrutiny Committee is recommended to undertake a further investigation of the impact of the new contractual and funding arrangements for community pharmacies in approximately one year's time. An update on the other recommendations from this review will be incorporated.

The Chair expressed her thanks to Alan Veitch, Scrutiny Officer for his dedicated support in progressing the review and the preparation of the summary report.

#### **Resolved - That**

- 1) RECOMMENDATION TO CABINET - that the Community Pharmacies Scrutiny Review and recommendations contained within be endorsed; and**

- 2) **an update report regarding the implementation and impact of the recommendations be presented to the next appropriate meetings of the Health & Wellbeing Board and Cabinet.**

#### 44 **BUDGET 2017/18 SCRUTINY**

A report from the Chair presented the work of People Overview and Scrutiny Committee in relation to pre-scrutiny of the 2017/18 budget proposals. A workshop had been held on 10 January 2017 for Members to explore in more detail the various budget proposals being put forward that fell under the remit of this committee. A report on the workshop was included as an appendix to the report. The Committee was requested to acknowledge this report as its response to the 2017/18 budget proposals to be referred on to Cabinet as part of its considerations in developing any budget recommendation to Council.

Members noted the report content that covered the 5 key service areas falling under the Committee's remit namely:

- Specialist Transport;
- Public Health (Renegotiated Contracts);
- Delivery of Social Care;
- LCR Integration of Adult Safeguarding; and
- Children's Services Managing Demand.

The report appendix provided a summary of the budget proposals scrutinised and listed comments and suggestions of Members who had attended the workshop.

The Chair informed that Members could make suggestions for budget saving at any point in the process, and these would be fed into the consultation.

#### **RESOLVED: That**

- (1) **That the report and the Committee's response to the 2017/18 budget proposals be noted; and**
- (2) **the report be referred to Cabinet as part of its considerations in developing any budget recommendation to Council.**

#### 45 **POLICY INFORM**

The People Overview and Scrutiny Committee considered the January 2017 Policy Inform Briefing Paper that included an overview of ongoing and recent national legislation, potential implications for the Council, and emerging policies.

The Policy Inform Briefing Paper outlined the key features of the policies and legislation that had emerged from the Queen's Speech 2016 and provided an update on the developments of recent legislation and highlights any emerging

implications. The Policy Inform briefing also alluded to any potential implications for Wirral Council.

**Resolved - That the contents of the January 2017 Policy Briefing papers be noted.**

46 **FEEDBACK FROM THE MEETING OF THE HEALTH AND CARE PERFORMANCE PANEL HELD ON 7TH DECEMBER 2016**

The Chair introduced her report that provided feedback regarding the key issues arising from the meeting of the Health and Care Performance Panel meeting held on 7 December 2016.

The report provided an overview of the National Framework for NHS Continuing Health Care (CHC) that placed a statutory duty on the NHS to administer the CHC process. The report further informed of discussions and emerging issues on this subject.

The Chair apprised the People Overview and Scrutiny Committee of the main body of the report topics namely:

- Domiciliary Care – Overview;
- Care Homes Scrutiny Review – review of recommendations;
- Member Visits to Care Homes; and
- Quality Framework and Performance Measures for the Health Sector in Wirral.

She informed that there had been good sign up from Members in support of these matters and that two training dates were being scheduled and that Members would be notified in due course.

**Resolved - That the report be noted.**

47 **PEOPLE OVERVIEW & SCRUTINY COMMITTEE - WORK PROGRAMME UPDATE**

The People Overview and Scrutiny Committee noted the report of the Chair that updated members on the current position regarding the Committee's work programme as agreed for the 2016/17 Municipal Year.

The report provided an update regarding progress made since the last Committee meeting held on 28 November 2016. The current work programme being made up of a combination of scrutiny reviews, standing items and requested officer reports. The updated report provided the committee with an opportunity to plan and regularly review its work across the municipal year. The current work programme for the Committee was attached as an appendix to the report.

The Chair informed the People Overview and Scrutiny Committee of key points to note within the report, namely:

- That a scoping meeting for a Scrutiny Review to focus on the Re-provision of Respite Services had been scheduled for Wednesday 15 February 2017; and
- A Scrutiny Review relating to Continuing Health Care (CHC) funding was due to commence, with a scoping meeting arranged for 9 March 2017. Members of this Task and Finish Group would be Councillors Moira McLaughlin, Wendy Clements and Alan Brighthouse, and Mrs Karen Prior (Healthwatch Wirral).

**Resolved – That**

- 1) the proposed People Overview & Scrutiny Committee work programme for 2016/17, be noted; and**
- 2) nominations for membership of a Task & Finish Group to undertake the forthcoming Continuing Health Care Scrutiny Review be provided to the Chair in due course.**

# CHILDREN SUB-COMMITTEE

Wednesday, 8 February 2017

Present:

Councillors A Brighthouse  
D Burgess-Joyce (In place of W Clements)  
A Davies

Co-optee Mr M Harrison

Apologies Co-optee Mrs G Peters

18 **MEMBERS' CODE OF CONDUCT - DECLARATIONS OF INTEREST**

Members were asked to consider whether they had any disclosable pecuniary interests and/or any other relevant interest in connection with any items on the agenda and if so, to declare them and state the nature of the interest.

Councillor Chris Meaden declared a personal interest in the items on the agenda by virtue of her daughter's employment within the Children and Young People's Department.

19 **APPOINTMENT OF CHAIR FOR THE MEETING AND VICE-CHAIR FOR THE REMAINDER OF THE MUNICIPAL YEAR**

The Sub-Committee was invited to appoint a Chair for this meeting.

On a motion by Councillor Chris Meaden and seconded by Councillor Walter Smith it was –

**Resolved – That Councillor Angela Davies be appointed Chair for this meeting.**

20 **MINUTES**

**Resolved – That the accuracy of the minutes of the meeting held on 14 December 2016 be approved.**

21 **IMPROVEMENT PLAN**

The Director of Children's Services delivered a presentation to update Members in respect of the Improvement Plan.

Members were advised that a website had been set up in order that the Improvement Plan and minutes of the Improvement Board may be accessed. A number of comments from the Young People's Reference Group held in December were provided in order that Members were aware of the issues that the children had raised. It was reported that an engagement session had taken place between the Deputy Director for Children's Care Services, the Interim Strategic Lead for Improvement and a group of Social Workers in order that frontline managers could voice their concerns. Managers had highlighted that the emotional wellbeing of children was a big issue and that the waiting list for CAMHS was too long and the threshold too high. Another concern was that there was a lack of business support and that a stable workforce was needed to improve outcomes for children and young people.

The Director of Children's Services reported that a number of conferences had been held with partners which had been very well attended. She advised that the feedback from these conferences was positive and that it was felt that thresholds had been clarified.

The Director referred to the Improvement Plan and advised that this comprised three parts: People, Practice and Performance. People - focussed on getting the right people permanently in post. Members were advised that Simone White had been appointed as Deputy Director, Children's Social Care and that interviews were being held on 17 February for key Senior Manager posts. Carol Nixon had been appointed as the new Group Manager for Children in Care and Care Leavers and Kerry Metor had been appointed as the new interim Senior Manager, Children's Safeguarding. Practice - a number of conferences were being delivered and had been well attended by professionals. Manager's standards had been issued to all managers comprising eleven key points that were expected of them. Also, all front line managers had been undertaking training and a training session for elected members had been delivered in December. Performance - monthly performance clinics had been established which reviewed live data against core performance measures. Coaching and mentoring of staff had taken place as well as auditing and audit feedback workshops were being delivered from January 2017 onwards. The Improvement Plan had been submitted to Ofsted and DfE on 23 December 2016.

Members were informed that Ofsted had undertaken their first monitoring visit which had been carried out over two days. Six cases that had been referred since 1 December 2016 were audited and approximately twenty four sampled cases. It was reported that the findings of the visit would be shared with the Improvement Board and that feedback was expected at the end of February.

In response to questions from Members, it was reported that vacancies still existed for permanent social worker posts and that different ways of recruiting were being sought. The Director advised that work was continually being



undertaken with colleagues in Liverpool to explore the possibility of recruiting across Liverpool. Members were advised that changes in respect of the Children's and Social Care Bill were being followed and that representations had been made by professional associations. The Director stated that it was important to focus on core essentials.

The Director assured Members that the Improvement Board would show how outcomes for children would be improved and that the Department for Education Minister was checking progress, therefore strong external scrutiny was in place.

**Resolved – That the Director of Children's Services be thanked for her presentation.**

## 22 IMPROVEMENT PLAN PERFORMANCE REPORT

The Head of Quality, Performance and Improvement reported upon the core indicator areas that were currently being reviewed in order to develop insight and thereby establish the most appropriate actions that would be taken.

It was reported that detailed analysis was continuing in the key areas of Child Protection Plans and Children Looked After and that there had been a 73% increase in Wirral's rate of children who were subject to a Child Protection Plan in the year. Members were advised that Wirral's population of Children Looked After had fewer very young children and fewer older children but a significantly larger proportion of children in the age range 1-9 years than England. Further analyses have been undertaken to understand the reasons for this and inform the actions needed to bring this demand down.

A key area of concern in the Ofsted judgement in July 2016 was improving practice in 'staying in touch' with care leavers. It was reported that considerable work had been undertaken to improve this and that over 90% contact with care leavers had been achieved.

A key area of concern in the Ofsted judgement in July 2016 was improving practice in 'staying in touch' with care leavers. It was reported that considerable work had been undertaken to improve this and that over 90% contact with care leavers had been achieved. . An experienced manager has been working with the service, focussing on improving performance and additional resources had been agreed to ensure a quality service is offered to care leavers.

Members were advised that Children Looked After had been high in Wirral for some time and that there had been an increase since April 2016. There had been a decline in those leaving care and an increase in those coming into care.

Further to discussion amongst Members, the Director agreed that case auditing would be the key to identifying progress and Members welcomed receiving a regular report from audits.

**Resolved –**

**(1) That the Head of Quality, Performance and Improvement be thanked for her report.**

**(2) That a regular audit report be provided to Members.**

23 **WORK PROGRAMME FOR FUTURE MEETINGS**

The Chair referred to the work programme update. Members agreed the items proposed to be considered at the meeting to be held on 8 March 2017.

Members discussed the support provided by Merseyside Police and it was suggested that they be invited to the next meeting of the Sub-Committee.

The Chair requested that a workshop be convened to consider further items which may be added to the work programme.

**Resolved –**

**(1) That the items on the work programme be agreed and that a representative from Merseyside Police be invited to attend the next meeting of the Sub-Committee.**

**(2) That a workshop be convened with Members of the Children Sub-Committee and scrutiny officers.**

## WIRRAL COUNCIL

PEOPLE OVERVIEW & SCRUTINY COMMITTEE – 23<sup>RD</sup> MARCH 2017

HEALTH AND CARE PERFORMANCE PANEL – 3<sup>RD</sup> APRIL 2017

<b>SUBJECT:</b>	<i>FEEDBACK FROM THE MEETING OF THE HEALTH &amp; CARE PERFORMANCE PANEL HELD ON 1<sup>ST</sup> FEBRUARY 2017</i>
<b>REPORT OF:</b>	<i>THE CHAIR OF THE PANEL (COUNCILLOR MOIRA MCLAUGHLIN)</i>

### 1.0 PURPOSE OF THE REPORT

This report provides feedback regarding the key issues arising from the meeting of the Health & Care Performance Panel held on 1<sup>st</sup> February 2017.

### 2.0 ATTENDEES

#### **Members:**

Councillors Moira McLaughlin (Chair), Bruce Berry, Alan Brighthouse, Wendy Clements, Treena Johnson, Tom Usher and Warren Ward

#### **Other Attendees:**

Jacqui Evans (Assistant Director: Integrated Commissioning, Health & Care, Wirral Borough Council)

Amanda Kelly (Senior Manager, Transformation and Contracts, Health & Care, Wirral Borough Council)

Karen Prior (Wirral Healthwatch)

Alan Veitch (Scrutiny Officer, Wirral Borough Council)

Patrick Torpey (Scrutiny Officer, Wirral Borough Council)

#### **Apologies:**

Lorna Quigley (Director of Quality and Patient Safety, Wirral Clinical Commissioning Group)

### 3.0 NOTES FROM THE PREVIOUS PANEL MEETING HELD ON 7<sup>TH</sup> DECEMBER 2016

The notes from the previous meeting, held on 16<sup>th</sup> March 2016, were approved by members.

## **4.0 DOMICILIARY CARE – VERBAL UPDATE**

### **Overview**

Jacqui Evans had provided a report to the previous meeting (held on 7<sup>th</sup> December 2016) regarding issues which have developed in the home care market. A follow-up report had been requested by the panel members.

Jacqui Evans reported that significant progress had been made with regular meetings having been held with both the Care Quality Commission (CQC) and some of the home care service providers. Significant progress had been made regarding the transfer of care files to a new provider. The Mobile Nights service, now provided by Premier Care is looking stable. It is intended that the service will commence new referrals shortly.

### **Discussion**

During discussion with members, a number of issues emerged:

- Members were assured that Priority 4 cases are prioritised (Avoiding hospital admission or aiding discharge from hospital). The Acute trust has funded additional beds at Hazlewell (Heswall), Westhaven (Hoylake) and Daleside (Birkenhead) to enable additional capacity for step-down provision.
- Members were assured that many staff in the care sector prefer to have zero hours contracts. However, this can cause problems for businesses, due to the lack of staff at peak times such as during the summer holidays and the Christmas period. The care sector, as a whole, is looking at trying to provide stability regarding recruitment across the sector. Members were informed that the care market is significant and growing. However, there is a limit to the workforce available of people who wish to work in this sector.
- A member commented that the recruitment problem within the care sector is not just about pay but also relates to staff feeling valued and the status of those working in the sector. The member queried whether the use of additional staff benefits could be of assistance. Members were informed that the Council had introduced the Ethical Care Charter during the most recent round of contract tendering. However, members were informed that more needs to be done and discussions are taking place at an LCR (Liverpool City Region) level in order to further incentivise people to work in the care sector.
- Members were informed that the health and care sector had not foreseen the level and impact of the winter pressures this year. As an example, Arrowe Park hospital has been receiving 20+ ambulances per day more than last year. There have also been increased levels of acuity among those patients attending hospital. There is recognition that better winter modelling is required. The national direction of travel is towards the provision of more community care, although there has not been an equivalent flow of funding to enable that transition to happen fast enough. However, despite immense pressures to discharge patients, many are too ill leave hospital. Statistics also show that the pressures of increased attendance are across the sector, including walk-in centres and geographically across the North West region.

### **Conclusion**

Members concluded that workforce issues in the social care sector should be included on the Panel's work programme.

## 5.0 INTERMEDIATE CARE - UPDATE

### Overview

Amanda Kelly introduced a report which summarised the monitoring processes which are in place for Intermediate care (IMC) services. Intermediate Care bed-based services provide a short term programme of therapy, help and support within a care home setting, so that people can regain their independence following a period of ill health. The intermediate care services provides both step up and step down beds, supporting both admission avoidance and hospital discharge. There are a total of 69 IMC beds commissioned on Wirral and these are split between 3 nursing homes. These homes are quality monitored by CQC and the Quality Assurance team and are supported by the IMC multi-disciplinary team. This is an integrated commission from Wirral CCG and Wirral Borough Council, with Wirral Community Trust being the lead provider supporting the integrated delivery of the contract.

### Discussion

During discussion with members, a number of issues emerged:

- With regard to service monitoring, the main difference for IMC services (compared to residential care) is the speedier throughput of clients aimed at reablement in order to get the client home as soon as possible. CQC are clear that the key criterion is that the care home must acquire enough information in order to effectively care for the client.
- It was confirmed that approximately 85% of IMC bed usage is used to enable discharge from hospital whereas only approximately 15% is used to avoid hospital admission. These proportions are typical of the national picture too.
- Members were assured that the first 6 weeks of an IMC stay continues to be free of charge to the client. The current average IMC stay is 3.8 weeks.
- Members were informed that attempts are made to obtain feedback from client experience via a survey which takes place when the client leaves the IMC home. In addition, care homes have to evidence resident / family involvement for the CQC.
- A member noted that previous scrutiny work had revealed that where patients were receiving physio support, there were cases where the physio had been phased out too early. Members were reassured that changes had been made to the processes to ensure that this is no longer the case.
- National learning has determined that the condition of older people can deteriorate quickly if they do not get back home quickly when receiving support in bed-based provision, either acute or community. A future model of Discharge to Assess (D2A) is being piloted and provides either a bed-based or home option. Under the pilot 5 community beds are available at Elderholme, the aim of which is to assess the client's care needs and put a care package in place.

### Conclusion

Members agreed that a future report should be prepared for the Panel to explain the CQC ratings across care homes in Wirral with regional and national comparators being provided.

## **6.0 FUTURE ARRANGEMENTS AND WORK PROGRAMME FOR THE PANEL**

Items for the agenda of the next Panel meeting on 3<sup>rd</sup> April 2017 were confirmed:

- Clatterbridge Cancer Centre – Outcomes from the CQC inspection held in June 2016
- CGL (Change, Grow, Live) – Outcomes from the recent CQC inspection
- Annual social care complaints report
- Suicide rates – update
- Health and care quarterly performance report – Quarter 3

In addition, it was agreed that an item regarding ‘care-related levels of bad debt and barriers to recovery’ should be included on the work programme for the new municipal year.

## **7.0 SUMMARY OF ACTIONS ARISING FROM THE MEETING**

The following actions arose from the meeting:

1. Alan Veitch to ensure that workforce issues in the care home sector are included on work programme
2. Alan Veitch to include an item on the work programme for a future report regarding CQC ratings across care homes in Wirral, including regional and national comparators being provided.
3. Alan Veitch to include an item regarding ‘care-related levels of bad debt and barriers to recovery’ on the work programme for the new municipal year.

## **8.0 RECOMMENDATIONS FOR APPROVAL BY THE PEOPLE OVERVIEW & SCRUTINY COMMITTEE**

There were no specific recommendations to be made to the People Overview & Scrutiny Committee.

**REPORT AUTHOR:** Alan Veitch  
Scrutiny Officer  
0151 691 8564  
email: [alanveitch@wirral.gov.uk](mailto:alanveitch@wirral.gov.uk)



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***Wirral  
Safeguarding Adults  
Partnership Board***

***Annual Report  
2015- 2016***



Agenda Item 4

## Foreword by the Independent Chair

### Bernard Walker Independent Chair

This will be my last foreword for the Wirral Safeguarding Adults Partnership Board after three years as the chair. This period has seen the board establish itself as a statutory body under the Care Act 2014 against the background of the integration of adult services and health services. During the past year the board and its sub groups have worked to integrate these changes into policy and practice and ultimately into making peoples lives safer and fulfilled. This work has also ensured that the principles of making safeguarding personal underpin all safeguarding practise.

One of the key aims of the board is to listen carefully to the views of people and communities so that these are used consistently to advise the development of safeguarding plans. To this end the board has collaborated with Research in Practice for Adults to produce a clear consultation plan, which is now being progressed. Self-neglect is a particularly challenging area of safeguarding, consequently the board has commissioned Liverpool John Moore's University to undertake a research project on this topic, which is due to report in September 2017. The board has also led in other areas of more recent safeguarding responsibilities, such as the Prevent duty and hate crime.

Other achievements in the last year have been the commissioning of a suite of over fifty on-line safeguarding courses for access by safeguarding staff on the Wirral over the next two years. This was achieved in collaboration with the Wirral Safeguarding Children Board (WSCB). Further cooperation with the WSCB has resulted in the creation of a joint dedicated safeguarding website and an audit tool.

The board has also created its own performance dashboard, which has formed part of this annual report, which serves to inform better understanding and decision making.

In closing I would like to thank all those who have contributed to safeguarding adults on the Wirral by their valuable participation in the work of the SAPB, and offer my best wishes for the future.



# Foreword by Chair





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## Working Together Locally

The Wirral Safeguarding Adults Partnership Board (SAPB) is a multi-agency partnership that leads the development of safeguarding adults work in Wirral.

The Main purpose of the Board is to safeguard adults who are aged 18 and over with care & support needs who are experiencing , or may at risk of experiencing, abuse and / or neglect and are unable to protect themselves.

The Wirral Safeguarding Adults Partnership Board seeks to ensure that adults with care and support needs in Wirral are able to live free from the fear of abuse, neglect, harm and exploitation.

The Board is committed to developing a culture of positive learning and best practice across agencies and promote engagement with the wider communities of Wirral.

Through the work of its sub groups the Board seeks to ensure adults are supported to exercise their rights, to live as independently as possible, and to receive access to appropriate information, care and support, protection and justice.

The Wirral Safeguarding Adults Partnership board benefits from the membership of a wide range of partners including representation from the main statutory agencies including Health Organisations, the Police, Housing and the Independent and Voluntary Sector, Probation and the Fire service.

## SAPB Priorities 2016 - 2017

Moving forward the board has agreed to maintain the four key objectives from 2015—2016 in order to further progress work in these areas;

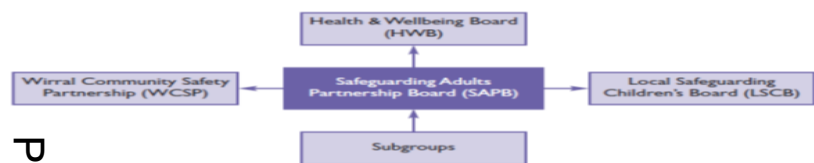
- ◆ Adults who may be at risk are safe, outcomes are improved and they feel safe;
- ◆ Partnership arrangements for safeguarding adults in Wirral are improved;
- ◆ A range of responses are developed to enable earlier identification of need and provision of support through preventative measures; and
- ◆ The implementation of the multi-agency domestic abuse strategy ensures professionals are equipped to quickly respond to domestic abuse in all its forms.

For further detail on the work to be undertaken by the Board you can see the full SAPB Business Plan on pages 25—32.

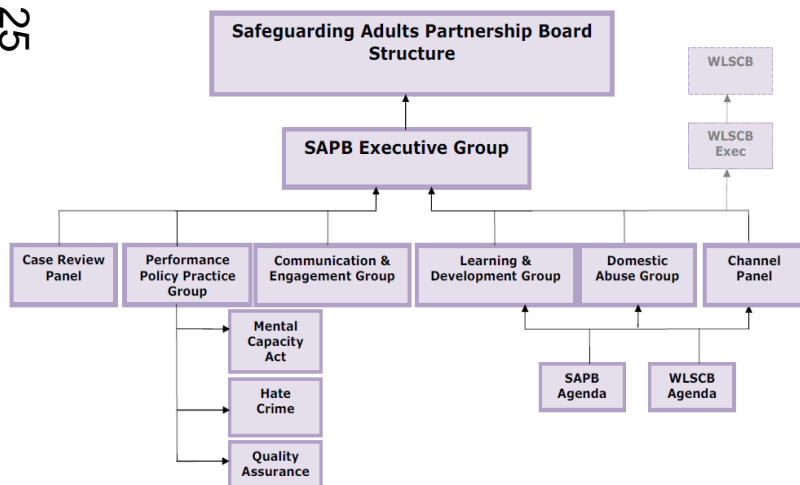
## Structure and Governance

The Wirral Safeguarding Adults Partnership Board has a strategic role in determining policy and co-ordinating activity between organisations. The Board is chaired by an independent person and supported by the Safeguarding Adults Partnership Board Manager within the Department of Adult Social Services, within a clear governance structure.

From April 2015 the SAPB has been operating within the structure shown below. This has enabled the Board to meet the statutory requirements and responsibilities as set out in the Care Act 2014.



Safeguarding Adults Partnership Board Final Structure 2016



## SAPB Sub groups

The Board is supported by a number of subgroups which are accountable to the Board for progressing and delivering the priorities set out in its Business Plan.

The subgroups are:

- ◆ Case Review group
- ◆ Performance, Policy and Practice
- ◆ Communications and Engagement
- ◆ Learning and development
- ◆ Domestic Abuse
- ◆ Channel Panel

The chairs of the subgroups are also members of the Board's Executive Committee which is responsible for coordinating the work of the subgroups and supporting the Board.

### Case Review sub group

This group meets regularly and leads on the process of reviewing serious and critical safeguarding incidents. It is also responsible for ensuring a programme of work takes place to embed the learning from such cases locally and nationally and to monitor the completion of actions and recommendations by individual agencies.

### Performance sub group

This group is responsible for a number of areas of work including the development of a Quality Assurance & Performance Framework for the Board alongside developing and

## Prevent Agenda & Channel Panel

multi-agency safeguarding policies and procedures. It meets regularly to consider performance in relation to safeguarding activity on the Wirral.

### **Communications and Engagement**

This group is responsible for developing and implementing a strategy for raising the profile of adult safeguarding in the community and partnership, and particularly the work of the Board. It is also responsible for developing ways in which the voices of service users are heard within the work of the board.

### **Domestic Abuse**

This group is a joint group working across both the Adult's and Children's Safeguarding Boards. It is tasked with understanding the issues surrounding Domestic Abuse on the Wirral and developing multi-agency pathways to improve responses to Domestic Abuse issues.

### **Learning and Development**

The Learning and Development group works across both the Adult's and Children's Safeguarding Boards to support improved knowledge and practice of professionals across the partnership.

All activities provided through this group are included in the Multi-Agency Safeguarding Development Plan and can be found via this link <http://www.wirral.gov.uk/my-services/social-care-and-health/im-worried-about-someone/training>

### **Prevent**

Under the Counter Terrorism and Security Act 2015 Local Authorities now have a duty to have 'due regard to the need to prevent people from being drawn into terrorism'. They also are obliged to establish and chair 'Channel Panels'. These are multi-agency bodies required to consider how to support referred individuals away from radicalised activity, that may result in them becoming directly involved in terrorism, or supporting terrorism. The Prevent strategy is part of the Government's CONTEST counter-terrorist strategy. It has three specific strategic objectives, to:

- ◆ respond to the ideological challenge of terrorism and the threat we face from those who promote it;
- ◆ prevent people from being drawn into terrorism and ensure that they are given appropriate advice and support; and
- ◆ work with sectors and institutions where there are risks of radicalisation that we need to address.

## Prevent cont'd

To this end the Safeguarding Adults Board has established a Prevent sub-committee and a multi-agency Channel Panel. Channel is a proven multi-agency safeguarding approach to protecting vulnerable people by:

- ◆ identifying individuals at risk;
- ◆ assessing the nature and extent of that risk; and
- ◆ developing the most appropriate support plan for the individuals concerned.

These activities have been supported by the delivery of the Home Office Workshop to Raise Awareness of prevent (WRAP) to Wirral safeguarding agencies as part of the board's training programme. A 'train the trainer' course was developed in collaboration with Merseyside Police and Liverpool City Council, which was delivered to Wirral head teachers and safeguarding leads to enable them to cascade WRAP training to their staff.



## SAPB Partnership Team

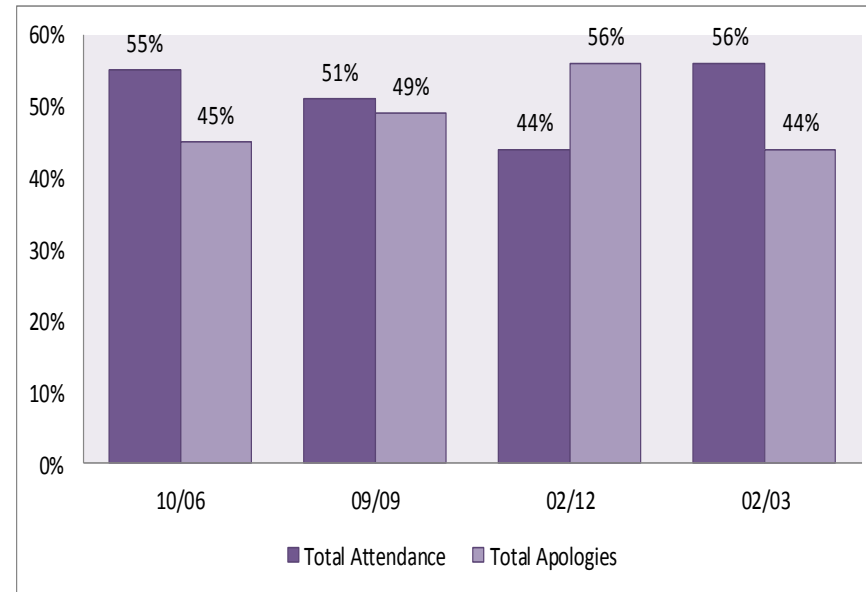
The Safeguarding Adults Partnership Board team are located in the Council's Department of Adult Social services and carries out work on behalf of the Board.

This includes:

- ◆ Managing the functions of the Partnership Board ensuring it meets its requirements under the Care Act 2014;
- ◆ Supporting the Chair of the Board;
- ◆ Providing the Adult Local Authority Designated Officer function to ensure allegations against those working with Adults at Risk are managed appropriately;
- ◆ Offering advice to those coordinating multi-agency responses to abuse and harm in care home settings and other institutions and in domestic settings where paid staff are involved;
- ◆ Supporting social workers to coordinate responses to abuse and harm in domestic or community based settings;
- ◆ Providing advice and support to partner agencies and promoting best practice;
- ◆ Developing and monitoring the implementation of multi-agency policies and procedures; and
- ◆ Development and maintenance of the Board website.

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### SAPB Attendance



Attendance at Board meetings in 2015—2016 has reduced from 2014 –2015 however all meetings have been quorate and the commitment of the partnership remains strong. Wirral benefits from a broad range of agency participation on the Board and its sub groups at a time of austerity.

# SAPB Attendance

## Case Reviews

During this period there have been no Safeguarding Adults Reviews (SARs) undertaken on the Wirral however several cases have been referred to the multi-agency Case Review group of the Board. The cases were considered alongside the multi-agency thresholds for SARs and whilst they did not progress to full reviews use was made of individual agency Root Cause Analyses and reports to identify learning that could be shared across partners.

The Board has also looked at learning from other case reviews and undertook a benchmarking exercise in relation to Modern Slavery and Human Trafficking and the recommendations drawn from the Case Review.

- ◆ An independent website for the board was commissioned and developed. The joint website with Wirral Safeguarding Children Board provides safeguarding information and advice to the public and professionals. It also manages the training application system for multi-agency safeguarding training taking place in the borough. For more information please visit [www.wirral safeguarding.co.uk](http://www.wirral safeguarding.co.uk)
- ◆ The Board purchased the Virtual College audit tool and e-learning package and made both facilities available to partners organisations free of charge
- ◆ Following discussions with John Moores University the Board agreed to participate in a piece of action research looking at self neglect and current practices on the Wirral. This work involves practitioners from a wide range of agencies and will continue into 2017
- ◆ A multi-agency Domestic Abuse Pathway and training programme was developed by the joint sub group to improve the recognition and response to Domestic Abuse across all age groups
- ◆ Reviews into local arrangements for MAPPA (Multi-Agency Public Protection Arrangements) and DA MARAC (Domestic Abuse Multi-Agency Risk Assessment Conference) were undertaken resulting in changes to membership and format of meetings.

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## Key Achievements

- ◆ During 2015 the SAPB introduced a new performance dashboard, which can be seen on pages 8-21 of this report
- ◆ This year the Board engaged Ripfa (Research in Practice for Adults) to undertake a piece of work to support the engagement of service users in Safeguarding processes and the work of the board. This resulted in the development of an action plan which will be progressed over the next 12-18 months

## Wirral Safeguarding Adults Data 2015—2016

This report provides an update on Safeguarding Adults activity on the Wirral from 1st April 2015 – 31st March 2016 .



### **Total Concerns Per Quarter:**

Quarter 1 - 831

Quarter 2 - 922

Quarter 3 - 932

Quarter 4 - 922

**Total Concerns to date = 3,607**



### **Total Concerns Progressing to an Enquiry:**

Quarter 1 - 399

Quarter 2 - 469

Quarter 3 – 437

Quarter 4 - 326

**Total Concerns progressing to date= 1,631**



### **Total Open Enquiries (at report date):**

Quarter 1 - 13

Quarter 2 - 27

Quarter 3 – 48

Quarter 4 - 127

**Total enquiries opened remaining open at the end of Q4 = 215**

## **Summary**

To date there has been an average of 301 Safeguarding concerns raised each month.

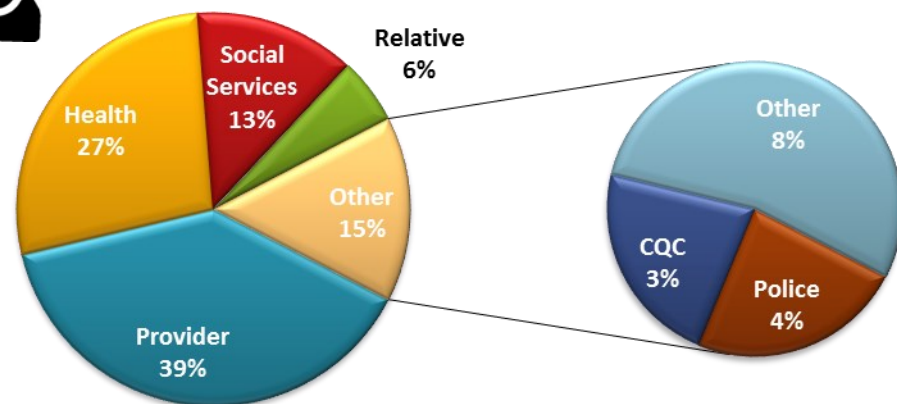
45% of concerns have been deemed to have met the threshold criteria for progression to a Safeguarding enquiry.

At year end there has been an average of 136 concerns progressed to the Enquiry stage each month; 408 per Quarter.

It should be noted that open enquiries refers to enquiries opened in the specified quarter still open at the end of Q4. The closure of enquiries will reduce the number of open enquiries from the quarter in which the **specific** enquiry was opened.



## Safeguarding Concerns



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Concerns received involve individuals with the following support needs:

- Older People 56%
- Learning Disabilities 27%
- Mental Health 9%
- Physical Disabilities 6%
- Other 2%

### Safeguarding concerns

As in the previous year (14-15) more than half of Safeguarding concerns were sourced by Health agencies, Care providers and their staff.

In the previous year, the period Q1 to Q4 Safeguarding concerns (recorded as Alerts) involved the following service user groups:

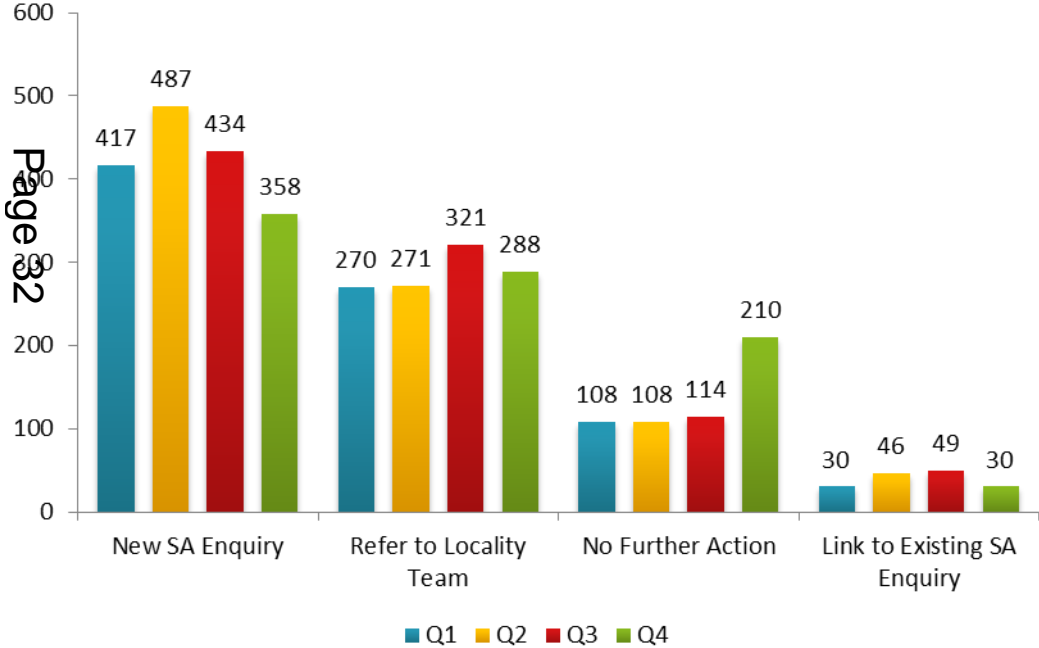
- Older people 54%
- Learning Disabilities 23%
- Physical Disability 9%
- Other 8%
- Mental Health 6%

This compares to the following all England figures for 2014-15:

- Physical Disabilities – 40%
- Learning Disabilities – 15%
- Mental Health – 12%
- Other – 33%

*The categorisation of 'Older people' within Wirral data is largely made up of individuals with 'physical' or 'other' support needs which brings it largely in line with the all England data.*

Safeguarding Concern Outcomes



**Summary**

This detail translates into the following percentages against each recorded outcome:

- 48% - New Enquiry
- 32% - Refer to Locality Team
- 15% - No further action
- 4% - Link to Existing Enquiry

The outcomes of Safeguarding concerns shown are cumulative, from the start of the year to the end of Q4/end of year. However the concerns included here are those that have been **concluded**; they will not match those opened in the year.

The rise in outcomes for concerns recorded as “No Further Action” was identified for further investigation.



Location of Alleged Abuse	Wirral	All England 14-15
Care Home	44%	36%
Own home	29%	43%
Supported Accommodation	8%	n/a
Home of Alleged Perpetrator	6%	n/a
Hospital	5%	6%
Day Centre	2%	n/a
Public Place	2%	n/a
Other	3%	15%

NB. The above figures are rounded to the nearest %

### Summary

The cumulative categories of alleged abuse in the year (Q1-Q4) may also be represented as the following:

- Neglect 29%
- Physical abuse 19%
- Psychological abuse 15%
- Institutional abuse 15%
- Financial abuse 10%
- Other 3%
- Domestic abuse 3%
- Sexual abuse 3%
- Self neglect 2%
- Discrimination 1%

This compares to the following all England figures for 2014-15:

- Physical abuse 27%
- Sexual abuse 5%
- Psychological / Emotional 15%
- Financial / Material 17%
- Neglect / Omission 32%
- Discrimination 1%
- Institutional 3%

### Abuse Categories



## Relationship to the Alleged Perpetrator



Care Staff	32%
Other Family Member	16%
Other Vulnerable Adult	11%
Health Care Worker	11%
Other	10%
Not Known	9%
Partner	4%
Neighbour / Friend	4%
Other Professional	2%
Stranger	1%

## Summary

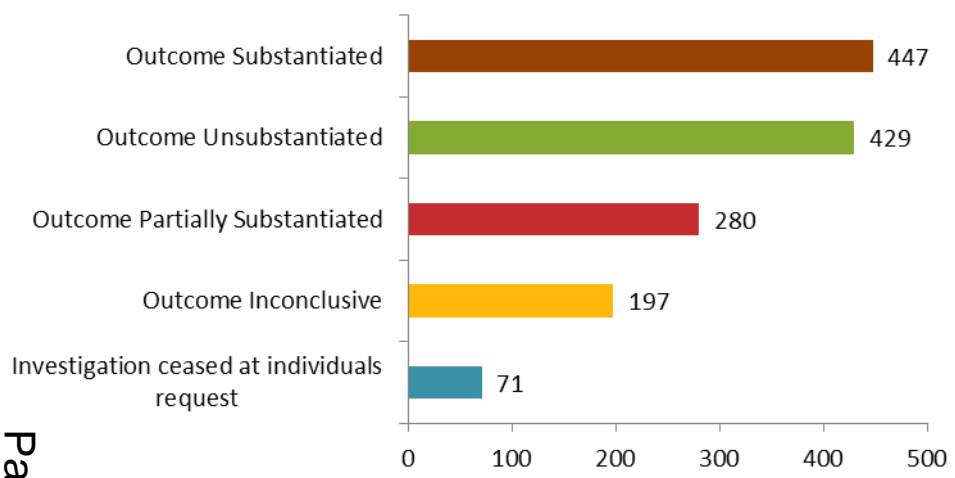
- As in the previous year, Social Care staff were the highest percentage of alleged perpetrators; Health care workers, including those working in Hospitals, were the joint third highest percentage.
- There is continued growth in the recording of Other Vulnerable people as alleged perpetrators.
- The growth of alleged perpetrators recorded as “Other” has continued from Q3, and may be worthy of investigation.

17% of Alleged Perpetrators are the victim’s Main Carer

15% of Alleged Perpetrators live with the Victim

50% of Alleged Perpetrators are known to the victim

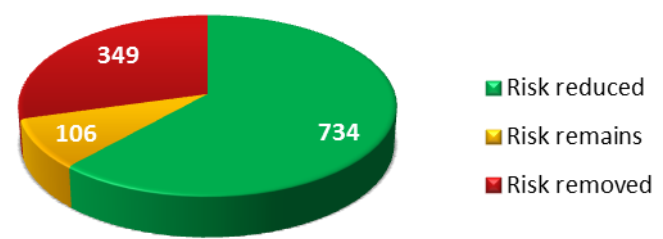
## Conclusion of Safeguarding Enquiries



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## Impact of Actions on Risks

83% of concluded referrals result in actions being taken to manage risks



## Summary

In percentage terms the conclusion of enquiries (Q1-Q4) can be shown as follows:

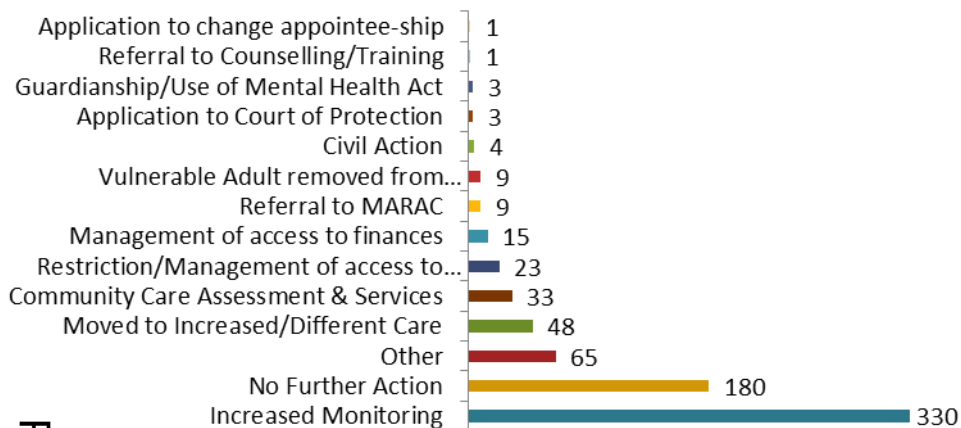
	Wirral	All England 14-15
• Substantiated	31%	31%
• Unsubstantiated	30%	30%
• Partially substantiated	20%	10%
• Inconclusive	14%	22%
• Investigation ceased at individual's request	5%	7%

The people using services who remain subject to identified risk have been made the subject of a report in order that their situations may be reviewed.

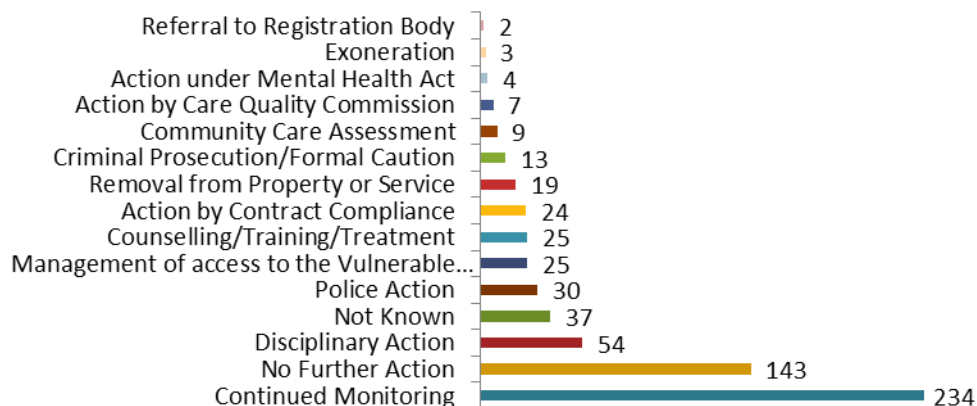
The impact of actions on risks translates into the following percentages:

• Risk reduced	61.7%
• Risk removed	29.4%
• Risk remains	8.9%

## Victim Outcomes



## Perpetrators Outcomes



## Summary

The majority of recorded Victim outcomes represent the following percentages:

- Increased Monitoring 45.6%
- No Further Action 24.9%
- Increased/Different care 6.6%
- Community Care 4.6%
- Other 8.9%

With regard to the majority of outcomes for Perpetrators, the recorded outcomes represent the following percentages:

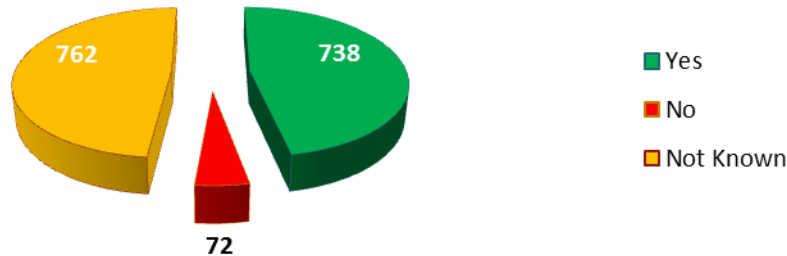
- Continued monitoring 37.2%
- No further Action 22.7%
- Disciplinary Action 8.6%
- Not Known 5.9%
- Police Action 4.7%

- Note: The categories displayed reflect those selected by staff completing Liquid Logic records.



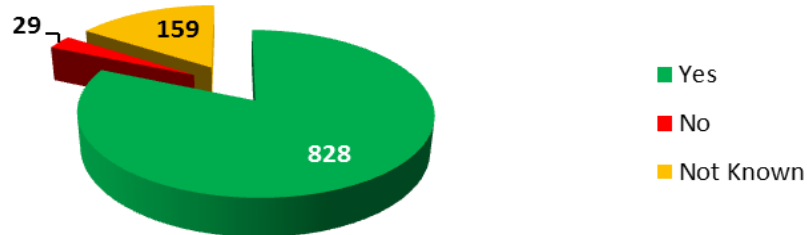
## Making Safeguarding Personal

### Service User Satisfaction



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### Referrer Satisfaction



**Summary:** With regard to Service User Satisfaction, the outcomes recorded at Q4 represent the following percentages;

- SU Satisfaction “Yes” 47%
- SU Satisfaction “No” 5%
- SU Satisfaction “N/K” 48%

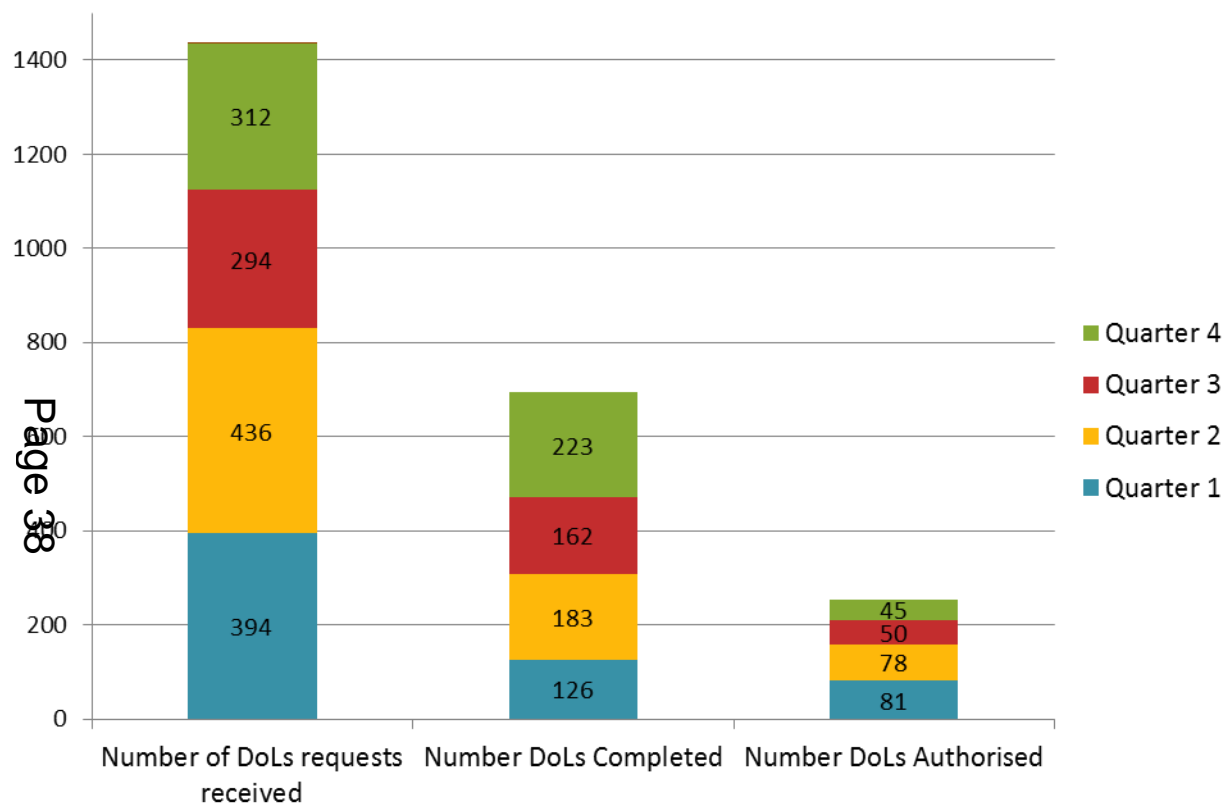
With regard to Referrer satisfaction with outcomes, at Q3 the responses recorded represent the following percentages:

- Referrer Satisfaction “Yes” 82%
- Referrer Satisfaction “No” 3%
- Referrer Satisfaction “N/K” 16%

The people expressing dissatisfaction with their outcome will be identified to establish the possible causes, while changes to the process, to record reasons, may be introduced.

The recorded percentages are cumulative and run from the start of the year to Q4.

## Deprivation of Liberty Safeguards (DoLS)



**Summary**  
 During the period April 2015 – March 2016 48.33% of all DoLS requests were completed and 17.69% were authorised. In order to address the low authorisation rate DASS have recently implemented a revised authorisation process.





## Adult Local Authority Designated Officer

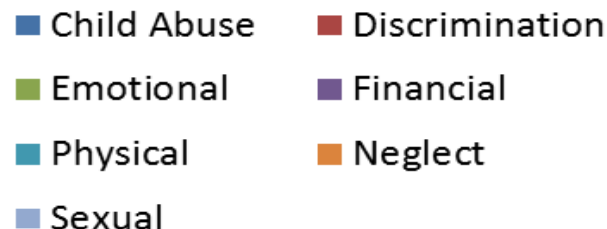
The ALADO role and policy has been in place and has been adopted across the Wirral safeguarding partnership since September 2012.

The purpose of the policy is to ensure transparency & co-ordination in the management of alleged perpetrators who are staff, volunteers or carers working with Adults with Care & Support Needs

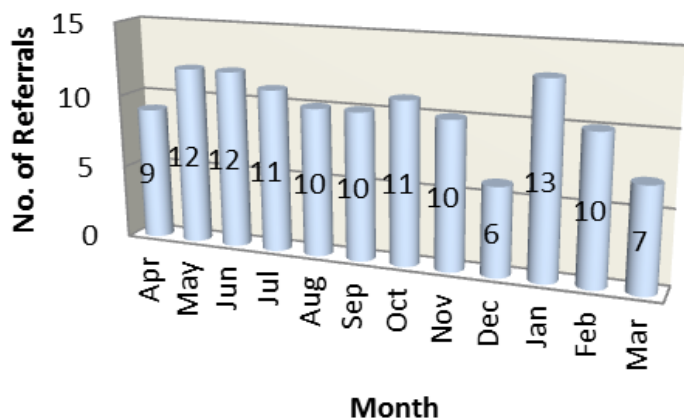
The data below represents the ALADO activity from April 2015 – March 2016.

In total there have been 121 cases referred to and overseen by the ALADO. The largest numbers of cases related to Neglect with the lowest in relation to Discrimination and Child Abuse.

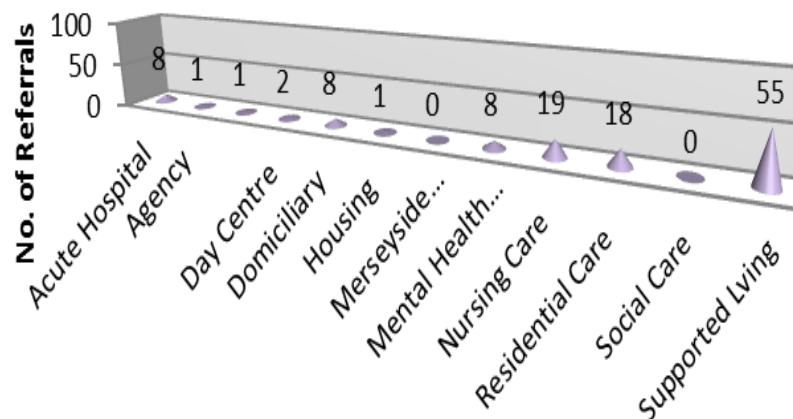
### Type of Abuse



### Monthly Breakdown

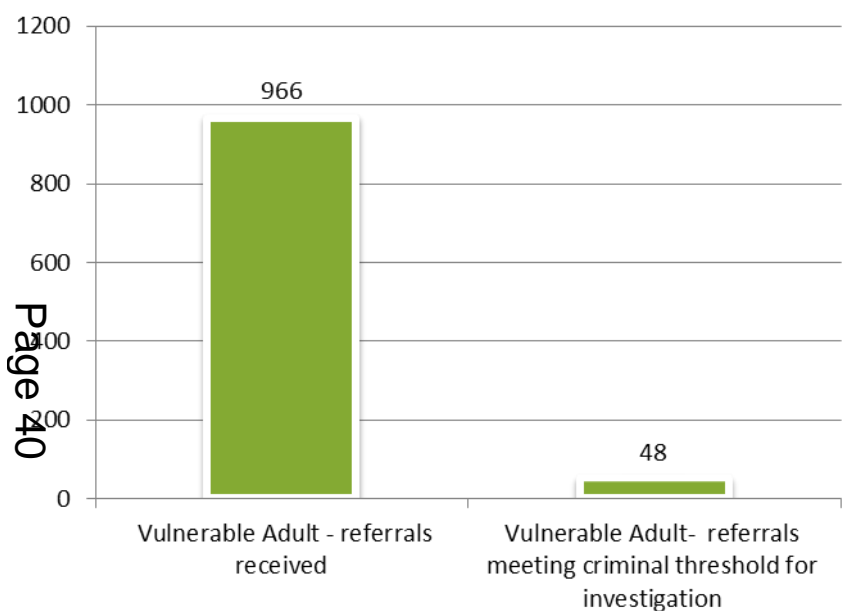


### Employment Area

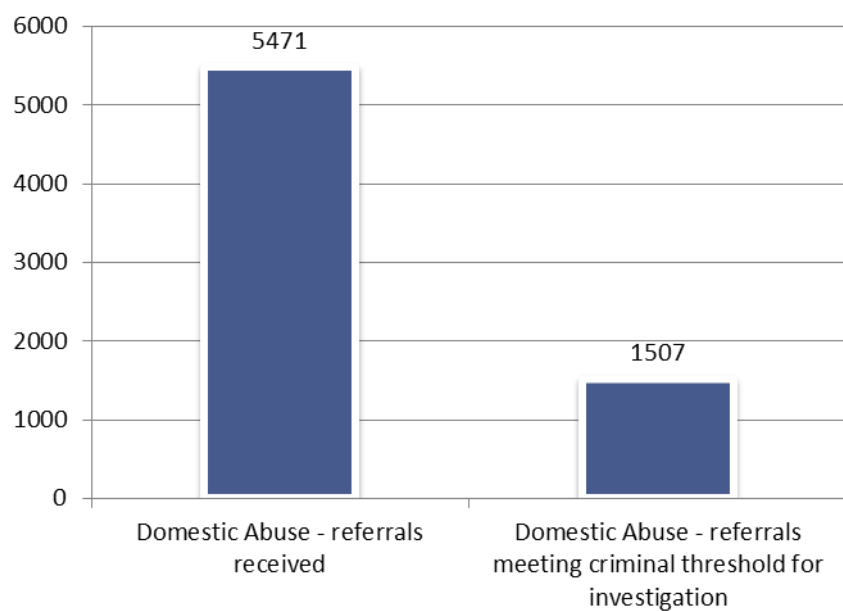


Police Data

**Vulnerable Adults Referrals**



**Domestic Abuse Referrals**

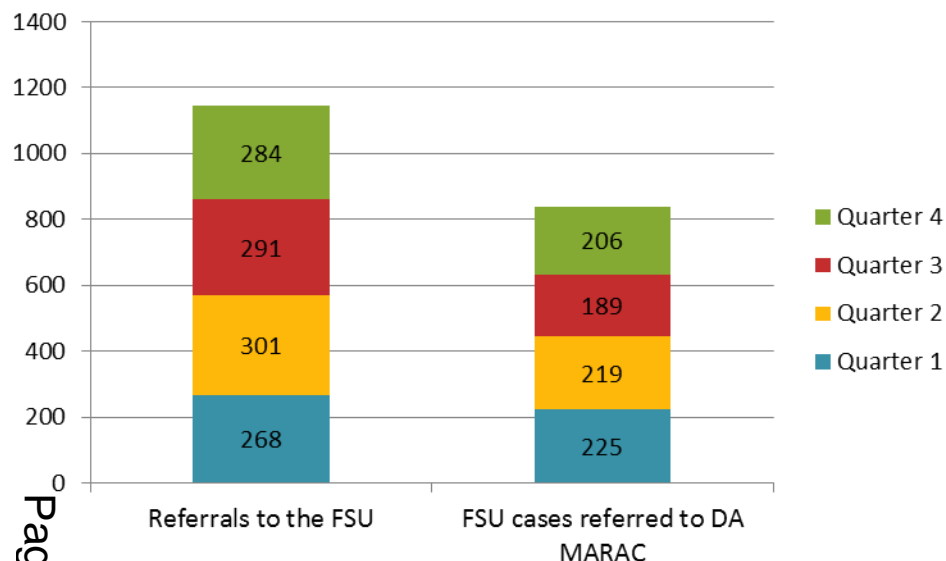


**Summary**

The above data is for the period April 2015 – March 2016.



## Family Safety Unit



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## Number of Hate Crime cases reported in Wirral

Quarter 1 – 91

Quarter 2 – 99

Quarter 3 – 78

Quarter 4 – 96

**2015-16 Total - 443**

## Summary

### FSU data

Of the 1144 cases referred to the Wirral FSU in 2015-2016 73.3% of them were progressed to MARAC for multi-agency review, action and oversight.

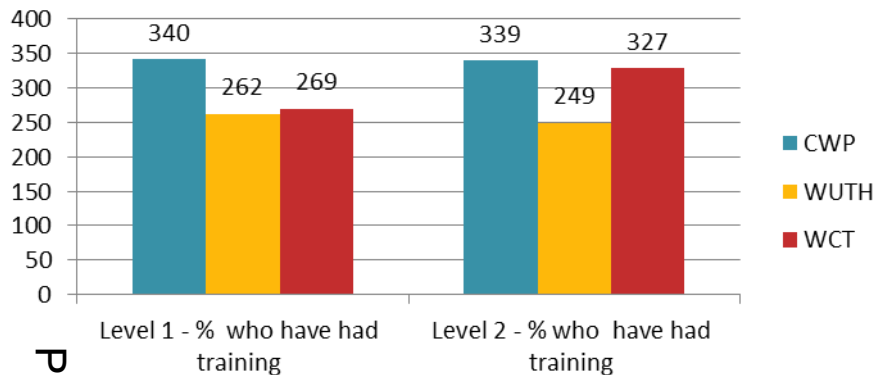
### Hate Crime data

All reported Hate Crime incidents on the Wirral are presented at the Hate Crime MARAC to ensure a partnership approach to action and support.

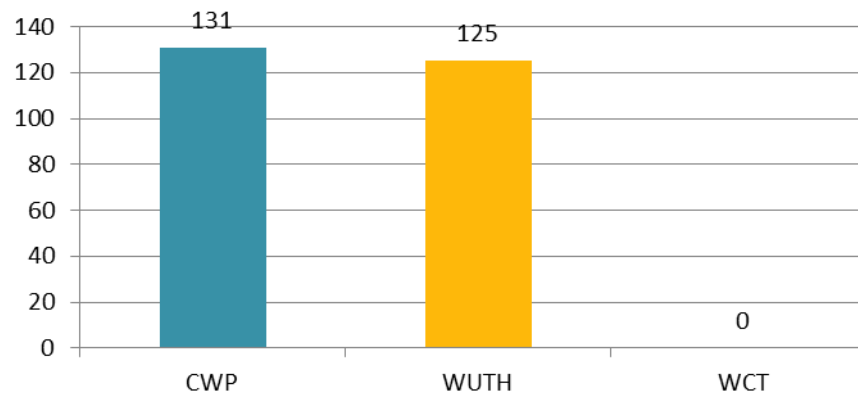
The numbers of referrals / cases for both MARACs remain fairly consistent on a quarterly basis.

## Health Data

**Non Clinical Staff Receiving Training in past 3 years**

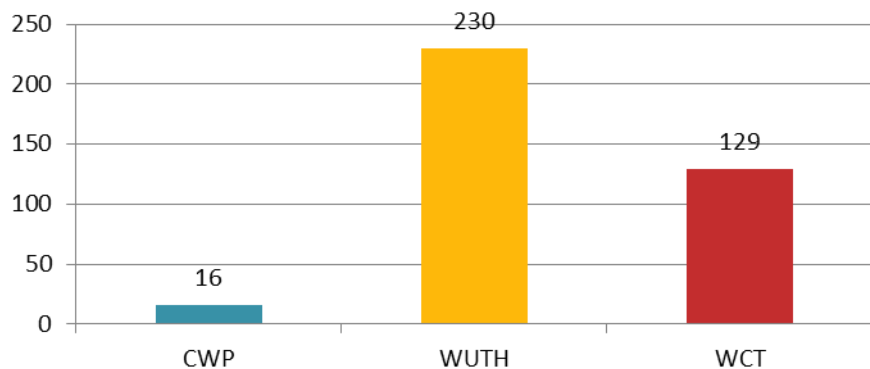


**Deprivation of Liberty Authorisation Requests**



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**Number of Adult Safeguarding Internal Incidents Reported**

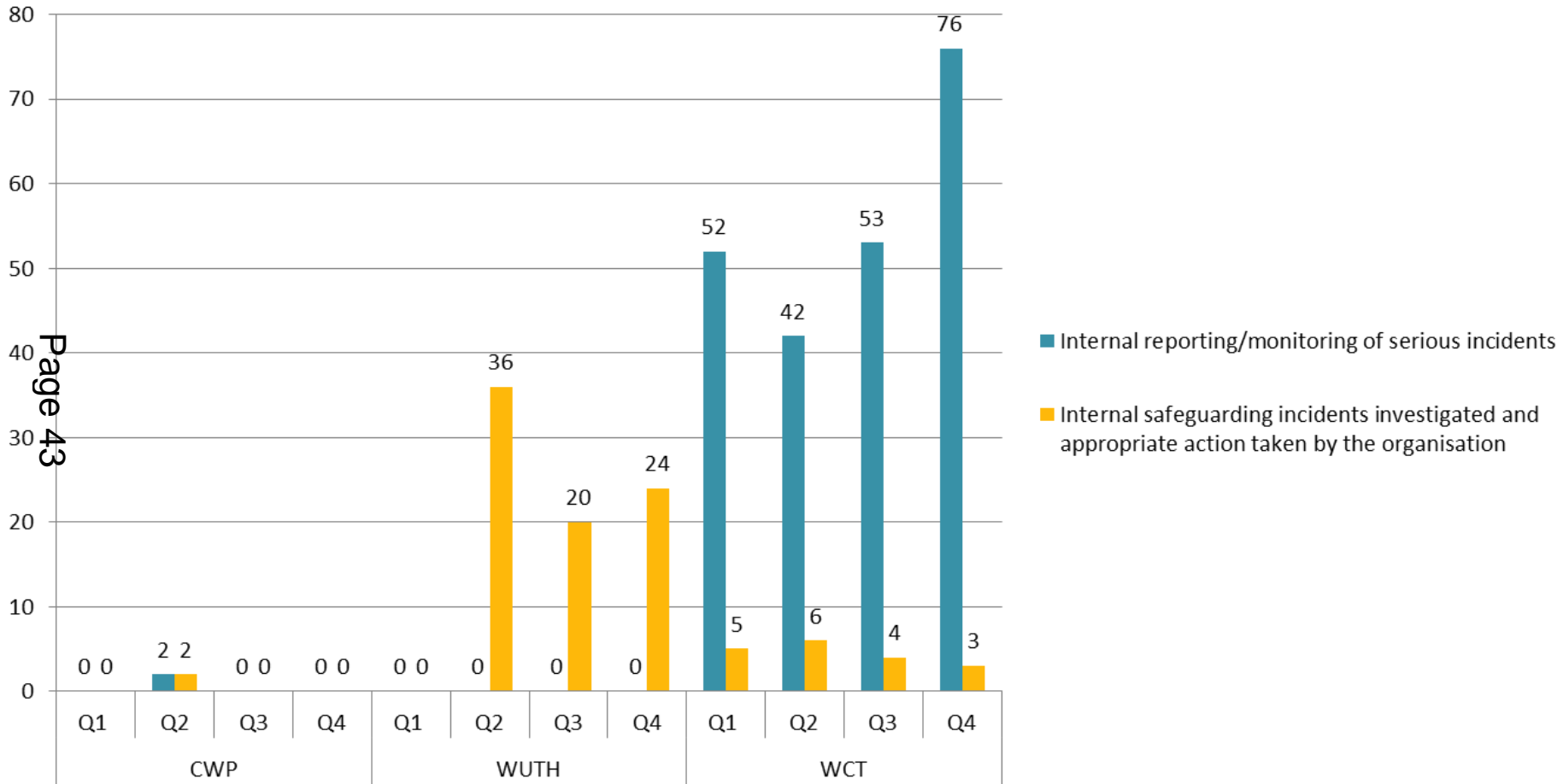


**Independent Mental Capacity Advocate (IMCA) requests 2015-16**

CWP – 0  
 WUTH – 17  
 WCT – 0

**Total - 17**

**Governance arrangements and shared learning from incidents**



## Glossary of Terms

**Safeguarding Concern** – An adult safeguarding concern is any worry about an adult who has or appears to have care and support needs, that they may be subject to, or may be at risk of, abuse and neglect and may be unable to protect themselves against this.

**Safeguarding Enquiry** - The action taken or instigated by the local authority in response to a concern that abuse or neglect may be taking place. An enquiry could range from a conversation with the adult to a more formal multi-agency plan or course of action.

**Substantiated** - sufficient evidence has been obtained to conclude that an adult has suffered abuse or neglect

**Unsubstantiated** - insufficient evidence has been obtained to conclude that an adult has suffered abuse or neglect

**Partially substantiated** - evidence has been obtained to conclude that some elements of the allegation are found to be true

**Inconclusive**—insufficient evidence has been obtained to draw a conclusion of substantiated or unsubstantiated

**No Further Action (NFA)** - there is no basis for continued action under safeguarding procedures. Action may continue via care management.

**Service User Satisfaction** - The service user is happy with the way in which their safeguarding process has been managed and are happy with the outcome

**Referrer satisfaction**—The referrer is happy with how their concerns have been managed

### Types of Abuse:

**Physical** – Includes hitting, slapping, pushing, kicking, misuse of medication, restraint or inappropriate sanctions

**Sexual** – Includes rape and sexual assault, sexual acts to which the adult has not consented, could not consent or was pressured into consenting

**Psychological**— Includes emotional abuse, threats of harm or abandonment, deprivation of contact, humiliation, blaming, controlling, intimidation, coercion, harassment, verbal abuse, isolation or withdrawal from services or supportive networks.

**Financial**— Includes theft, fraud, exploitation, pressure in connection with wills, property or inheritance or financial transactions, or the misuse or misappropriation of property, possessions or benefits

**Neglect & Acts of Omission** – Includes ignoring medical or physical care needs, failure to provide access to appropriate health, social care or educational services, the withholding of the necessities of life, such as medication, adequate nutrition and heating.

**Organisational**— Includes poor care practice with an institution or specific care setting like a hospital or care home. This may range from isolated incidents to continuing ill-treatment.

**Discriminatory** – Includes abuse based on a person's race, sex, disability, faith, sexual orientation, or age; other forms of harassment, slurs or similar treatment or hate crime/hate incident

**Domestic Abuse**— An incident or pattern of incidents of controlling coercive or threatening behaviour, violence or abuse by someone who is or has been an intimate partner or family member regardless of gender or sexuality. It can include: psychological, physical, sexual, financial, emotional abuse; 'honour' based violence, Female Genital Mutilation; forced marriage.

## Safeguarding Adults Partnership Board

### Priorities 2016 – 2017

1. ADULTS WHO MAY BE AT RISK ARE SAFE, OUTCOMES ARE IMPROVED AND THEY FEEL SAFE				
OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG RATING
The service user involvement work plan is implemented and improving the involvement of individuals in the work of the Board	Communication & Engagement sub group	March 2017	<b>See separate work plan at the end of this document</b>	
Implementations of the 'Making Safeguarding Personal' model will enable adults who are experiencing harm to fully participate in their safeguarding processes and outcomes will reflect their wishes	Policy, Practice and Performance sub group	March 2017		
SAPB Performance report is further developed to include partnership data and is reported quarterly to the SAPB	Policy, Practice and Performance sub group	March 2017		

Multi Agency audit programme developed to test out various aspects of Safeguarding work and provide qualitative data on the experiences of service users	Policy, practice and Performance sub group	March 2017		
Revise Safeguarding Training Needs Analysis Competency Framework and roll out to inform priorities for 2017-18	Learning & Development sub group	December 2016		
Embed Evaluation Strategy - Outcome focused expectations of L and D programmes – improvement in practice	Learning & Development sub group	December 2016		
Revise and update key safeguarding learning and development requirements	Learning & Development sub group	September 2016		

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<p>Making Safeguarding Personal is embedded across key agencies and forms an underpinning principle of the work undertaken with adults experiencing abuse and harm</p>	<p>Policy, Practice and Performance sub group</p>	<p>March 2017</p>		
<p>The requirements of the Care Act 2014 are implemented effectively across the partnership</p>	<p>Policy, Practice and Performance sub group</p>	<p>December 2016</p>		
<p>SAPB Performance report is further developed to include partnership data and is reported quarterly to the SAPB</p>	<p>Policy, Practice and Performance sub group</p>	<p>March 2017</p>		
<p>Establish the safeguarding training delivery pool to be the lead delivery vehicle for high quality multi-agency safeguarding training programmes</p>	<p>Learning &amp; Development sub group</p>	<p>December 2016</p>		
<p>Improve effectiveness of communication to support learning and development</p>	<p>Learning &amp; Development sub group</p>	<p>September 2016</p>		
<p>Improve the quality and usage of performance information data to support safeguarding</p>	<p>Learning &amp; Development sub group</p>	<p>December 2016</p>		

**2. A RANGE OF RESPONSES ARE DEVELOPED TO ENABLE EARLIER IDENTIFICATION OF NEED AND PROVISION OF SUPPORT THROUGH PREVENTATIVE MEASURES**

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG RATING
A multi-agency response to self-neglect is developed and implemented	Policy, Practice and Performance sub group	March 2017		
Review approaches to flexible learning for hard to reach groups	Learning & Development sub group	September 2016		

**3 THE IMPLEMENTATION OF THE MULTI-AGENCY DOMESTIC ABUSE STRATEGY ENSURES PROFESSIONALS ARE EQUIPPED TO QUICKLY RESPOND TO DOMESTIC ABUSE IN ALL ITS FORMS**

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG RATING
<p>This area of work is being taken forward in line with Pledge 7 of the Wirral 2020 Vision Plan</p>				

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## Service User Involvement - Work Plan

<b>1. Ensure the SAPB hears about people's experience of Safeguarding and uses that information the work of the Board</b>				
<b>OBJECTIVE</b>	<b>LEAD</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>	<b>RAG RATING</b>
Investigate potential for setting up advisory group	Communications sub group	March 2017		
Bring case studies from individuals to SAPB meetings (in person /using video / other methods)	Policy, Practice and Performance sub group	March 2017		
Undertake Case File audits on a sample of cases and triangulate findings by speaking to the individuals directly to gain their views	Policy, Practice and Performance sub group	March 2017		
Gain feedback from existing local user group's forums etc. Could either feedback directly to the Board of via advisory group	Communications sub group	March 2017		
Gain Feedback from Communities	Communications sub group	March 2017		

## 2. Ensure feedback is sought about people's experiences of safeguarding

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG RATING
Undertake Case File audits on a sample of cases and triangulate findings by speaking to the individuals directly to gain their views	Policy, Practice and Performance sub Group	March 2017		
Ensure individuals are encouraged to participate in safeguarding meetings about themselves	L and D / DASS professional Standards	March 2017		
Review the MSP evaluation, ensuring staff have appropriate skills and confidants to prepare people for meetings and chair the dynamics of such meetings before organising them.	L and D / DASS Professional Standards	September 2016		

## 3. Provide good quality Information and Advice

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG RATING
Undertake a Communication campaign to encourage all partners and providers to embed the principles of MSP within their safeguarding work	Communications sub group	September 2016		

Produce information for the general public and those experiencing safeguarding issues in relation to Wirral Safeguarding Procedures and their involvement	Communications sub group	September 2016		
<b>4. Ensure that appropriate systems are in place to record the views of Service Users</b>				
<b>OBJECTIVE</b>	<b>LEAD</b>	<b>TIMESCALE</b>	<b>PROGRESS</b>	<b>RAG RATING</b>
Review MSP information on the Liquid Logic system and ensure it enables the capturing and reporting of MSP outcomes	Policy, Practice and Performance Group sub group	June 2016		
Consider what a good assessment for safeguarding would look like from the perspective of people who use services	Policy, Practice and Performance sub group	March 2017		

## 5. Develop multi-agency working practices to enable a more streamlined approach to safeguarding work from an individual's perspective

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG RATING
Reviewing existing processes, data gathering etc and identifying what activity can be stopped that isn't adding value	Policy, Practice and Performance sub group	June 2016		
Undertake a mapping exercise to ensure the best use of resources from a multi-agency perspective (seeing who is best placed to do each action / activity)	Communications sub group	June 2016		
Undertake consultations with staff when reviewing processes to ensure they are fit for purpose	Policy, Practice and Performance sub group /DASS professional standards	March 2017		

### Action Status (RAG)

*Red-Not Started Amber-In Progress Green -Completed*

**Each priority area is the responsibility of all sub groups**

**Each committee works to a 12 month action plan**

**Progress against plans is reported into the SAPB Executive each quarter with a summary report reported to the SAPB**

## PEOPLE OVERVIEW AND SCRUTINY COMMITTEE REPORT 23<sup>RD</sup> MARCH 2017

Report Title	Service Review Consultation – Outcomes and next steps
Lead Officer	Nesta Hawker – Director of Commissioning, Wirral CCG
Recommendations	<ol style="list-style-type: none"> <li>1. Note the process undertaken to inform the service review consultation</li> <li>2. Note the decisions made by Governing Body of 7 February 2017</li> <li>3. Note the next steps</li> </ol>

### 1. EXECUTIVE SUMMARY

- 1.1 Wirral CCG held a full 90 day public consultation relating to proposed service changes across a number of different specialties.
- 1.2 The process was undertaken in collaboration with the Cheshire CCG's (Eastern Cheshire, South Cheshire and Vale Royale and Western Cheshire). Wirral CCG acted as the lead CCG for the review and consultation.
- 1.3 A paper was taken to Wirral CCG's Governing Body of 7 February 2017 to consider each proposal in the context of clinical evidence of effectiveness, public and clinical feedback and national benchmarking. Governing Body reached a decision on each proposal, as described within section 4 of this paper.

### 2. BACKGROUND AND PROCESS

- 2.1 Wirral CCG has historically adopted the Cheshire and Merseyside 'Procedures of Lower Clinical Priority' (PLCP) commissioning policy. This policy sets out a number of procedures that are either not routinely commissioned or require a set threshold to be met prior to referral.
- 2.2 Wirral CCG undertook a process to review the current policy against evidence of best practice, clinical effectiveness and cost effectiveness. Following this a list of procedures to be potentially added or amended within the policy were identified. A final list for consultation was agreed with CCG clinical leads and NHS England.
- 2.3 Equality Impact Assessments (EIA) and Quality Impact Assessments (QIA) were undertaken on each area consulted on. These were informed by pre-engagement discussions with clinicians, a review of evidence of clinical effectiveness and best practice from other CCG policies. These were made available to the public via the CCG website throughout the consultation period.
- 2.4 Consultation packs were produced including a detailed overview of the proposed changes, the rationale and background and a survey. They were available at public meetings and also through a dedicated launch page on the CCG's website with a separate '*how to make your views known*' page with a link to the online survey.
- 2.5 The consultation documents were provided in Polish, Chinese (Mandarin), Bengali and Vietnamese and in an easy read format.

- 2.6 Key stakeholders were identified during pre-engagement and written to to advise them of the consultation, inviting their input.
- 2.7 The consultation was advertised via the CCG website, GP practice screens, via Twitter, Facebook sponsored adverts, patient leaflets and an advert in the Wirral Globe and Wirral View. The consultation also featured on BBC North West Tonight and Radio Merseyside.
- 2.8 The CCG undertook a variety of engagement strategies throughout the consultation period; these included three public meetings, extraordinary meeting of the Patient Voice committee, clinical senate and a stakeholder group at Wirral Multicultural Organisation.
- 2.9 Feedback from the consultation events and surveys were summarised alongside benchmarking and evidence of clinical effectiveness in a report to Governing Body.

### 3. KEY MESSAGES

3.1 Wirral CCG received 724 responses to the consultation. Across all CCG's undertaking the consultation, 1821 responses were received.

3.2 Key demographic details are shown below:

- 3.2.1 81% of respondents were aged 25-64 years of age (18.5% aged 25-34, 32.83% aged 35-49 and 29.67% aged 50-64).
- 3.2.2 76.29% of respondents were female, 21.20% male.
- 3.2.3 88.89% of respondents were White British, 0.51% Asian British, 0.17% Black African.
- 3.2.4 56.89% of respondents stated religion as Christianity, 20.39% atheist and 22% preferred not to say.
- 3.2.5 73.43% of respondents did not class themselves as having impairments.
- 3.2.6 52.09% of respondents are in full time work, 14.41% part time work.

### 4. KEY FINDINGS AND SUMMARY OF DECISIONS MADE

4.1 Please see below summary of procedures consulted on, proposal and decision made by Governing Body:

<b>Condition/Treatment</b>	<b>Proposal detail</b>	<b>Decision</b>
<b>Cosmetic Procedures</b>		
Surgery for the correction of asymmetrical breasts	Stop funding	Stop routine funding*■
Surgery for breast reduction	Stop funding	Stop routine funding*■ - with consideration for musculoskeletal problems
Surgery for gynaecomastia	Stop funding	Stop routine funding*■
Hair removal treatments for hirsutism (e.g. laser or electrolysis)	Stop funding	Stop routine funding*■ with consideration for medical



		conditions
Overarching principle to stop all funding requested primarily for cosmetic purposes	Stop funding	Stop routine funding*■
<b>Dermatology</b>		
Surgery to remove benign skin lesions	Introduce the following threshold: <ul style="list-style-type: none"> <li>• Sebaceous cysts</li> <li>• Lesions causing functional impairment</li> <li>• Lesions on face that could be considered disfigurement</li> <li>• Any lesion with suspicion of cancer</li> </ul>	Introduce specified threshold.
Desensitising light therapy using UVB (ultra-violet shortwave) or PUVA (Psoralen combined with UVA) for PMLE (polymorphic light eruption).	Introduce the following threshold: <ul style="list-style-type: none"> <li>• Diagnosis made by Dermatology consultant</li> <li>• Severe</li> <li>• Functional impairment</li> <li>• Remains severe despite preventative measures</li> <li>• Treatment likely to make significant improvement</li> </ul>	Introduce specified threshold.
<b>ENT</b>		
Secondary Care ear wax removal including microsuction	Option 1 – adopt below threshold: <ul style="list-style-type: none"> <li>• Complications in past</li> <li>• Middle ear infections</li> <li>• Previous ENT surgery</li> <li>• Perforation</li> <li>• Cleft palate</li> <li>• Acute otitis externa</li> </ul> Option 2 – stop funding, excluding perforated ear drum	Introduce below threshold: <ul style="list-style-type: none"> <li>• Perforated ear drum</li> <li>• Otitis Externa</li> <li>• Hearing loss and all other methods of ear wax removal have failed</li> <li>• Enable inspection of ear drum due to clinical concern of other pathologies</li> <li>• Clinical risk of other methods of removal</li> </ul>
<b>Fertility and Sterilisation</b>		
IVF (In Vitro Fertilisation) with or without Intracytoplasmic Sperm Injection (ICSI)	The following proposals were suggested: <ul style="list-style-type: none"> <li>• reduce number of cycles from 3 to 2</li> <li>• reduce number of cycles from 3 to 1</li> <li>• introduce additional restrictions within policy – BMI and smoking status of both partner</li> <li>• increase threshold for eligibility from 2 years of trying to conceive to 3 years</li> </ul>	Adopt the below: <ul style="list-style-type: none"> <li>• Reduce the number of IVF cycles funded from 3 cycles to 2 cycles.</li> <li>• Incorporate additional restrictions for IVF – BMI and smoking status to male partner (currently applies only to female partner)</li> <li>• Eligibility threshold for IVF for period of trying to conceive to be increased from 2 years to 3</li> </ul>

		years for unexplained infertility (age to be taken into account)
Surgical Sperm Recovery	Stop funding with IFR for genetic conditions	Stop routine funding* with individual funding request for genetic conditions
Donor Oocyte cycle	Stop funding	Stop routine funding*
Donor sperm insemination	Stop funding	Stop routine funding* unless part of current approved IVF cycle
Intrauterine Insemination Unstimulated	Stop funding	Stop routine funding*
Sterilisation (male & female)	Option 1 – stop funding all male and female sterilisation, excluding those based on medical advice/ psychological impact Option 2 – to introduce a threshold approval to stop male sterilisation under general anaesthetic	Stop routine funding of male sterilisation under general anaesthetic. (Female sterilisation and male sterilisation under local anaesthetic will remain unchanged.)
<b>Trauma and Orthopaedics</b>		
Shoulder Arthroscopy	Introduce below threshold to have been tried and failed prior to referral: <ul style="list-style-type: none"> <li>• Activity modification</li> <li>• Physiotherapy and exercise programme</li> <li>• Oral analgesia</li> <li>• Intra-articular joint injections</li> <li>• Manipulation under anaesthetic</li> <li>• And had frozen shoulder for at least 12 months</li> </ul>	Introduce specified threshold.
Dupuytren's Contracture	Stop funding conservative treatments as limited advice – i.e. injections <b>And</b> Introduce below threshold for surgery: <ul style="list-style-type: none"> <li>• Metacarpophalangeal joint and/or proximal IP joint contracture of 30+</li> <li>• Severely impacting daily living and functional limitation</li> <li>• Young person with early onset disease without family history, clinical assessment demonstrates they will benefit from surgery</li> </ul>	Stop routine funding * of conservative treatments  Introduce specified threshold.
Knee Replacement	Introduce below threshold for surgery: <b>Page 56</b>	No change to current policy.

	<ul style="list-style-type: none"> <li>• Severe pain – measured on recognised pain score</li> <li>• Radiological features of disease</li> <li>• Demonstrated disease in all three compartments of knee</li> </ul>	
Hip Injections excluding bursitis	Option 1 – introduce below threshold: <ul style="list-style-type: none"> <li>• Diagnostic aid</li> <li>• Introduce contrast medium to the joint as part of hip arthrogram</li> <li>• Babies for hip arthrography</li> <li>• Children and adults with inflammatory arthropathy</li> </ul> Option 2 – stop funding hip injections in adults	Introduce specified threshold. Children and bursitis will be excluded.
<b>Urology</b>		
Erectile Dysfunction	Stop funding pharmaceutical and secondary care interventions	Continue to fund pharmaceutical intervention for erectile dysfunction however a robust prescribing policy will be introduced
Circumcision for religious reasons	Stop funding	Stop routine funding *
Percutaneous posterior tibial nerve stimulation (PTNS) for urinary and faecal incontinence	Stop funding	No change to current policy.
<b>If a patient is already on the pathway, should they continue or be re-assessed?</b>		
Response received across all above specialty areas to the question ‘if a patient is already on the pathway, should they continue or be re-assessed?’	Patients already referred should continue to be treated. The above revisions will be affective for all new referrals from 1 <sup>st</sup> April 2017.	Patients already referred should continue to be treated. The above revisions will be affective for all new referrals from 1 <sup>st</sup> April 2017.

\*stop routine funding – this means the procedure will be listed as ‘not routinely commissioned’ however if clinical exceptionality applies; funding can be requested via the ‘Individual Funding Request’ (IFR) route.

▪Exclusions in place for: Cancer patients, Burns/accident victims, Birth defect, PCOS for hirsutism, Musculoskeletal conditions, severe psychological impact.

## 5. NEXT STEPS

5.1 The PLCP policy has been updated and shared with Quality and Performance Committee of 28<sup>th</sup> February 2017.

5.2 Notice has been given to providers and partners of the changes to the PLCP.

5.3 Information has been shared across primary care to highlight the amendments made to the PLCP.

- 5.4 The PLCP validation tool (a tool for GPs to validate criteria met) has been updated to reflect new policy.
- 5.5 The outcome of Governing Body decisions has been updated on Wirral CCG's website and a patient friendly stakeholder report will be produced. The updated policy will also be available on the Wirral CCG website.
- 5.6 The updated PLCP policy will be enforced for new patient referrals after 1<sup>st</sup> April 2017. Any patients who have already been referred by their GP for any of the following services will be continue to be treated.
- 5.7 Activity undertaken that does not meet the PLCP policy will not be funded.
- 5.8 Activity levels within secondary care and Individual Funding Request Team will be closely monitored to evaluate the impact of the revisions and consider any unintended consequences.

## 6. CONCLUSION

- 6.1 People Overview and Scrutiny Committee are asked to:
  - 6.1.1 Note the process undertaken to inform this review and consultation
  - 6.1.2 Note the decisions made by Governing Body of 7 February 2017
  - 6.1.3 Note the next steps identified



**People Overview and Scrutiny Committee  
Thursday, 23 March 2017**

<b>REPORT TITLE:</b>	<b>2016/17 Quarter 3 Wirral Plan Performance - People Theme</b>
<b>REPORT OF:</b>	<b>Executive Director for Strategy</b>

**REPORT SUMMARY**

This report provides the 2016/17 Quarter 3 (October – December 2016) performance report for Wirral Plan pledges under the People theme. The report, which is included as Appendix 1, provides a description of the progress in Quarter 3 as well as providing available data in relation to a range of outcome indicators and supporting measures.

The report also includes further performance information that has been requested by Members to enable effective scrutiny. The Adult Social Service Performance Overview is included as Appendix 2 and includes a range of key indicators highlighting Wirral’s performance against North West average values where available.

**Quarter Three Wirral Plan Performance Summary**

The key performance highlights for quarter 3 include:

- Through Wirral Dementia Action Alliance, launched in 2016, Age UK Wirral and the Alzheimer’s Society are planning a public-facing campaign to challenge some of the assumptions people have around dementia. The Alliance is working to harness the enthusiasm of local people wanting to work together to make the whole of Wirral a better place for people living with or supporting people with dementia.
- A new borough-wide advice service was commissioned in December 2016. ‘Ask Us Wirral’ will provide information and sign-posting to both basic and detailed legal advice for Wirral residents. It is a multi-agency approach targeted to ensure isolated and vulnerable groups are able to access support.
- A second ‘Wirral Door Knock’ event was delivered in Woodchurch at the beginning of December. Together, the team knocked on almost 900 doors and were able to reach isolated residents to inform them of the various Christmas Day lunches in their area and other regular activities offered in their community. A further door knock is planned in Rock Ferry in March.
- The take up of services offered for 2 year olds has seen significant improvement during the last quarter, now reporting 88% of eligible children increased from

74% in Quarter 2. Take up across the respective constituency areas has also improved in the last term:

- In Birkenhead from 67% to 84%
  - In Wallasey from 77% to 89%
  - In Wirral South and West Wirral from 72% to 90%.
- Significant work is continuing to enhance the delivery of effective Health Visitor and Development Checks for children and improvements in the percentage of reviews carried out have been made. However the challenging targets have not yet been achieved.
  - The early year's foundation stage profile results have increased slightly from 69.5% to 69.8%. Wirral's performance remains one of the highest both regionally and nationally. Wirral's performance has improved by 5.8% since the start of the Wirral Plan and is 2.9% higher than the North West average and 0.3% higher than performance nationally. The achievement gap between pupils eligible for free school meals and their peers has reduced compared to the previous academic year and further support is being provided to 22 targeted schools to ensure children are reaching their potential.
  - In this quarter the latest Ofsted figures have been published with 91% of Wirral schools rated as good or outstanding which is an improvement of 7% from the previous academic year.
  - The delivery of the Family Intervention Service has not achieved the targets set and a range of corrective actions have been put in place to support some of our most vulnerable families and improve delivery. This includes prioritisation of intensive intervention, improved joint working arrangements and targeted approaches to tackle school attendance issues.
  - The 2016 annual Youth Parliament was held on 8 November 2016 which supports young people to improve their knowledge and engage in youth matters. The event had a focus on mental health and provided the opportunity for young people to raise and debate issues important to them with local elected members.
  - A delivery plan has been developed for the three Community Pilots being delivered in Seacombe, Beechwood and Birkenhead North with the aim of improving life chances. Each of the areas met with local partner organisations to shape these plans and delivery is now underway. In December 2016 over 2500 Christmas hampers were delivered across the pilot areas targeting vulnerable and isolated people and families.
  - The Live Well Wirral website went live in October 2016. This service supports people with disabilities to gain access to the full range of services available to them.
  - The employment rate for people with disabilities at Quarter 3 has achieved the target set. A range of activity is being delivered to continue to enhance this outcome. This included a Pathways to Employment event delivered in November for partners and provider organisations to find out more about the support offer

available to help people with disabilities into work. This was followed by a 'Disability Confident' event in December specifically targeting employers.

- A new Advocacy Hub contract was awarded in October to provide Independent Mental Capacity, Health Advocacy and Care Act Advocacy as well as general advocacy and the promotion of self and peer advocacy. These services will ensure that people with disabilities are effectively represented and supported in relation to decisions made about them and their care provision.
- Disabled audits have been completed at locations across the borough including Council buildings, Leisure Centres and across the transport network. Over 550 access reviews and 150 access guides have been completed and will be made available to people living in and visiting Wirral. This will provide increased opportunities for people with disabilities to access services and facilities and be better able to plan their visits to specific locations and attractions.
- The Tomorrow's Women Wirral Peer Mentor Project, managed by Wirral Connect, is delivering a highly effective community based support programme for survivors of domestic abuse. This has resulted in:
  - Providing mentoring support to 400 women affected by domestic abuse.
  - 32 women successfully achieving the Level 2 Award in Peer Mentoring.
  - 25 women pursuing the role of Domestic Abuse Mentor.
  - 100 women disclosing domestic abuse for the first time.
  - 250 women with improved awareness and access to domestic abuse support services, reduced levels of social isolation and improved levels of confidence and emotional wellbeing.

## **RECOMMENDATION/S**

That the People Overview and Scrutiny Committee note the content of the report and highlights any areas requiring further clarification or action.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 To ensure Members of the People Overview and Scrutiny Committee have the opportunity to scrutinise the performance of the Council and partners in relation to delivering the Wirral Plan and performance of Adult Social Services.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 This report has been developed in line with the approved performance management framework for the Wirral Plan. As such, no other options were considered.

### **3.0 BACKGROUND INFORMATION**

- 3.1 The Wirral Plan is an outcome-focussed, partnership plan which has 16 supporting strategies that set out how each of the 20 pledges will be delivered. For each pledge, a partnership group has been established to drive forward delivery of the action plans set out in each of the supporting strategies.
- 3.2 A Wirral Plan Performance Management Framework has been developed to ensure robust monitoring arrangements are in place. The Wirral Partnership has a robust approach to performance management to ensure all activity is regularly monitored and reviewed.
- 3.3 Data for the identified indicators is released at different times throughout the year as a result not all Pledges will have results each quarterly reporting period. Some indicators can be reported quarterly and some only on an annual basis with annual figures reported in the quarter they become available.
- 3.4 For each of the indicators a RAGB (red, amber, green, blue) rating is provided against the target and tolerance levels set at the start of the reporting period, with blue indicating performance targets being exceeded. There is also a trend key which shows whether performance has improved, remained static or deteriorated since the start of the Wirral Plan.
- 3.5 There is no report included for the vulnerable children reach their full potential pledge. Following an Ofsted Inspection work in connection with improving outcomes in this area is being reviewed and refreshed. An Improvement Plan in response to the inspection is now being delivered and arrangements are being put in place to ensure robust scrutiny through the Children Sub-Committee. Further information on this is provided in the work programme item also included on the agenda for this meeting.



- 3.6 All Wirral Plan performance reports are published on the performance page of the Council's website. This includes the high level Wirral Plan overview report and the detailed pledge reports which include updates on progress on all activities set out in supporting strategy action plans.

<https://www.wirral.gov.uk/about-council/council-performance>

- 3.7 Each of the Wirral Plan Pledges has a Pledge Sponsor. The Pledge Sponsors under the People theme are as follows:
- Ageing Well in Wirral – Fiona Johnstone
  - Children are Ready for School – Julia Hassall
  - Children are Ready for Work and Adulthood – Julia Hassall
  - Vulnerable Children Reach their Full Potential – Julia Hassall
  - Reducing Child and Family Poverty (Improving Life Chances) – Fiona Johnstone
  - People with Disabilities live Independent Lives – Graham Hodkinson
  - Zero Tolerance to Domestic Violence – Mark Smith
- 3.8 An additional report is included setting out a series of key indicators for the Adult Social Service Department. This is in response to Members requesting that Adult Social Services' performance data is provided to the Committee.

#### **4.0 FINANCIAL IMPLICATIONS**

- 4.1 There are no financial implications arising from this report.

#### **5.0 LEGAL IMPLICATIONS**

- 5.1 There are no legal implications arising from this report.

#### **6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS**

- 6.1 There are none arising from this report.

#### **7.0 RELEVANT RISKS**

- 7.1 The performance management framework is aligned to the Council's risk management strategy and both are regularly reviewed as part of corporate management processes.

#### **8.0 ENGAGEMENT/CONSULTATION**

- 8.1 The priorities in the Wirral Plan pledges were informed by a range of consultations carried out in 2015 and 2016 including the Wirral resident survey.

## 9.0 EQUALITY IMPLICATIONS

- 9.1 The Wirral Plan equality impact assessment can be found at:  
<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments/equality-impact-assessments-2014-15/chief>

**REPORT AUTHOR:** *Michael Callon*  
*Team Leader – Performance and Scrutiny*  
telephone: (0151) 691 8379  
email: [michaelcallon@wirral.gov.uk](mailto:michaelcallon@wirral.gov.uk)

## APPENDICES

Appendix 1: Wirral Plan People Theme – 2016/17 Quarter 3 Pledge Reports

Appendix 2: Adult Social Services Performance Overview – Quarter 3 2016/17

## REFERENCE MATERIAL

N/A

## SUBJECT HISTORY (last 3 years)

<b>Council Meeting</b>	<b>Date</b>
<b>People Overview and Scrutiny Committee</b>	<b>8 September 2016</b>
<b>People Overview and Scrutiny Committee</b>	<b>28 November 2016</b>

## Appendix 1

### Wirral Plan People Theme 2016-17 Quarter 3 Pledge Reports

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## Older people live well

### Overview from the Pledge Sponsor

Since October 2016, there has been further progress to report across all areas of the strategy. Wirral Dementia Action Alliance was launched in early 2016 thanks to the enthusiasm of local people who want to work together to make the whole of Wirral a better place for people living with or supporting people with dementia. There are now plans for a public-facing campaign led by Age UK Wirral and the Alzheimer's Society challenging some of the assumptions people have around dementia. The Alliance now has 10 members. More information can be found on their website:

[www.dementiaaction.org.uk/local\\_alliances/15366\\_wirral\\_daa](http://www.dementiaaction.org.uk/local_alliances/15366_wirral_daa).

We know how important it is for older people to have access to the right information at the right time and in response to this a new advice service was commissioned in December 2016. 'Ask Us Wirral' will commence from the 1st April 2017 and will be a borough-wide service providing information and sign-posting, basic advice and more detailed legal advice. Some of the key benefits of the new service include improved digital access and a single telephone number for all enquiries.

Through the strategy, it is recognised that being and feeling safe is a priority for all of our residents, but especially for older people. It is positive to report the continued reduction in crime and anti-social behaviour in Wirral which illustrates the great partnership working and innovative programmes that are being delivered across the borough.

A second 'Great Wirral Door Knock' was held with partners in Woodchurch at the beginning of December. Together, the team knocked on almost 900 doors and were able to reach several residents who had been feeling lonely and made sure they knew of the various Christmas Day lunches in their area and other regular activities offered in their community. A further door knock is planned in Rock Ferry in March.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Proportion of residents aged 50+ volunteering on a regular basis	Annual	26% Nov 2015	26%						Higher is better	
Proportion of residents aged 50+ who say that they are satisfied with the choice of housing in their local area	Annual	56% Nov 2015	56%						Higher is better	
Healthy Life Expectancy at birth: Males	Annual	59.8 2011-13	59.8		60.4 Green			↑	Higher is better	
Healthy Life Expectancy at birth: Females	Annual	61.8 2011-13	61.8		60.9 Amber			↓	Higher is better	

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Percentage of older people (aged 50+) who feel safe when outside in the local area during the day	Annual	88% Nov 2015	88%						Higher is better	
Percentage of older people (aged 50+) who feel safe when out in the local area after dark	Annual	55% Nov 2015	55%						Higher is better	
Percentage of older people (aged 50+) who reported feel healthy	Annual	65% Nov 2015	65%						Higher is better	
Employment rate of people aged 50+	Quarterly	33.5% Jun 2015	33.6%	33.6%	33.5% Green	33.2% Green	33.6% Green	↔	Higher is better	There is a time lag with this data which comes from the Office for National Statistics. The Quarter 3 figure relates to data for the period Oct 2015 - Sep 2016.

## Children are ready for school

### Overview from the Pledge Sponsor

Development remains steady across each key priority area and associated actions against plans. Lead organisations continue to input appropriately to ensure outcomes are progressed, recorded and reported in line with the pledge 'children are ready for school'.

The take up of the 2 year old offer has seen significant improvements during the last quarter and is now reporting take up by 88.05% of eligible children, this is an increase from 75.40%. Attention will remain focussed in this area to ensure that the target of 90% take up is pursued. Take up across the respective constituency areas has also improved:

- Birkenhead - increase from 67.15% to 84.76% in the last term (an increase of 17.61% increase)
- Wallasey – increase from 77.96% to 89.27% in the last term (an increase of 11.31%)
- South and West - increase from 72.38% to 90.90% in the last term (an increase of 18.52%).

Whilst this improvement is good, and is the result of a whole partnership approach to tackling this persistent issue through the work of the pledge group, we can never be satisfied with this until we meet the challenge of all children taking up their offer, and if they do not, we understand the circumstances of each child and family not doing so. Our local position now exceeds the national expectation for reporting against this outcome and brings Wirral in line with other Local Authorities in the Liverpool City Region.

The early year's foundation stage profile results have increased slightly from 69.5% to 69.8%. This outcome still remains as one of the highest both regionally and nationally. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. The end of year target is ambitious and despite Wirral's performance improving by 5.8% since the start of the Wirral Plan, with reporting 2.9% higher than the North West average and 0.3% higher than performance nationally, the outcome still reports red. The reporting target for next year will be adjusted. The focus locally remains to narrow the gap for those children who are still not reaching a good level of development at the end of reception class year. Targeted work with 22 schools continues and will be closely monitored.

Research and evaluation of what is in use across the North West region to successfully track children's development has informed the selection of a tool to track development of Wirral's children in their earliest years. Implementation of the tool locally will begin during the next academic year.

Health outcomes for the priority 'Children in Wirral will start life well' (infants who received a 6-8 week Development Check by the time they were 8 weeks, babies who received a 12 month Health Visitor review by the time they turned 12 months and children who received a 2-2½ year Health Visitor review), were low when compared to both the National target and North West regional neighbours, and challenging targets have been pursued during this reporting period. Whilst some progress has been achieved it still remains that the indicators may remain rated red (or amber) against target for the duration of the reporting period (2016 /17). It was agreed to set the target high and make our expectation for compliance and improvement clear to providers, our partners and service users. Further development remains a clear focus.

A training programme (Cherish) has now been written for Early Years practitioners focussing on the attachment needs of young children in Early Years settings. The first training course will be delivered in March 2017 to 20 participants, initially targeting practitioners in settings/schools with 2 year olds and Foundation Stage 1 provision. The aim of the course is for participants to develop and understand the importance of promoting and developing secure attachments between themselves and children in their setting. It will also look at the impact this has on the child's development and long term well-being.

A successful workshop in December 2016 considered alignment across the priorities and actions, to both share the responsibilities against expected progress and to reduce any duplication. Work is already benefiting developments and is particularly evident in the take up of the 2 year old offer.

Learning from Ofsted in terms of our youngest children and their families has been a key driver for recent developments around safeguarding. Recent developments see a multi-agency pre-birth liaison meeting take place monthly to ensure that needs are identified as soon as possible and the right support is offered.

The 'my child can' is key to effective communication and has started to be used by wider partners to ensure key messages are translated and better engagement with parents/carers and the wider community is considered for the agenda.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Foundation Stage - % achieving a good level of development	Annual	62.8% 2013-14 Acad Year	85.0%				69.6% Red	↑	Higher is better	<p>This is the final figure for 2015-16 academic year following data validation and replaces the provisional figure reported in quarter 2.</p> <p>The end of year target was ambitious. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. Wirral's performance is 2.9% higher than the North West average and 0.3% higher than performance nationally. It has also improved by 5.8% since the start of the Wirral Plan.</p>

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The percentage of women booked to access professional maternity services on or before 12+6 weeks gestation	Quarterly	80.8% Q3 2014-15	80.0%	80.0%	86.3% Green	86.0% Green	80.4% Green	↔	Higher is better	Performance in October was 84.1%, November 78.2% and December 79%. The rate is reported as a quarterly average but monitored monthly via the maternity dashboard.
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly	70.0% Q1 2015-16	78.0%	76.0%	72.2% Green	74.1% Green	88.1% Blue	↑	Higher is better	Performance at the start of the 2016-17 year was low at 72.2% and the impact of challenges set can be seen in continual improvement in performance across each quarter. The Early Childhood Service and partners have given high priority to this area and there has been a focus on analysing data for each constituency area to identify barriers to take up and look at ways to address these issues (eg working with health professionals to co-ordinate communication and visits).
The achievement gap between pupils eligible for free school meals and their peers achieving a Good Level of Development in the Early Years Foundation Stage Profile	Annual	19.0% 2014-15 Acad Year	15.0%				18.0% Red	↑	Lower is better	This is the final figure for 2015-16 academic year following data validation. The free school meal gap has showed an improvement of 1% from the previous academic year. Schools with either the lowest Good Level Development attainment and/or the widest gap are being supported and challenged by the School Improvement Team. 22 school have been identified as requiring support to ensure children are reaching their potential.
Percentage of children aged 4-5 classified as overweight or obese	Annual	22.40% 2014-15	23.08%				22.90% Green	↔	Lower is better	This figure represents the latest annual data for 2015-16 that was released in December 2016.
Percentage of infants who received a 6-8 week Development Check by the time they were 8 weeks	Quarterly	84.6% Q1 2015-16	90.0%	90.0%	83.0% Amber	84.3% Amber		↔	Higher is better	Quarter 2 2016-17 data became available in January 2017. There has been a slight increase in performance from the previous quarter. Further work is underway to make the timeliness of the check more robust as not all GP surgeries currently complete the check within the 6-8 week timeframe. Wirral Community Trust, providers of the Health Visiting Service are in the process of establishing GP liaison leads within their teams to enable a closer working relationship with GP surgeries to provide support around issues that may contribute to a delay in the check.
Percentage of children who received a 12 month Health Visitor review by the time they turned 12 months	Quarterly	66.4% Q1 2015-16	85.0%	85.0%	70.0% Red	76.2% Red		↑	Higher is better	Quarter 2 2016-17 data became available in January 2017. There has been an increase in performance from the previous quarter and considerable progress from the start of the Wirral Plan. Engagement work was completed with parents to inform service development to increase access and uptake. Data was further analysed to ensure that uptake of the reviews was consistent across Wirral, regardless of levels of deprivation/affluence.
Percentage of children who received a 2-2½ year Health Visitor review	Quarterly	73.0% Q1 2015-16	85.0%	85.0%	77.0% Amber	74.4% Red		↑	Higher is better	Quarter 2 2016-17 data became available in January 2017. There has been a decrease in reported performance from the previous quarter, however, we have been assured by the provider that this is a data quality issue as coding for this particular indicator had been inactivated for part of the period. The coding has since been amended.

## Young people are ready for work and adulthood

### Overview from the Pledge Sponsor

In this quarter the latest Ofsted figures have been published with 91% of Wirral schools rated as good or outstanding which is an improvement of 7% from the previous academic year. Performance figures for the rate of progress made by students from the end of primary school to the end of secondary schools (Progress 8 score) that form part of the Department of Education's (DfE) headline measures have also become available. For the 2015-16 academic year, Wirral's Progress 8 score was slightly below the national average but compared favourably to North West neighbours. Wirral is ranked 6 out of 23 North West Local Authorities.

Work is continuing to support schools that are below DfE floor standards and current school level data indicates that progress is being made. Extensive work is underway by the School Improvement Locality Boards to ensure all pupils are able to access the revised curriculum specifications with a view to improve the attainment gap between pupils in receipt of free school meals and their peers.

An analysis of the current and future population of children with special educational needs is being undertaken. These projections and forecasts will support planning to ensure there are sufficient of the right kind of places in mainstream, special school and resource base provision, which are responsive to the needs of Wirral children, young people and family's needs both now and in the future.

The new Electronic Personal Education Plan training has been delivered to designated teachers to allow closer monitoring of our most vulnerable children and review the impact of related interventions. In September twelve care leavers enrolled on the Employability Skills programme and eight have now completed the outward bound residential element with internship employer placement organised from January 2017.

A named primary mental health worker from the Child and Adolescent Mental Health Service (CAMHS) has visited most mainstream schools and a telephone consultation line is now available to all schools. Several secondary schools have signed up to take part in the Team of Life project which will support pupils making the transition from primary to secondary school and a peer mentoring programme using mental health first aid has been delivered to nine high schools.

Public Health colleagues have continued to deliver the accredited Future Focus programme with emphasis on working with young people not in education or training. The programme includes motivational interviewing, building self-esteem, confidence, aspirations and resilience and has received positive feedback from young people. A Health Services in Schools Network group has been established to ensure any emerging issues are addressed and to ensure resources achieve the best outcomes for young people.

As part of the Young Chamber programme 'The Big Debate' was hosted by Birkenhead High School Academy (BHSA) featuring 5 senior private sector employer representatives plus the BHSA Headteacher making up the Question Time style panel. There have also been a further two 'behind the scenes' events with both Tranmere Rovers Football Club and Contessa Hotels. All activities have been focused on raising young people's aspirations and supporting them in making future career choices.

The 2016 annual Youth Parliament was held on 8 November 2016. This event enabled young people to raise issues important to them on the theme of mental health and debate them with local elected members. Staying safe and anti-social behaviour are key features of the Girls and Lads projects which are delivered by youth workers in schools and youth groups and target vulnerable and at risk young people.

In quarter 4, a key area of focus for the Youth Service will be National Citizen Service programme for 15 to 17 year olds. We will be looking increase the numbers accessing the programme to develop their social skills through involvement with local communities. In March the 2017 Wirral Skills Show will take place with over 40 employers planning attend and deliver mini seminars showcasing different aspects of employability skills. There will also be a number of 'have a go' employer lead activities for young people.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The % of children achieving 5 good GCSE's (or equivalent) at Key Stage 4 (including English and Maths)	Annual	60.0% 2013-14 Acad Year	68.0%				62.2% Amber	↑	Higher is better	Provisional figures were reported in Quarter 2. Data has now been validated and finalised and indicate that there has been an increase of 2% in performance from the start of the Wirral Plan. Two secondary schools significantly underperformed - attaining 19% and 28%. There are three secondary schools below the floor target of 45%.
The % of young people aged 16-18 who are not in Employment, Education or Training. (NEET) - Annual Measure	Annual	4.30% 2014-15	4.20%						Lower is better	
Percentage of schools rated 'good' or 'outstanding' by Ofsted	Annual	84.0% Aug 2015	93.4%				91.0% Green	↑	Higher is better	The latest data available is as at 31st August 2016. This shows a 7% improvement from the previous academic year.

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The achievement gap between pupils eligible for free school meals and their peers achieving at Key Stage 4 (5 or more good GCSE's including English and maths)	Annual	35.7% 2013-14 Acad Year	23.0%			<b>35.7% Red</b>		↔	Lower is better	
Progress 8 Score for Wirral	Annual	n/a					-0.04	n/a	Higher is better	This data has now been validated and finalised.  Progress 8 is a new Department for Education headline measure that aims to capture the progress a pupil makes from the end of primary school to the end of secondary school. Performance was slightly below the national average of -0.03 but compares favourably to North West neighbours which had an average score of -0.15. Wirral is ranked 6 out of 23 North West Local Authorities.
The achievement gap between pupils eligible for free school meals and their peers achieving the 'expected standard' in English, reading, English writing and mathematics at the end of key stage 2.	Annual	n/a					<b>27.0% Red</b>	n/a	Lower is better	Performance was reported in Quarter 2 and has now been validated and finalised with no change to previously reported figures.
The percentage of children in good or better schools as rated by Ofsted	Annual	81.0% Aug 2015	90.0%				<b>89.0% Green</b>	↑	Higher is better	The latest data available is as at 31st August 2016. This shows a 8% improvement from the previous academic year.
Reduction in use of medication for Attention Deficit Hyperactivity Disorder (ADHD) - Number of items prescribed	Quarterly	1.55 Q4 2014-15	1.54	1.54	<b>1.75 Green</b>	<b>1.71 Green</b>	<b>1.80 Amber</b>	↓	Lower is better	In quarter 3 there has been a marked rise in number of prescriptions for ADHD medication. This increase from the last quarter does however follow an annual pattern with patients ordering early over Christmas period,
Hospital admissions due to self harm - PH Local Authority Child Health Profiles	Annual	526.0 2014-15	525.0						Lower is better	



## Improving Life Chances Strategy

### Overview from the Pledge Sponsor

In quarter 3 the Improving Life Chances Steering Group working with local agencies and communities has continued to make good progress in delivering the strategy action plan.

The Community Pilots took full advantage of the Christmas season to provide festive activities to engage families. 2,500 Christmas hampers were delivered across the pilot communities. This was made possible through volunteer support, 'in kind' contributions and a range of sourced external funding. Leaflets containing information on local support organisations were included in the hampers. The hampers provided an excellent means of engaging with local families. We have received a great deal of positive feedback and the following example illustrates how the hamper enabled us to reach families most in need; a single father with 3 young children was struggling financially, but was afraid to ask for help as he feared that his children would be taken off him. We were able to help with some of the more immediate hardship issues for him around food and bedding and also identify what additional support was available longer term. Engagement through community activities is enabling us to reach families that do not seek help from statutory organisations. The pilots continue to evolve and include additional elements, for example in each of the areas the Sports Development Team have been delivering a project called 'fit and fed', which provides a meal and diversionary activity for young people at risk of anti-social behaviour. Delivery plans have been developed in each of the pilot areas to cover issues prioritised by each of the working groups, including local community representatives.

The child poverty awareness e-learning is being accessed by local professionals. We are going to target specific organisations to increase uptake and look at how we can deliver face to face for some key groups to increase signposting and support for the most vulnerable.

A Department for Work and Pensions Super Partners event was held in December; the focus of the event was to understand the particular needs and barriers to employment of parents with caring responsibilities. The Benefit Cap has now been fully implemented in Wirral. Some families are now taking up the additional support that is in place to find employment. The next Improving Life Chances Steering Group will explore what further support may be required.

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Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
The Proportion of children in low income families	Annual	21.5% Aug 2013	21.4%			23.3% Amber		↓	Lower is better	
Increase the employment rate in Wirral	Quarterly	66.7 2014- 15	70.9	70.6	69.7 Green	69.7 Green	69.0 Red	↑	Higher is better	Wirral's employment rate is 1.6% off target at Q3, a decline of 0.7% since the last quarter and a deterioration by 1.2% when compared to the same period last year; this comes after a period of stability for the last three consecutive quarters. The figures relate to October 2015 to September 2016.  This indicator can fluctuate due to the nature of the dataset and the latest published data does not take into account any new activity which has come into force since then, such as the Ways to Work Programme which will positively affect the performance of this indicator in the long term to match the aims of the Wirral Growth Plan.
The achievement gap between pupils eligible for free school meals and their peers achieving at Key Stage 4 (5 or more good GCSE's including English and maths)	Annual	35.7% 2013-14 Acad Year	23.0%			35.7% Red		↔	Lower is better	

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Foundation Stage - % achieving a good level of development	Annual	62.8% 2013-14 Acad Year	85.0%				69.6% Red	↑	Higher is better	This is the final figure for 2015-16 academic year following data validation and replaces the provisional figure reported in quarter 2.  The end of year target was ambitious. The results across the North West for the highest attaining Local Authorities, Wirral being one of them, have remained relatively static from the previous academic year. Wirral's performance is 2.9% higher than the North West average and 0.3% higher than performance nationally. It has also improved by 5.8% since the start of the Wirral Plan.
Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP)	Quarterly	70.0% Q1 2015-16	78.0%	76.0%	72.2% Green	74.1% Green	88.1% Blue	↑	Higher is better	Performance at the start of the 2016-17 year was low at 72.2% and the impact of challenges set can be seen in continual improvement in performance across each quarter. The Early Childhood Service and partners have given high priority to this area and there has been a focus on analysing data for each constituency area to identify barriers to take up and look at ways to address these issues (eg working with health professionals to co-ordinate communication and visits).
Family Intervention service positive outcomes with families (Phase 2 of programme)	Quarterly	n/a	300	195		6 Red	117 Red	n/a	Higher is better	Performance at Quarter 3 represents the total claims made between April 2016 to January 2017. In quarter 2 issues were identified which affected programme performance and corrective actions. The issue relating to school attendance has not been resolved at a national level but continues to be affecting performance of programmes across England. Corrective action has been taken locally to improve joint working arrangements with partners, extend the reach of the programme to include families meeting 2 or 3 criteria and to target groups more likely to achieve 90% attendance over 3 consecutive terms. Improvement is evident and will increase levels of outcomes achieved.
Family Intervention service engagement with families (Phase 2 of programme)	Quarterly	n/a	848	636	212 Green	517 Blue	599 Amber	n/a	Higher is better	Performance at Quarter 3 represents the total claims made between April to December 2016. In line with Wirral's Operating Guidance for the Expanded Troubled Families Programme, we have prioritised delivering intensive intervention to those families meeting at least 4 of the 6 national criteria. The management team have revised this approach to engage with families meeting 2 or 3 of the criteria where issues are significant. This widens the reach of the programme and will enable the target number of families engaged to be achieved by year end. During this quarter the service identified an issue with data collection which has now been resolved and quality assurance measures put in place.

## People with disabilities live independent lives

### Overview from the Pledge Sponsor

There has been good progress in quarter 3 with the appointment of a Lead Commissioner - All Age Independence in November to lead on delivering this strategy and the implementation of an all age Integrated Disability Service in 2018.

In December a new Independence Bulletin was launched. This quarterly electronic newsletter will be distributed across the partnership and networks and will be made publicly accessible. The bulletin provides a means to share the latest information on policy, research and innovative projects for people with disabilities.

There is good progress in developing the marketplace of service providers. The Live Well Wirral website went live in October 2016. This service complements the Local Offer website (for Children and Young Peoples service providers) to support people with disabilities in having access to the full range of services available to them.

A pathways to employment event was delivered in November for partners and provider organisations to find out more about the support offer available to help people into work. This was followed by a Disability Confident event December specifically targeting employers. Further events will be scheduled in the coming year.

A new Advocacy Hub contract was awarded in October and the contract is due to start on 1st February and run for three years. The Hub will deliver the statutory advocacy services the Council is responsible for providing including Independent Mental Capacity and Health Advocacy and Care Act Advocacy as well as general advocacy and the promotion of self and peer advocacy. These services ensure that people with disabilities are effectively represented and supported in relation to decisions made about them and their care provision.

Disabled Go audits have now been completed at various locations across the borough including Council buildings, Leisure Centres and across the transport network. Over 550 access reviews and 150 access guides have been completed and will be made available to people living in and visiting Wirral. This will provide increased opportunities for people with disabilities to access services and facilities and be better able to plan their visits to specific locations and attractions. Merseytravel have expressed an interest in working with Disabled Go across their whole network to improve access for people with disabilities.

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Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	
Health related quality of life for people with long term conditions	Annual	0.698 2014-15	0.698			0.695 Green		↓	Higher is better	
Employment rate aged 16-64 - Equality Act core or Work Limiting Disabled	Quarterly	37.5% Jun 2015	43.6%	43.6%	46.6% Green	48.3% Blue	45.4% Green	↑	Higher is better	There is a time lag with this data which comes from the Office for National Statistics. The Quarter 3 figure relates to data from the period Oct 2015 - Sep 2016.

Supporting Measure	Type of Indicator	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	
Proportion of people with long term conditions who feel supported to manage their condition	Annual	66.7% 2014-15	66.7%			68.0% Green		↑	Higher is better	
Children with a statement of special educational need (SEN) or education health and care plan (EHCP) achieving 5 or more good GCSEs (or equivalent) at Key Stage 4 (including English and maths).	Annual	6.3% 2014-15 Acad Year	8.3%			8.6% Green		↑	Higher is better	

## Zero tolerance to domestic violence

### Overview from the Pledge Sponsor

A partnership approach to support victims of domestic abuse, reduce the acceptability of domestic abuse amongst the public and promote a zero tolerance attitude to domestic abuse continues through the Domestic Abuse and Harmful Practices Steering Group.

The Tomorrow's Women Wirral Peer Mentor Project, being managed by Wirral Connect, is delivering a highly effective community based support programme for survivors of domestic abuse, resulting in:

- Providing mentoring support to 400 women affected by domestic abuse
- 32 women successfully achieving the Level 2 Award in Peer Mentoring qualification
- 25 women pursuing the role of a Domestic Abuse Mentor
- 100 women disclosing domestic abuse for the first time
- 250 women with improved awareness and access to domestic abuse support services, reduced levels of social isolation and improved levels of confidence and emotional wellbeing

A short survey of the women that completed the course was conducted, with the following outcomes:

- 20 went onto further volunteering
- 32 had improved levels of employability, wellbeing and confidence, and the skills to support and identify someone affected by domestic abuse
- 5 had moved into work / further education

The Safeguarding Board Website has been developed to provide information, advice and guidance to help combat domestic abuse. It includes a full package of multi-agency safeguarding training that has been rolled out across the Partnership. A referral pathway has been established and promoted to the relevant professional agencies, and a brand and logo in support of Zero Tolerance and the Wirral Domestic Abuse Alliance has been adopted. Further work is to be undertaken to promote this to agencies, friends and families.

Early Help and Intervention programmes to support vulnerable children and young people have been commissioned and work is underway to enable engagement with domestic abuse victims presenting at accident and emergency.

Successful bids to provide specialist supported accommodation for victims of domestic abuse have been made, in partnership with Liverpool City Council and Sefton Council.

Wirral Plan Indicator	Indicator Type	Wirral Plan Start	End of Year Target	Q3 Target	2016-17 Q1	2016-17 Q2	2016-17 Q3	Trend	Direction of Improvement	Comment
Number of domestic abuse Wirral MARAC cases per 10,000 adult females	Quarterly	54 2014-15	52	39	13 Green	27 Green	36 Green	↓	Higher is better (Policy is to initially increase reporting)	
Children and young people experience domestic abuse (Wirral MARAC cases)	Quarterly	1,289 2014-15	1,524	1,143	302 Green	579 Red	807 Red	↓	Higher is better (Policy is to initially increase reporting)	There has been an increase in the number of referrals involving clients who have drug, alcohol and mental health issues and do not have any children living with them. There has also been referrals for clients whose children are now adults.
Percentage of incidents of repeat domestic abuse (Wirral MARAC cases)	Quarterly	16% Apr 2014-Mar 15	25%	25%	30% Amber	21% Green	25% Green	↓	Lower is better	

## Key

### Trend

↑ Performance Improving   ↓ Performance Deteriorating   ↔ Performance Sustained   N/A – No comparable data available

*Based on Wirral Plan start date with exception of:*

Take up of 2 year old offer by eligible families as identified by the Department of Work and Pensions (DWP), Number of domestic abuse Wirral MARAC cases per 10,000 adult females, Children and young people experience domestic abuse (Wirral MARAC cases), Percentage of incidents of repeat domestic abuse ( Wirral MARAC cases) - ALL compared to same period in previous year.

**Target Rating (Blue, Green, Amber, Red)** *based on agreed tolerance range for individual measures*

Blue - Above Target   Green - Within Target   Amber - Below Target   Red - Significantly Below Target.

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## Appendix 2

### Adult Social Services Performance Overview - Quarter 3 2016/17



No.	Description	Performance 2015/16	North West Average 2015/16	Performance as at 31/12/16	Forecast Outturn (Year End)	Overall Status	Quarterly Trend	Reporting Period	Comments
1	Increase the number of people with learning disabilities who have access to employment and training opportunities	3.4%	4.4%	3.3%	3.3%	R		Dec-16	The number of people in paid employment has remained consistent throughout the year although the number of people with a learning disability has increased by 2% since 2015-16.
2	Adults with a Learning Disability living at home or with their family	84.4%	87.9%	86.3%	86.3%	G		Dec-16	
3	Permanent admissions of younger adults (18-64) to residential and nursing care homes, per 100,000 population	14.4	13.1	15.97	21.3	R		Dec-16	A total of 30 adults aged 18-64 have been admitted to permanent residential care during the period to date, of which the biggest proportion are adults with a learning disability (18).  The number of adults with a learning disability has increased by over 50% since 2015-16 of which half can be attributed to an increase in the number of complex transitions cases from Children & Young People.
4	Permanent admissions of older people (65+) to residential and nursing care homes per 100,000 population	762.4	723.8	543.5	743.0	G		Dec-16	The number of permanent admissions of older people being admitted to care homes has reduced by 6% when compared with the same period in 2015-16.  Almost half of all permanent admissions are as a result of a hospital discharge.
5	Average monthly bed days lost due to delayed transfers of care per 100,000 population	93.7	N/A	319.7	337.9	R		Dec-16	Our acute provider (WUTH) has changed its reporting arrangements mid-year which has resulted in a significant (170%) increase. The CCG and DASS were not consulted on these changes prior to implementation and have therefore not had the opportunity to understand the rationale for the change nor to seek assurance on the new process. This is currently being addressed with the trust.
6	Proportion of new requests for support resolved by advice and information	59.0%	Local Measure	58.5%	60.0%	G		Dec-16	The department has received a total 10,726 requests for support during the reporting period
7	Proportion of new requests for support resulting in long term services	5.0%	Local Measure	4.6%	4.5%	G		Dec-16	A total of 349 new requests for support have resulted in the provision of long term services. 25% of all new requests for support result in reablement / intermediate care.
8	Proportion of people who have received short term services to maximise independence requiring no ongoing support	81.2%	73.8%	79.4%	80.0%	G		Dec-16	
9	Percentage of people discharged from hospital into reablement / rehabilitation still at home after 91 days	84.5%	83.0%	-	-	-	-	-	Data available Q4 2016-17
10	Number of episodes of reablement / intermediate care intervention for clients aged 65+ per 10,000 population	529.6	324.4	419.0	559.0	G		Dec-16	Activity levels have remained consistent throughout the year and continue to be significantly higher than the North West average.  71% of all activity relates to hospital discharges.

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## People Overview and Scrutiny Committee Thursday, 23 March 2017

<b>REPORT TITLE:</b>	<b>Financial Monitoring 2016/17 Quarter 3</b>
<b>REPORT OF:</b>	<b>Assistant Director: Finance</b>

### REPORT SUMMARY

This report and appendices sets out the projected revenue and capital monitoring position for 2016/17 as at the close of quarter 3 (31 December 2016).

The quarter 3 revenue forecast is an overall underspend of £0.4 million for the year (£0.2 million underspend was forecast at quarter 2). People (former Families and Wellbeing areas) has a significant forecast overspend which has been offset by largely one-off savings within Business Services Treasury Management.

The quarter 3 capital report updated the capital programme and reflected significant re-profiling of schemes between years to reduce the 2016/17 capital programme to £30.7 million. Expenditure after the third quarter concluded was £16.4 million.

### RECOMMENDATION/S

1. That members note the report and appendices.

## **SUPPORTING INFORMATION**

### **1.0 REASONS FOR RECOMMENDATIONS**

- 1.1 To ensure Members have the appropriate information to review the budget performance of the authority.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 The appendices contain the authority wide capital and revenue monitoring reports in the standard format. A New Operating Model has been introduced within the Council from November 1 and monitoring arrangements will be reviewed once the New Operating Model arrangements are functioning and embedded.

### **3.0 BACKGROUND INFORMATION**

- 3.1 Under the New Operating Model, existing directorates have been superseded with new structures based around a Strategic Hub, Business Support function and a number of Delivery Units. Overview and Scrutiny Committees have already been reconstituted away from a directorate basis to align with Wirral's 20/20 Vision themes three of Business, People and Environment.
- 3.2 A budget realignment process has taken place to align budgets from November 1 to the New Operating Model. In very broad terms People covers areas previously within Adult Social Care and Children and Young People, Environment will cover areas within Regeneration and Environment, whilst Business will cover Transformation and Resources plus aspects of the Regeneration and Environment budget.

### **4.0 FINANCIAL IMPLICATIONS**

- 4.1 The Financial implications are contained within the appendices. These explain the revenue budget and forecast spend positions and the capital programme budget and spend to date.

### **5.0 LEGAL IMPLICATIONS**

- 5.1 There are none arising directly from this report.

### **6.0 RESOURCE IMPLICATIONS; ICT, STAFFING AND ASSETS**

- 6.1 There are no implications arising directly from this report.

### **7.0 RELEVANT RISKS**

- 7.1 There are none directly relating to this report. The monitoring of financial performance is important to ensure robust financial control procedures are in place.

## **8.0 ENGAGEMENT/CONSULTATION**

8.1 No consultation has been carried out in relation to this report.

## **9.0 EQUALITIES IMPLICATIONS**

9.1 This report is essentially a monitoring report which reports on financial performance.

**REPORT AUTHOR:** Peter Molyneux  
Senior Manager  
Telephone (0151) 666 3389  
Email petemolyneux@wirral.gov.uk

## **ANNEXES**

Appendix 1 – Revenue Monitoring 2016/17 Quarter 3

Appendix 2 – Capital Monitoring 2016/17 Quarter 3

## **SUBJECT HISTORY**

<b>Council Meeting</b>	<b>Date</b>
Cabinet	18 July 2016
People Overview and Scrutiny Committee	8 September 2016
People Overview and Scrutiny Committee	28 November 2016

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# Wirral

## OVERVIEW AND SCRUTINY COMMITTEES

MARCH 2016

<b>REPORT TITLE</b>	<b>REVENUE MONITORING 2016/17 QUARTER 3</b>
<b>REPORT OF</b>	<b>ASSISTANT DIRECTOR : FINANCE (SECTION 151 OFFICER)</b>

### REPORT SUMMARY

This report sets out the projected revenue position for 2016/17 as at the end of quarter 3 (31 December 2016). This is the first quarter that the projections are also shown on the New Operating Model and the Wirral Plan Themes structures. This replaces the previous format based on Directorate structures.

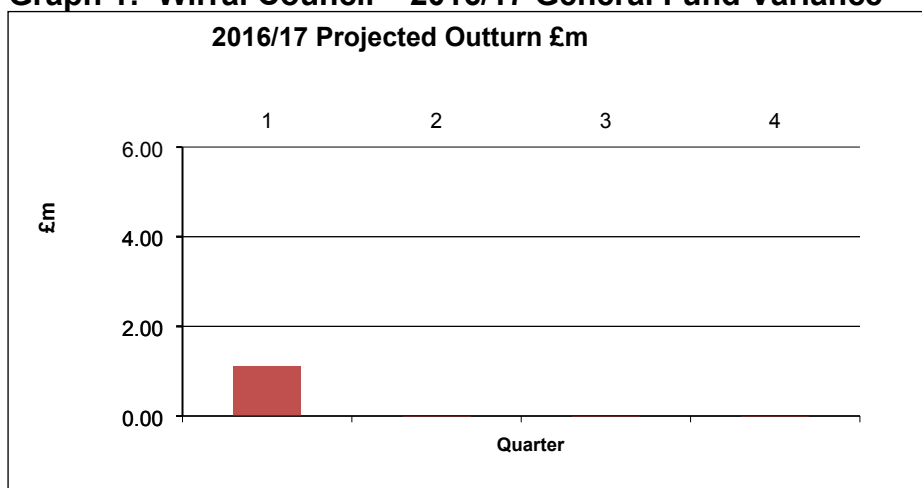
The latest forecast is an underspend of £0.4 million for 2016/17 being an improvement of £0.2 million on the quarter 2 forecast (£0.2 million underspent).

On a Wirral Plan themes basis there are large overspends within the People theme. This relates to Childrens Services £5.3 million and Adult Services £3.4 million. These have been compensated with by savings within Environment and a significant £8.7 million contribution from Treasury Management within Business which relates to benefits gained from a revised Minimum Revenue Provision policies and interest savings.

On an Operating Model basis there are overspends in the Strategic Hub and Children’s Services Functions. The Treasury Management adoption of the annuity method for calculating Minimum Revenue Provision (MRP) in respect of capital financing has contributed a significant one-off saving in 2016/17 and compensates for the overspends elsewhere in the 2016/17 budget.

The headline position is shown in the graph.

**Graph 1: Wirral Council – 2016/17 General Fund Variance**



This is a key decision which affects all Wards within the Borough.

## **RECOMMENDATIONS**

- 1 The Quarter 3 forecast year end underspend of £0.4 million, which contains a number of significant variances, be noted.
- 2 Officers identify actions and take measures to assist to reduce the impact of the projected overspends.

## SUPPORTING INFORMATION

### 1.0 REASONS FOR RECOMMENDATIONS

1.1 The Council, having set a Budget at the start of the financial year, needs to ensure the delivery of this Budget is achieved. Consequently there is a requirement to regularly monitor progress so corrective action can be taken when required which is enhanced with the regular reporting of the financial position.

### 2.0 OTHER OPTIONS CONSIDERED

2.1 This is a monitoring report but any options to improve the monitoring and budget accuracy will be considered.

### 3.0 BACKGROUND INFORMATION

#### 3.1 CHANGES TO THE AGREED BUDGET

3.1.1 The 2016/17 Budget was agreed by Council on 3 March 2016. Any increase in the Budget has to be agreed by full Council. In Tables 1 and 2 below are the budgets since the application of the new structures and any changes in the quarter since then.

**Table 1: 2016/17 Original & Revised Net Budget by Wirral Plan Themes**

	Original Net Budget	Approved Budget Changes Prior Qtrs	Approved Budget Changes Qtr 3	Revised Net Budget
	£000	£000	£000	£000
People	152,155	1,500	2,637	156,292
Environment	58,578	100	4,666	63,344
Business	53,862	-	7,303	46,559
<b>Net Cost of Services</b>	<b>264,595</b>	<b>1,600</b>	<b>-</b>	<b>266,195</b>

**Table 2: 2016/17 Original & Revised Net Budget by New Operating Model**

	Original Net Budget	Approved Budget Changes Prior Qtrs	Approved Budget Changes Qtr 3	Revised Net Budget
	£000	£000	£000	£000
Chief Executives Unit	265	-	-	265
Children Services	44,197	-	-617	43,580
Transformation	655	-	-	655
Strategic Hub	123,768	1,500	2,628	127,896
Business Services	23,799	-	2,784	21,015
Delivery	74,596	100	2,199	76,895
Corporate Growth and Savings	-2,685	-	1,426	-4,111
<b>Net Cost of Services</b>	<b>264,595</b>	<b>1,600</b>	<b>-</b>	<b>266,195</b>

- 3.1.2 The prior period budget change includes the £1.6 million call on General Fund Balances approved by Council on 17 October 2016. The changes also reflect the allocation of £11.1 million of the Revenue Budget Contingency agreed by Cabinet 18 July 2016. This saw £3.9 million to Adult Social Services, £5 million to Children's Services, £0.5 million for Transformation and Resources and £1.7 million in respect of corporate budgets.
- 3.1.3 Table 1 shows the budget separated by Wirral Plan Themes which links with monitoring by the Overview and Scrutiny Committees. The movements in quarter 3 are adjustments within the Themes to show refinements to where services are placed. There is no change to the bottom line budget from this.
- 3.1.4 A New Operating Model for the Council was agreed by Employment & Appointments Committee on 25 July 2016. Indicative budgets were reported within the 8 December 2016 monitoring report. A number of refinements have been made to reflect the outcome of consultation and further developments. The New Operating Model budget in Table 2 shows the original budget re-allocations on a full year basis with a column showing adjustments for quarter 3. The movements in quarter 3 show refinements to where services are placed and report within the model. There is no change to the bottom line budget from this. The Model commenced from 1 November 2016.

## 3.2 PROJECTIONS AND KEY ISSUES

- 3.2.1 The projected outturn position as at the end of December 2016, key issues emerging and New Operating Model and Wirral Plan: 2020 Vision Themes updates are detailed in the following sections.

**Table 3: 2016/17 Projected Budget variations by Wirral Plan Themes**

Directorates	Revised Budget	Forecast Outturn	(Under) Overspend Quarter 3	RAGBY Class	Change from prev
People	156,292	165,140	8,848	R	n/a
Environment	63,344	62,677	-667	Y	n/a
Business	46,559	37,994	-8,565	Y	n/a
<b>TOTAL</b>	<b>266,195</b>	<b>265,811</b>	<b>-384</b>		<b>0</b>

**Table 4: 2016/17 Projected Budget variations by NOM**

Directorates	Revised Budget	Forecast Outturn	(Under) Overspend Quarter 3	RAGBY Class	Change from prev
Chief Executives Unit	265	265	0	G	n/a
Children Services	43,580	48,166	4,586	R	n/a
Transformation	655	655	0	G	n/a
Strategic Hub	127,896	131,343	3,447	R	n/a
Business Services	21,015	12,795	-8,220	Y	n/a
Delivery	76,895	77,698	803	R	n/a
Corporate Growth and Savings	-4,111	-5,111	-1,000	Y	n/a
<b>TOTAL</b>	<b>266,195</b>	<b>265,811</b>	<b>-384</b>		<b>0</b>



The report classifies the forecast under/overspends for the above areas using a colour RAGBY rating. The ratings are defined as follows:

- Overspends Red (over +£301k), Underspend Yellow (over -£301k).
- Amber (+£141k to +£300k), Green (range from +£140k to -£140k); Blue (-£141k to -£300k).

### **3.3 WIRRAL PLAN THEMES UPDATES**

#### **3.3.1 People**

- The forecast overspend of £8.8 million in this theme are due to a number of issues in the adults and children's activity areas.
- Adult Social Care Budgets across the country are under pressure with local authorities, public sector agencies and private providers all highlighting concerns to government.
- Adults financial issues are predominately around Community Care and increased demand for services and unachieved savings in 2016/17 within Adult Social Care are the causes of the projected overspend of £3.4 million.
- In Children's Services increased agency expenditure of £2.1 million and care packages of £3.1 million in Children's Care are the major cause of the overspend of £5.3 million. Integrated transport is also forecasting a £0.5 million overspend.
- The adequacy of funding for Children's Social Care is a national issue with over 75% of local authorities reporting projected overspends in the current financial year. Wirral invested a further £2 million into this area from the Transformation Fund during 2016/17. Actions being undertaken in response to Wirral's OFSTED inspection of Childrens Social Care also require additional expenditure to be incurred and resourcing identified.

#### **3.3.2 Environment**

- The main elements of the projected underspend are:-
- The early delivery of contract efficiencies expected in 2017/18 through the reconfiguration and negotiation with providers within supported housing £0.5 million.
- Additional income of £0.6 million from increased numbers of people subscribing to the Garden Waste Collection service and litter enforcement action, in particular greater than expected amounts received from court action.
- Leisure Services are projecting an overspend of £0.45 million from a combination in shortfall of increased income and agreed savings targets. This is an improvement of £50,000 on the previous quarter's reported position.

#### **3.3.3 Business**

- This underspend is largely due to one-off savings from Treasury Management activities totalling £8.7 million and in particular the Minimum Revenue Provision adjustment and interest savings as reported in quarter two.

- Additional savings are also being made from vacant posts and supplies and services budgets.
- There are some adverse variances in respect of Asset Management costs £0.5 million in respect of savings implementation and a further £0.5 million within legal services in respect of external legal fees and coroner budgets.

### **3.4 NEW OPERATING MODEL UPDATES**

#### **3.4.1 Children Services**

- The forecast overspend of £4.6 million. It should be noted that this figure is different to the higher Childrens figure above in the People theme as Integrated Transport and Disability Services do not report under Childrens Services in the New Operating Model structure.
- The overspend is mostly within Children’s Social Work Services and Looked after Children commissioned services. The Looked After Children budget now supports 1,266 packages of care which is an increase of 96 from the beginning of this financial year. This is leading to an estimated £3.1 million overspend at year end.
- Projected overspend in Children’s Social Work Services of £2.1 million is due to the increased employee costs relating to agency social workers.

#### **3.4.2 Strategic Hub**

- Forecast overspends in this area is due to increased demand for services and unachieved savings in 2016/17 within Health & Care.
- Adult Social Care package costs are reported within this area of the budget and are reporting an overspend of £3.4 million. The staffing and operational costs of providing care services falling either within Business Services and/or the Delivery functions.

#### **3.4.3 Business Services**

- An underspend of £8.2 million is forecast within this area. This relates to two underspending areas in Finance and Commissioning Support. This underspend is reduced by overspends in Law & Governance and Assets.
- Within Finance this is largely due to the one-off Minimum Revenue Provision adjustment in treasury management approved and investment savings of £8.7 million as reported in quarter two.
- Commissioning Support is forecasting an underspend from a combination of areas. Additional income from increased numbers of people subscribing to the Garden Waste Collection service and from litter enforcement action is likely to provide £0.6 million of additional income.
- Within Law & Governance there is a forecast overspend mainly due to external legal fees relating to Children’s Services.

### 3.4.4 Delivery

- The forecast overspend is £0.8 million and is a combination of an overspend in Community Services and an underspend within Environmental Services.
- In Community Service there is a projected £1.3 million projected overspend. This comprises £0.45 million in Sport & Recreation from shortfalls in the achievement of previous savings and golf income due to delays in the golf staffing restructure, an overspend in Integrated Transport of approximately £0.5 million from unachieved savings and other variances including £150,000 for the Floral Pavilion.
- In Environmental Services the main element of this projected underspend is £0.5 million in respect of the early delivery of contract efficiencies expected in 2017/18 through the reconfiguration and negotiation with providers within supported housing.

### 3.4.5 Corporate Growth and Savings

- A further £1 million of savings has been identified in respect of contractual savings. This has been placed against corporate savings and will be transferred and reflected in Directorate budgets for future reports.

## 3.5 IMPLEMENTATION OF SAVINGS

3.5.1 Savings of £31 million were agreed when setting the 2016/17 Budget. A further £10 million of savings relating to previous years savings had not been implemented which followed Cabinet in July 2015 agreeing to re-profile £9.6 million of the 2015/16 savings to 2016/17, whilst a further £0.6 million was unachieved by March 2016. An analysis of the position of the £41 million of savings has been undertaken and is summarised in the table.

**Table 5: Budget Implementation Plan 2016/17 (£000's)**

RAG	Total identified Shortfall from 2015/16 and prior	Pre-Agreed 16/17	Agreed in 2016/17	Total
Red	5,500	560	3,265	9,325
Amber	1,392	1,200	1,376	3,968
Green	3,300	990	-973	3,317
Blue	-	370	24,755	25,125
<b>TOTAL</b>	<b>10,192</b>	<b>3,120</b>	<b>28,423</b>	<b>41,735</b>

3.5.2 The savings tracker contains an assessment of the 2016/17 savings.

- **Blue:** Represents £25.1 million of savings (60%) of total) which have already been realised.
- **Green:** Savings on track to deliver

- **Amber:** Some concerns regarding delivery and includes savings within Adults, Children and Asset Management.
- **Red:** Concerns largely covered by Revenue Budget Contingency as allocated in quarter 1 comprised of Children's (£5 million), Adults (£3.9 million), Transformation (£0.5 million) and Corporate (£1.7 million).

### 3.6 INCOME AND DEBT

3.6.1 Revenue and Income falls into four broad areas for reporting purposes. Amounts raised and collected in the year are shown in Table 6.

**Table 6: Amount to be Collected in 2016/17**

	2016/17	2016/17	2016/17
	Collectable	Collected	Collected
	£000	£000	%
Council Tax	146,535	119,708	81.7
Business Rates	76,291	61,514	80.6
Fees & charges: Adults & Children	42,225	25,235	59.8
Fees & charges: All other services	46,736	35,707	76.4

### COUNCIL TAX

3.6.2 Compared with December 2015 the collection performance is higher in both percentage terms and cash received. An additional £5.5 million has been collected. The table compares the amount collected in the period 1 April 2016 to 31 December 2016 with the same period in 2015/16:

**Table 7 : Council Tax Comparatives**

	Actual	Actual
	2016/17	2015/16
	£000	£000
Cash to Collect	146,535	140,136
Cash Collected	119,708	114,253
% Collected	81.7%	81.5%

3.6.3 The major change this year relates to a 3.99% increase in the amount collectable of which 2% is for Adult Social Care. Overall Council Tax levels are £6.3 million more than this time last year. There has been a reduction in numbers eligible for Council Tax Support over the last 12 months.

### BUSINESS RATES

3.6.4 Cash received to 31 December 2016 is up by £3.1 million on the equivalent period a year ago. The percentage collected to date is slightly lower. Business Rate levels collectable are £5 million higher than last year reflecting an increased number of properties on the valuation list.

3.6.5 The table compares the amount collected for the period 1 April 2016 to 31 December 2016 with the amount collected for the same period in 2015/16:

**Table 8: National Non-Domestic Rates Comparatives**

	<b>Actual</b>	<b>Actual</b>
	<b>2016/17</b>	<b>2015/16</b>
	<b>£000</b>	<b>£000</b>
Cash to Collect	76,291	71,349
Cash Collected	61,514	58,385
% Collected	80.6%	81.8%

3.6.6 Wirral is part of the Liverpool City Region Business Rates Retention pilot scheme. It is expected that next year we will retain 100% of Business Rates collected; the figure is currently 49%. Any increase in income will however be offset by reduction/cancelling of Government Grants and the transfer to Wirral of additional responsibilities. The Government have stated that pilot authorities will suffer 'no detriment' by being part of the pilot. Wirral currently receives more in the centrally allocated NNDR 'top-up' grant than its proportion of collectable NNDR.

3.6.7 New Rateable Values (RV) will be effective nationally from 1 April 2017. The new RVs combined with the reduced multiplier used to determine bills and 'no detriment' guarantee from participation in the pilot scheme makes a significant change to the Council's financial position unlikely at this stage.

## **DEBTORS**

3.6.8 At the end of December 2016 the arrears stood at £22.7 million. The table provides an analysis across the former service areas and the amount of debt at each recovery stage:

**Table 9: Accounts Receivable Outstanding Arrears Analysis**

<b>Directorate Description</b>	<b>Less than 10 days</b>	<b>1st reminder</b>	<b>2nd reminder</b>	<b>3rd reminder</b>	<b>Total at 31.12.16</b>
	£	£	£	£	£
Chief Executive	122,792	26,070	19,170	970,019	1,138,051
Neighbourhood	34,948	3,406	449	8,709	47,512
Transformation & Resources	3,105,980	726,633	56,147	1,160,764	5,049,524
Families & Wellbeing	4,388,711	1,024,576	143,451	10,281,753	15,838,491
Regeneration & Environment	594,023	101,294	132,372	320,807	1,148,496
<b>Totals</b>	<b>8,246,454</b>	<b>1,881,979</b>	<b>351,589</b>	<b>12,742,052</b>	<b>23,222,074</b>

3.6.9 The figures are for invoices in respect of the period up to the end of December 2016. Payments as well as amendments such as write-offs and debt cancellations continue to be made after this date on all these accounts. There is a further deduction of £500,295 to be made for unallocated payments leaving a balance of **£22,721,779** compared to £23,573,391 last year.

#### 4.0 FINANCIAL IMPLICATIONS

4.1 The estimated General Fund Balance position is calculated in the table below

**Table 10: Summary of the Projected General Fund Balances**

Details	£m
Balance 31 March 2016 when setting the Budget 2016/17	+11.5
Add; Additional Returned New Homes Bonus Grant	0.2
Add: Increase following closure of 2015/16 accounts	1.3
Less: Allocation for care fees	-1.5
Less: Reversal of passport for life budget option	-0.1
<b>Projected Balance Excluding Current Year Projection</b>	<b>11.4</b>
Less: Potential underspend at December 2016	0.4
<b>Projected Balance 31 March 2017</b>	<b>11.8</b>

4.2 The projected General Fund balance of £11.8 million at 31 March 2016 is in line with the minimum level required as agreed as part of the Budget 2016/17.

4.3 As part of the Budget 2017/18 preparation there is to be a review of the Earmarked Reserves. The Reserves excluding School balances totalled £58.8 million at 1 April 2016. These include reserves relating to the cost of transformation, mitigation of future financial risks and specific project support.

4.4 There are no IT, staffing or asset implications arising directly out of this report.

#### 5.0 LEGAL IMPLICATIONS

5.1 The entire report concerns the duty of the Council to avoid a budget shortfall. The Chief Finance Officer has a personal duty under the Local Government Finance Act 1988 Section 114A to make a report to the executive if it appears to them that the expenditure of the authority incurred (including expenditure it proposes to incur) in a financial year is likely to exceed the resources available to it to meet that expenditure.

#### 6.0 RESOURCE IMPLICATIONS; ICT, STAFFING AND ASSETS

6.1 There are no implications arising directly from this report.

## 7.0 RELEVANT RISKS

- 7.1 The possible failure to deliver the Revenue Budget is being mitigated by:
- Senior Leadership Team / Directorate Teams reviewing the financial position.
  - Tracking system of savings options to monitor progress.
  - Use of temporary additional support to assist with revenues collection.
  - Use of earmarked reserves and General Fund Balance savings risk contingency.

## 8.0 ENGAGEMENT/CONSULTATION

8.1 No consultation has been carried out in relation to this report.

## 9.0 EQUALITIES IMPLICATIONS

9.1 This report is essentially a monitoring report which reports on financial performance.

**REPORT AUTHOR:** Peter Molyneux  
Senior Manager  
Telephone (0151) 666 3389  
Email [petemolyneux@wirral.gov.uk](mailto:petemolyneux@wirral.gov.uk)

## APPENDICES

Appendix 1 General Fund Revenue Budget 2016/17

## SUBJECT HISTORY

Council Meeting	Date
Budget Council	3 March 2016
Cabinet – Revenue Monitoring 2016/17 Quarter 1	18 July 2016
Cabinet – Revenue Monitoring 2016/17 Quarter 2	8 December 2016
Council	19 December 2016

**APPENDIX 1**

**GENERAL FUND REVENUE BUDGET 2016/17**

**REVISED NOM BUDGET AGREED BY COUNCIL ON 19 DECEMBER 2016**

<b>Department</b>	<b>Agreed Budget</b>	<b>Changes Agreed</b>	<b>Budget Changes Q3</b>	<b>Revised Budget</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
<b>Expenditure</b>				
Chief Executives (including Children's)	44,462	-	-617	43,845
Transformation	655	-	-	655
Strategic Hub	123,768	1,500	2,628	127,896
Business Services	23,799	-	-2,784	21,015
Delivery	74,596	100	2,199	76,895
<b>Net Cost of Services</b>	<b>267,280</b>	<b>1,600</b>	<b>1,426</b>	<b>270,306</b>
Corporate Savings/Growth	371	-	-1,426	-1,055
Education Services Grant	-3,156	-	-	-3,156
Revenue Budget Contingency	100	-	-	100
<b>Budget Requirement</b>	<b>264,595</b>	<b>1,600</b>	<b>-</b>	<b>266,195</b>
<b>Income</b>				
Revenue Support Grant	50,710	-	-	50,710
Top Up	41,630	-	-	41,630
New Homes Bonus	3,178	-	-	3,178
Business Rates Baseline	34,828	-	-	34,828
Business Rates Section 31 Grants	2,193	-	-	2,193
Council Tax Requirement	120,274	-	-	120,274
Contribution from Balances & Reserves	11,782	1,600	-	13,382
<b>Total Income</b>	<b>264,595</b>	<b>-</b>	<b>-</b>	<b>266,195</b>
<b>Statement of Balances</b>				
As at 1 April	11,500	-	-	11,500
Contributions to Balances		1,500	-	-
Contributions from Balances		-1,600	-	-
Potential underspend at Dec 2016		400	-	-
<b>BALANCES</b>	<b>11,500</b>	<b>-</b>	<b>-</b>	<b>11,800</b>

**Notes:**

1. Contribution to Balances relate to closure of accounts 2015/16 (£1.3 million) and returned New Homes Bonus grant (£0.2 million)
2. Contributions from Balances relate to Care Fees contribution (£1.5 million) and reversal of passport for life saving (£0.1 million)



# Wirral

## OVERVIEW AND SCRUTINY COMMITTEES

MARCH 2016

<b>REPORT TITLE</b>	<b>CAPITAL MONITORING 2016/17 QUARTER 3</b>
<b>REPORT OF</b>	<b>ASSISTANT DIRECTOR : FINANCE (SECTION 151 OFFICER)</b>

### REPORT SUMMARY

This report provides Cabinet with an update on progress towards delivering the Capital Programme 2016/17 at the end of December 2016.

The report recommends Cabinet approves the 2016/17 Capital Programme of £30.7 million which takes into account re-profiling identified during both the 2015/16 final accounts process, latest reviews of the current year and additional grant funding notified to the Council. The expenditure to date is £16.4 million.

This matter is a key decision which affects all Wards within the Borough.

### RECOMMENDATIONS

1. Note the spend at Quarter 3 of £16.4 million, with 75% of the financial year having elapsed;
2. Agree and refer to Council the revised Capital Programme of £30.7 million (Table 1).

## SUPPORTING INFORMATION

### 1.0 REASONS FOR RECOMMENDATIONS

1.1 Regular monitoring and reporting of the Capital Programme enables decisions to be taken more efficiently and effectively, which may produce revenue benefits and will improve the financial control of the Programme.

### 2.0 OTHER OPTIONS CONSIDERED

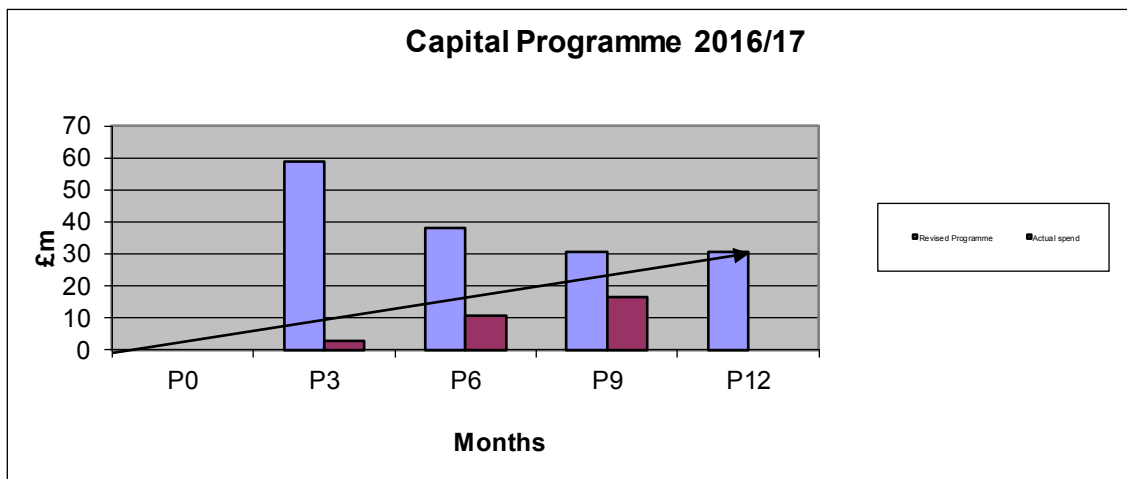
2.1 No other options have been considered.

### 3.0 BACKGROUND INFORMATION

#### OVERALL POSITION AT END OF DECEMBER 2016

3.1 The actual spend against the Capital Programme is summarised in Table 1.

**Chart 1: Capital Programme spend below line of best fit**



#### ORIGINAL AND PROPOSED CAPITAL PROGRAMME FOR 2016/17

3.2 The Programme for 2016/17 is subject to change. Presently it reflects;

	<b>£000</b>
Programme agreed by Cabinet on 22 February 2016	48,107
Year end re-profiling from 2015/16	6,364
Additional grant funding	1,750
Variations identified to September 2016	-18,134
Variations identified since September 2016 (see Table 2)	-7,353
<b>Revised 2016/17 Programme</b>	<b>30,734</b>

**Table 1: Capital Programme 2016/17 at 31 December 2016**

	<b>Capital Strategy</b>	<b>Revisions Since Budget</b>	<b>Revised Capital Programme</b>	<b>Actual Spend Dec 2016</b>
<b>Themes</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
Business	15,093	-2,562	12,531	7,118
Environment	13,574	-6,293	7,281	3,855
People	19,440	-8,518	10,922	5,415
<b>Total expenditure</b>	<b>48,107</b>	<b>-17,373</b>	<b>30,734</b>	<b>16,388</b>

### 3.3 PROGRESS TO DATE

#### 3.3.1 Business

The investment in I.T. is focussed on migrating all servers and applications to the core domain and, where possible, upgrading applications to the latest version; upgrading all Windows Server operating systems to a supported operating system and reducing the server footprint by virtualising all servers where possible.

Works to increase building occupancy have mainly focused on Wallasey Town Hall, Moreton Municipal, and Solar Campus. Works are underway at Bebington Civic Centre where a new gas main has been installed in preparation for new efficient boilers to replace the oil fired system.

Works have commenced at Leasowe Millennium Centre to construct a new 70 space car park which will be complete by the end of March. Internal works will then commence to alter and improve the layout of the building which should significantly increase the occupancy of the building.

With the technical approval procedures completed the start on site for the Dock Bridges scheme is now March 2017. The large value equipment orders (i.e. hydraulic cylinders for moving the bridges) are being placed in February 2017. The grant funding received in 2016/17 will be fully utilised in Month 1 of 2017/18. The grant funding scheduled for 2017/18 remains sufficient and the overall scheme completion is still within the original timescales.

A number of sites have been identified for road safety improvements and detailed design work is proceeding. Schemes at Thornton Common Road roundabout and Liscard Road will be completed before April 2017. Further off-road cycleway schemes will be issued for construction along the A41 in Eastham and Bromborough and a new cycle path will be provided along the River Birkett in Moreton, for construction by April 2017.

The Council is working closely with Peel Holdings to design sustainable transport improvements within the Wirral Waters investment site that were scheduled for 2016/17. The schemes will shortly be issued with completion during 2017. A new cycleway/footbridge and cycle path network is being designed in Bromborough to link the Wirral International Business Park to Port Sunlight, across the River Park. Works are due to start on site in February 2017

### **3.3.2 Environment**

New fit for purpose staff accommodation and welfare facilities have been completed at Ashton Park, the work also provides improved pedestrian access and vehicle parking provision. Similarly at Warren Farm full refurbishment of the main building is nearing completion. This provides the opportunity to increase occupancy on the site. Further works at Cleveland Street and Ivy Farm are on hold pending the outcome of the Leisure and Cultural Services Transformation Programme report.

The refurbishment contract for the Oval is in two phases being the new fitness suite and the new aerobics studio. The contract is due to be completed mid February 2017. Customer satisfaction is high since the facility reopened just before Christmas, with 362 new members signing up in the first 15 days.

£1.2 million of grant aid has been provided for essential aids and adaptations giving disabled people better freedom of movement in, and around, their homes.

All resources are committed to secure the completion of the remaining clearance schemes. Some re-profiling has been required which includes completion of the solid wall insulation programme.

The Home Improvement project, on which £0.4 million has been spent, provides a continuation of both financial assistance and intervention to remedy poor housing conditions in the private sector, including serious disrepair/hazards, poor or no heating provision, low market demand and bringing long term empty properties back into productive use.

10 schemes have been committed under the New House Building programme. Two have been completed and two are near completion. 125 units will be delivered, exceeding the original target of 100.

The West Kirby Flood alleviation works involves grant funding and a re-profiled business case has been submitted to the Environment Agency (EA). A number of technical issues were raised during the Project Assurance Review. These are being resolved and a decision expected soon from the EA. Funding has been re-profiled to 2017/18.

### 3.3.3 People

The provision of extra care / specialised housing remains the subject of on-going consultation and negotiation and therefore the funding has been further re-profiled.

Works have commenced on site at Pensby Wood Day Centre to replace existing boilers and the heating system and is due for completion by the end of March. The main scheme to refurbish the building and provide a new hydro-therapy pool will commence in April and is due for completion in September 2017.

St Georges Primary School is one of our largest schools and was in need of a new pupil entrance to provide improved security and more efficient space, additional pupil toilets and accessibility work. The scheme was successfully completed in 2016. The design of the new entrance retained parts of the original facade and enhanced the look by incorporating a full glazed entrance.

Devonshire Park Primary School has taken additional pupils since September 2015 and the pupil toilets needed full re-modelling. Developed 'In-house' the two toilet blocks on two floors are individual toilets that allow girls and boys to use the facilities on each floor. This model had been used recently in Gayton Primary School and has been a success.

The existing layout to parts of Greanleas Primary School was quite poor and a re-modelling of classrooms and resource areas was required to enhance teaching space and make use of resource space for small group work. The scheme included enlarging existing classrooms which will allow additional pupils, improved resource areas, two new toilet blocks and meeting/support rooms and state of the art storage. This has been a success and the school have seen a dramatic improvement in pupil behaviour.

The Observatory School receives pupils who have social, emotional and mental health problems. Parts of the school require a minor re-modelling to provide better use of existing classrooms and resource/one to one space. Of the two mobile classrooms one was removed and the other refurbished and the playground extended. Internal re-modelling took place to provide a further internal teaching space and resource/group room including new changing facilities for activities. The main hall was very poor acoustically, and new acoustic panelling was installed to remove reverberation when in use, this has dramatically improved noise reduction in the hall. The school have used the new space created in the re-modelling and are satisfied with the outcome.

The Hive, Wirral's soon to be opened Youth Zone, is still progressing according to schedule with the completion date expected mid-February 2017.

**Table 2: Cash variations to the 2016/17 Programme**

<b>Scheme</b>	<b>£000</b>
<b>Business - re-profiling</b>	
Building refurbishment to increase occupancy	-1,070
Fund to assist land assembly and resale	-470
Cleveland Street Transport Depot	-492
Bebington Town Hall demolition	-316
Former Rock Ferry High School demolition	-213
Leasowe Millennium Centre remodelling	-365
Treasury Building	-360
Transport for Growth	-565
Highway Maintenance	79
Coast Protection	-230
East Float access	-295
Dock Bridges replacement	-500
<b>Total</b>	<b>-4,797</b>
<b>Environment - re-profiling</b>	
Park Depot rationalisation	-350
Transport Museum	-190
Flaybrick Cemetery	-100
Clearance	-360
Home Improvements	-50
New House Building	-175
Oval Sports Centre redevelopment	-50
<b>Environment - additional grant approval</b>	
Flaybrick Cemetery	150
<b>Total</b>	<b>-1,125</b>
<b>People - re-profiling</b>	
Family support schemes – re-profiled	-54
School remodelling	-410
Somerville Mobile replacement	-33
Stanley Special School additional classrooms	-132
Condition/modernisation	125
Basic Needs	-295
Pensby Wood Centre	-632
<b>Total</b>	<b>-1,431</b>
<b>Overall variation since September</b>	<b>-7,353</b>

- 3.4 Schemes remain subject to ongoing review to ensure that a deliverable Programme is in place, that they are compatible with the Wirral Plan and to try and identify any savings.

## FINANCING OF THE CAPITAL PROGRAMME

- 3.5 Table 3 summarises the financing sources for the Capital Strategy (original programme) and Revised Programme.

**Table 3: Revised Capital Programme Financing**

<b>Capital Programme Financing</b>	<b>Capital Strategy</b>	<b>Revised Programme</b>
	<b>£000</b>	<b>£000</b>
Unsupported Borrowing	16,852	7,239
Capital Receipts	13,339	6,564
Revenue and Reserves	1,004	117
Grants	16,912	16,814
<b>Total Financing</b>	<b>48,107</b>	<b>30,734</b>

- 3.6 Any re-profiling which reduces borrowing delivers one-off revenue savings. A permanent saving only occurs if schemes cease, otherwise the full budget will be required in 2017/18 when the re-profiled expenditure is incurred.

## PROJECTED LONGER TERM CAPITAL PROGRAMME

- 3.7 Funding for the forecast 2016/17 to 2018/19 Programme reflects the 2016/19 Capital Programme agreed by Cabinet on 22 February 2016 with subsequent amendments for reprofiling and revised grant notifications.

**Table 4: Capital Programme Financing 2016/17 to 2018/19**

<b>Capital Programme Financing</b>	<b>2016/17 Revised Programme</b>	<b>2017/18 Revised Programme</b>	<b>2018/19 Revised Programme</b>	<b>Total Programme</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
Unsupported Borrowing	7,239	17,006	3,770	28,015
Capital Receipts	6,564	1,937	0	8,501
Revenue / Reserves	117	150	0	267
Grants	16,814	18,879	3,000	38,693
<b>Total Financing</b>	<b>30,734</b>	<b>37,972</b>	<b>6,770</b>	<b>75,476</b>

## SUPPORTED AND UNSUPPORTED BORROWING AND THE REVENUE CONSEQUENCES OF UNSUPPORTED BORROWING

- 3.8 Based on the current cost, £1 million of Prudential Borrowing would result in additional revenue financing costs of approximately £75,000 per annum in the following year. As part of the Capital Strategy 2016/17 to 2018/19 the Council has included an element of prudential borrowing. Presently there is £28 million new Unsupported Borrowing included over the three years, which will result in approximately £2.1 million of additional revenue costs.

**Table 5: Unsupported Borrowing Forecasts & Revenue Costs**

	2016/17	2017/18	2018/19	2019/20
	£000	£000	£000	£000
New Unsupported Borrowing	7,239	19,006	1,770	0
Cumulative	7,239	26,245	28,015	28,015
Annual Revenue repayment costs				
Cumulative	127	875	2,000	2,100

## CAPITAL RECEIPTS

- 3.9 The Capital Programme uses capital receipts to finance schemes. Available receipts at 1 April 2016 were £8.047 million. The table assumes the proposed spend, set out at Table 1 is agreed. Receipts and funding assumptions are based upon the latest estimates.
- 3.10 Additional flexibilities regarding the use of receipts were confirmed following the Chancellor's Autumn Statement 2015. Receipts generated between 1 April 2016 and 31 March 2019, excluding Right-To-Buy receipts, can be used to fund Transformation provided the Council has agreed a Transformation Programme setting out the projects, costs and deliverable benefits / savings.
- 3.11 A fundamental review of the Council's asset portfolio is currently being undertaken. It is intended that this will highlight assets Members may wish to consider for disposal. Table 6 includes assets subject to either a known disposal or one that is likely to occur and are prior to the outcome of the review so represents the likely minimum value for receipts.

**Table 6: Projected Capital Receipts position**

	2016/17	2017/18	2018/19
	£000	£000	£000
Capital Receipts Reserve	8,047	1,983	446
In - Receipts Assumption	1,000	7,500	6,100
Out - Funding (Capital)	-6,564	-1,937	0
Out - Funding (Transformation)	-500	-7,100	-5,700
Closing Balance	1,983	446	846



3.12 In respect of the major receipts. For Manor Drive the Council should receive £2.2 million during 2016/17 with a similar amount in 2017/18. The sale of Acre Lane is now likely to occur in the summer of 2017 when the first £3.5 million will be received with similar amounts for 2018/19 and 2019/20. No account has been taken as yet for any potential receipt in connection with the former Rock Ferry High School.

#### **4.0 FINANCIAL IMPLICATIONS**

4.1 The revised 2016/17 Capital Programme is £30.7 million with anticipated capital receipts remaining at the year-end of £1.9 million. This assumes the £0.5 million generated to fund the Transformation Programme have been committed.

#### **5.0 LEGAL IMPLICATIONS**

5.1 There are none arising directly from this report.

#### **6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS**

6.1 There are none arising directly from this report.

#### **7.0 RELEVANT RISKS**

7.1 The possibility of failure to deliver the Capital Programme is mitigated by a monthly review by a senior group of officers.

7.2 The generation of capital receipts may be influenced by factors outside the authority's control e.g. ecological issues. Lambert, Smith, Hampton continue to provide external support.

#### **8.0 ENGAGEMENT/CONSULTATION**

8.1 There has been no specific consultation with regards to this report.

#### **9.0 EQUALITY IMPLICATIONS**

9.1 There are none arising directly from this report.

**REPORT AUTHOR:** Reg Huyton  
Principal Accountant  
Telephone 0151 666 3415  
Email reghuyton@wirral.gov.uk

#### **APPENDICES**

Appendix 1 – Capital Programme and Funding 2016/17.  
Appendix 2 – Capital Receipts 2016/17.

## SUBJECT HISTORY

<b>Council Meeting</b>	<b>Date</b>
Capital monitoring reports presented to Cabinet Capital Programme – Council Capital Programme – Council	Quarterly 22 February 2016 3 March 2016

**Capital Programme and Funding 2016/17**

**APPENDIX 1**

	<b>Revised Programme £000</b>	<b>Spend to Date £000</b>	<b>Council Resources £000</b>	<b>Revenue/ Reserves £000</b>	<b>Grants £000</b>	<b>Total Funding £000</b>
<b>Business</b>						
Building refurbishment to increase occupancy	<b>847</b>	745	847	-	-	<b>847</b>
Fund to assist land assembly and resale Cleveland Street. Transport Depot	<b>423</b>	349	423	-	-	<b>423</b>
Demolish Bebington Town Hall	<b>8</b>	8	8	-	-	<b>8</b>
Demolish former Rock Ferry High School	<b>62</b>	13	62	-	-	<b>62</b>
Demolish former Rock Ferry High School Stanley Special School / renovation	<b>267</b>	217	267	-	-	<b>267</b>
Demolish former Foxfield School	<b>18</b>	1	18	-	-	<b>18</b>
I.T. Development	<b>30</b>	6	30	-	-	<b>30</b>
Millennium Centre re-modelling	<b>1,423</b>	1,418	1,423	-	-	<b>1,423</b>
Treasury Building	<b>158</b>	28	158	-	-	<b>158</b>
Road Safety	<b>140</b>	61	140	-	-	<b>140</b>
Active Travel	<b>26</b>	20	26	-	-	<b>26</b>
Bridges	<b>8</b>	8	8	-	-	<b>8</b>
Street lighting	<b>862</b>	223	292	-	570	<b>862</b>
Transport for Growth/Integrated Transport	<b>60</b>	-	-	-	60	<b>60</b>
Highway Maintenance	<b>1,499</b>	259	536	-	963	<b>1,499</b>
Pothole Action Fund	<b>3,321</b>	2,681	575	-	2,746	<b>3,321</b>
Coast Protection	<b>206</b>	196	-	-	206	<b>206</b>
East Float access Tower Road	<b>12</b>	2	3	9	-	<b>12</b>
East Float access Duke Street	<b>200</b>	2	-	-	200	<b>200</b>
	<b>100</b>	41	-	-	100	<b>100</b>

	<b>Revised Programme £000</b>	<b>Spend to Date £000</b>	<b>Council Resources £000</b>	<b>Revenue/ Reserves £000</b>	<b>Grants £000</b>	<b>Total Funding £000</b>
<b>Business (continued)</b>						
International Business Park Port Sunlight	195	-	-	-	195	195
Dock Bridges Replacement	2,096	660	66	-	2,030	2,096
Energy schemes (LED Street Lighting)	32	94	32	-	-	32
Business Investment Grants	238	86	238	-	-	238
Growth Fund	300	-	300	-	-	300
	<b>12,531</b>	<b>7,118</b>	<b>5,452</b>	<b>9</b>	<b>7,070</b>	<b>12,531</b>

### People

Pensby Wood Centre	268	18	268	-	-	268
School Place Planning	990	424	296	-	694	990
Somerville Mobile Replacement	68	18	68	-	-	68
Stanley Special School	485	456	485	-	-	485
Private Finance Initiative	85	-	-	85	-	85
Condition/Modernisation	3,325	2,153	-	-	3,325	3,325
Basic Need allocation	1,205	855	-	-	1,205	1,205
Children's Centres	-	2	-	-	-	-
Universal Free School Meals	-	36	-	-	-	-
Wirral Youth Zone – the Hive	1,900	1,200	1,900	-	-	1,900
Family Support Scheme	47	47	47	-	-	47
Community Intermediate Care Services	100	-	100	-	-	100
Citizen and Provider Portal/Integrated I.T	1,078	105	461	-	617	1,078
Transformation of Day Service	156	101	-	-	156	156

	<b>Revised Programme £000</b>	<b>Spend to Date £000</b>	<b>Council Resources £000</b>	<b>Revenue/ Reserves £000</b>	<b>Grants £000</b>	<b>Total Funding £000</b>
<b>People (continued)</b>						
Extra Care housing	<b>600</b>	-	-	-	600	<b>600</b>
Assistive Technology	<b>615</b>	-	230	-	385	<b>615</b>
	<b>10,922</b>	<b>5,415</b>	<b>3,855</b>	<b>85</b>	<b>6,982</b>	<b>10,922</b>
<b>Environment</b>						
Park depots rationalisation	<b>652</b>	502	652	-	-	<b>652</b>
Transport Museum	<b>71</b>	4	71	-	-	<b>71</b>
Flaybrick Cemetery	<b>225</b>	191	75	-	150	<b>225</b>
CCTV Cameras and other equipment	<b>100</b>	-	100	-	-	<b>100</b>
West Kirby Marine Lake – Integrated accommodation and service delivery	<b>250</b>	188	100	-	150	<b>250</b>
Wirral Tennis Centre re-roofing	<b>300</b>	271	300	-	-	<b>300</b>
Wirral Tennis Centre – Pitch / Fence	<b>48</b>	12	48	-	-	<b>48</b>
West Kirby/Guinea Gap	<b>82</b>	78	82	-	-	<b>82</b>
Oval Sports Centre re-development	<b>1,030</b>	545	1,030	-	-	<b>1,030</b>
West Kirby Flood Alleviation	<b>103</b>	5	100	3	-	<b>103</b>
Gorsefield Avenue flood relief	<b>100</b>	-	-	20	80	<b>100</b>
Cemetery Extensions and Improvements	<b>273</b>	7	273	-	-	<b>273</b>
Start Active, Play Active, Stay active	<b>14</b>	23	14	-	-	<b>14</b>
Wirral Way - widening / safety improvements	<b>4</b>	2	4	-	-	<b>4</b>
Allotments	<b>121</b>	117	121	-	-	<b>121</b>

	<b>Revised Programme £000</b>	<b>Spend to Date £000</b>	<b>Council Resources £000</b>	<b>Revenue/ Reserves £000</b>	<b>Grants £000</b>	<b>Total Funding £000</b>
<b>Environment (continued)</b>						
Parks vehicles replacement	117	12	117	-	-	117
Aids, Adaptations and Disabled Facility Grants	2,000	1,169	-	-	2,000	2,000
Clearance	200	8	100	-	100	200
Home Improvement	600	394	600	-	-	600
Restore Empty Homes	278	-	-	-	278	278
New House Building Programme	709	318	709	-	-	709
The Priory	4	9	-	-	4	4
	<b>7,281</b>	<b>3,855</b>	<b>4,496</b>	<b>23</b>	<b>2,762</b>	<b>7,281</b>

Note : The Programme in Appendix 1 assumes that the changes in Table 2 of the report are agreed.

## APPENDIX 2

### CAPITAL RECEIPTS RECEIVED DURING 2016/17

<b>Cash Received</b>	<b>£000</b>
Ex-HRA Magenta Housing Right to Buy	389
North Star, 294 Laird Street	15
One O'Clock Gun site	10
Hind Street /Thomas Street land	195
Empty Homes (various)	55
Caretakers house Mount Pleasant Road	137
Manor Drive deposit	100
<b>Total</b>	<b>901</b>

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## People Overview and Scrutiny Committee Thursday, 23 March 2017

<b>REPORT TITLE:</b>	<b>Avoiding Admissions Scrutiny Review - Update on progress February 2017</b>
<b>REPORT OF:</b>	<b>Jacqui Evans, Assistant Director: Integrated Commissioning, Health &amp; Care</b>

### REPORT SUMMARY

Following a task & finish scrutiny review, members of the People Overview & Scrutiny Committee approved the Avoiding Admissions scrutiny report in September 2016. The scrutiny review assessed the actions being taken to strengthen community based services which were intended to reduce the demand for acute services and thereby reduce hospital admissions. In September 2016, the report was referred to Cabinet and members also requested a report to provide a six monthly update regarding the implementation of the recommendations made in the original scrutiny report. An update for each of the recommendations is provided in the appendix.

### RECOMMENDATION/S

- (1) Members are requested to note the report.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

Committee members requested a report to provide an update regarding the progress being made towards the implementation of the recommendations made in the Avoiding Admissions scrutiny report. Members are requested to note the update.

### **2.0 OTHER OPTIONS CONSIDERED**

Not Applicable

### **3.0 BACKGROUND INFORMATION**

A task & finish group was formed in October 2015 to give members the opportunity to gain assurance that adequate plans are in place to further develop community based services with the aim being to reduce unplanned admission to acute hospital. Members were also keen to assess the effectiveness of the integration of social care and health and the on-going partnership working in delivering community-based services.

Members of the Scrutiny Panel met a range of witnesses throughout the course of the review. Sessions were held with representatives of a significant number of health and care provider organisations, including some care homes as well as carer and patient representative groups and third sector organisations. The resulting report produced by the members of the task & finish group included 9 recommendations. When the original scrutiny report was approved by the People Overview & Scrutiny Committee in September 2016, members requested a six monthly update.

The attached appendix provides an update regarding progress made for each of the 9 recommendations in the original scrutiny report.

### **4.0 FINANCIAL IMPLICATIONS**

Not applicable

### **5.0 LEGAL IMPLICATIONS**

Not applicable

### **6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS**

Not applicable

## **7.0 RELEVANT RISKS**

Not applicable

## **8.0 ENGAGEMENT/CONSULTATION**

Not applicable

## **9.0 EQUALITY IMPLICATIONS**

There are no equality issues arising directly from this report

**REPORT AUTHOR:** **Alan Veitch**  
Scrutiny Support  
0151 691 8564  
email: [alanveitch@wirral.gov.uk](mailto:alanveitch@wirral.gov.uk)

## **APPENDICES**

**Appendix 1:** Avoiding Admissions Scrutiny review - Update on progress February 2017

## **REFERENCE MATERIAL**

### **SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
<b>Avoiding Admissions Scrutiny report, People Overview &amp; Scrutiny Committee</b>	<b>8<sup>th</sup> September 2017</b>

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## Avoiding Admissions

### SCRUTINY REVIEW – Update on progress February 2017

	Recommendation	Detail	Progress Update
1	<p><b>Governance and funding</b></p> <p><b>Recommendation 1 - Developing one system with shared governance.</b></p>	<p>Wirral will move to be an Accountable Care System by 2020 in line with national requirements. Wirral Clinical Commissioning Group, in conjunction with all partners are encouraged to continue to strengthen the culture of collaboration and partnership working which will lead to the ultimate development of a single health and care system for Wirral, the achievement of which will require a single pooled budget. This will require the establishment of appropriate governance arrangements with clear lines of responsibility and accountability and robust pathways minimising duplication. Opportunities should be taken to achieve incremental steps towards achieving an Accountable Care System by 2020 and report on progress to scrutiny on an annual basis.</p>	<ul style="list-style-type: none"> <li>• AQUA have been engaged to support the Wirral system, particularly from a provider perspective – the focus is upon integrated care delivery moving from an integrated care system to an accountable care organisation.</li> <li>• The AQUA programme is using Older People’s services to test out a future integrated model that builds up from local communities to develop 8 localities, feeding in to 4 hubs (constituency boundaries) and 1 district (Wirral)</li> <li>• The approach will be tested through the development of 2 locality areas within the Birkenhead constituency that will be built around 2 groups of GP practices</li> <li>• Commissioning: Phase 1 Integrated commissioning structure agreement. Agreed vision, TOR &amp; governance structure. Engagement with staff March/April. Due diligence exercise for pooled budget to be commissioned March/April. Recommendations will help members/Governing Body make key decisions regarding pooled budget with associated risk/gain share. BCF £30m pool to continue whilst due diligence exercise completed. Potential to run full pooled budget and risk /gain share in shadow 17/18.</li> </ul>
2	<p><b>Recommendation 2 – Funding of acute hospital services</b></p>	<p>In order to further develop services in the community, Wirral Clinical Commissioning Group and partners</p>	<ul style="list-style-type: none"> <li>• Cost envelope agreed for 2016/17 and currently in progress</li> <li>• Contract negotiations for 2017/18 resulted in a</li> </ul>

		are requested to continue to explore the opportunities arising from commissioning within a cost envelope as an alternative to the Payment by Results tariff model.	<p>Payment by Results contract being agreed</p> <ul style="list-style-type: none"> <li>• Focus on urgent and emergency care transformation within the 2017/18 contract year which may result in a different contractual form for these services</li> <li>• The current BCF pooled fund of approx £30m continues to focus on avoiding hospital admissions and timely discharge and targets funding in 17/18 to drive 'home first' models of care, supporting people in their own homes wherever possible.</li> </ul>
3	<b>Recommendation 3 – Service quality and a person-centred approach for community services</b>	The Director of Adult Social Services and Wirral Clinical Commissioning Group, as commissioners of community services, are requested to ensure that adequate system capacity, service quality and a person-centred approach are embedded within all such contracts. An effective monitoring measure of the integrated care system should continue to be developed, appropriate to the changing commissioning structures.	<ul style="list-style-type: none"> <li>• Commissioners and contracts teams working closely with the integrated quality assurance team oversee service quality. This has included domiciliary care, residential &amp; nursing sector &amp; more recently intermediate care.(IMC)</li> <li>• Individual feedback is sought from all those in receipt of IMC &amp; Re-Ablement</li> <li>• Recent developments, in line with national best practise evidence, such as discharge to assess /home first models are currently piloted. A multidisciplinary team is supporting and overseeing these pilots and a fortnightly governance meeting is in place to review &amp; evaluate. This is supported by commissioners &amp; providers across the Wirral Health &amp; Social Care economy</li> <li>• Winter pressures have been significant &amp; unprecedented. Evaluation &amp; work on future capacity modelling is underway. ECIP (Emergency Care Improvement Team) have been supporting the direction of transformational change. Wirral CCG &amp; WBC are investing in 17/18 funding in 'home first'</li> </ul>

			<p>provision. That is additional multidisciplinary support in the person's own home. A future model of 'Discharge to assess' bed based provision is under development. These new models will be contractually monitored &amp; quality assured. The Wirral Independent Service (WIS) has effectively delivered a 7 day assistive technology, equipment and falls support service. Additional funding via the BCF has been invested to continue to ensure this service can meet growing demand, as cost effectively as possible.</p> <ul style="list-style-type: none"> <li>• The provider market is actively managed to ensure sufficient demand and quality. The Community care market has been consulted with regard fee rates for 17/18 and these proposals will go to Cabinet in March. Sustainability and local market pressures have been fully considered within these proposals to ensure Wirral has a responsive provider market.</li> <li>• Pressures have been felt across certain sectors of the market during 16/17, i.e. domiciliary care. Significant support has gone into stabilising the market and as such whole economy discussions are underway to explore future models of delivery which are sustainable and ensure pressure periods like school holidays are adequately covered. A regional domiciliary workshop is planned for March to work collaboratively to develop different approaches. As the integrated commissioning hub embeds, we will develop appropriate joint monitoring measures as new models of care emerge.</li> </ul>
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4	<p><b>Developing the right services</b></p> <p><b>Recommendation 4 – Admission prevention</b></p>	<p>Wirral Clinical Commissioning Group and Wirral Borough Council, as commissioners of services, will continue to further develop the concept of preventative services to reduce unplanned admissions through the improved outcomes of public health initiatives, the development of robust community services and the encouragement to promote self-care. Annual feedback is requested from the Joint Strategic Commissioning Group.</p>	<p>The BCF continues to invest in preventative services, to support the prevention of admissions to hospital &amp; long stay care: Overall we have achieved a 4.2% reduction in admissions. Key services are making a real difference:</p> <ul style="list-style-type: none"> <li>• Community Rapid Response</li> <li>• Re-Ablement</li> <li>• Street Triage</li> <li>• Green Car (support ambulance referrals)</li> <li>• IV antibiotics at home</li> <li>• Tele triage/tele health</li> </ul> <ul style="list-style-type: none"> <li>• We have reviewed the integrated commissions and priorities in the Better Care Fund and made recommendations for funding priorities in 17/18</li> <li>• Neighbourhood teams engage a ‘community asset’ approach &amp; support people to make strong links within their community networks</li> <li>• Carers services also enable carers to seek support from appropriate support groups</li> <li>• Tele triage pilot is underway to support care homes to increasingly support people, without the need for hospital admission or A &amp; E attendance</li> </ul>
5	<p><b>Recommendation 5 – Promotion of community services</b></p>	<p>Wirral Clinical Commissioning Group and Wirral Borough Council, as commissioners of services, will place greater emphasis on promoting community services among the public and professionals. Increased priority will also be given to changing the awareness and behaviours of the</p>	<ul style="list-style-type: none"> <li>• Periodic TV &amp; radio communications have been aired over Winter to alert the public to A &amp; E pressures &amp; advise of alternatives – e.g. pharmacy walk in centres</li> <li>• Regular GP communications have been circulated to staff regarding admission prevention alternatives</li> <li>• Single point of access aims to signpost &amp;</li> </ul>



		public and professionals in order to encourage greater usage of the range of services aimed at preventing unplanned hospital admissions.	<p>advise people &amp; professionals to the wide ranging community offer whoever appropriate</p> <ul style="list-style-type: none"> <li>• NHS 111 Directory of Services is updated on a regular (monthly) basis to ensure community service information is current – ad hoc changes can be made with immediate effect if required</li> <li>• Local video commissioned to deliver public messages regarding urgent care – focus will be on self-care where appropriate and choosing the right care setting if required</li> <li>• Briefings to staff regarding community services available are ongoing.</li> </ul>
6	<b>Recommendation 6 – Implementation of alternative referral pathways</b>	Wirral Clinical Commissioning Group and Wirral Borough Council, as commissioners of services, will work with all service providers, including North West Ambulance Service, the 111 service and GPs, in order to ensure full engagement in the new referral pathways.	<ul style="list-style-type: none"> <li>• Urgent Care Value Stream Analysis events undertaken throughout 2016/17 to review the current system and identify potential models for the future transformed system</li> <li>• Stakeholders from across the system were engaged in this process including commissioners, providers and members of the public</li> <li>• Engagement and consultation plan in development to ensure wider public, council members, MPs and the local health and social care system are fully involved in shaping the future model</li> </ul>
7	<b>Recommendation 7– Responding to changing requirements for services</b>	Wirral Clinical Commissioning Group and Wirral Borough Council, as commissioners of services, will ensure that community services are introduced on the basis of best practice, insight and analysis of need. This will ensure that services	<ul style="list-style-type: none"> <li>• See also comments in recommendation 3</li> <li>• National best practice evidence has and continues to be used for developments in: <ul style="list-style-type: none"> <li>– ‘Home First’ / ‘Discharge to Assess’ models of care/pathways</li> <li>– Tele-triage and tele-health</li> <li>– Single Integrated Gateway</li> </ul> </li> </ul>

		will remain responsive to changing community needs, reinforced by the use of formal contract mechanisms to expand or reduce contracts as appropriate.	<ul style="list-style-type: none"> <li>All out-of-hospital services commissioned via the Better Care Fund are monitored on an ongoing basis and reviewed at least annually to ensure these services remain responsive to identified need</li> <li>Fee setting &amp; commissions for community provision such as domiciliary care, Re-Ablement &amp; ECH take account of local capacity, market pressures &amp; analysis of need</li> </ul>
8	<b>Recommendation 8 – Communication of data</b>	The Healthy Wirral programme's work to improve the communication of patient data between health and care providers in order to create a single patient record is fully endorsed. The Wirral Care Record will ensure that the use of the single patient record is spread to as many providers as possible at the earliest opportunity. Feedback on the implementation and the impact of the Wirral Care record is requested to a future meeting of the People Overview & Scrutiny Committee.	<ul style="list-style-type: none"> <li>I.T infrastructure developed and in place to enable phase 1 of the project relating to use of Wirral Hospital and GP practice data</li> <li>Testing of information flows undertaken</li> <li>Initial 'go-live' with 2 GP Practices underway – this is to identify unresolved issues prior to full roll out</li> <li>Plan to roll out to all practices where data sharing agreements are in place once any issues from the testing phase are resolved</li> <li>Cerner (system provider) are also currently working with Wirral Community Trust to upload data and undertake testing for phase 2 of the project</li> </ul>
9	<b>Evaluating the effectiveness of services Recommendation 9 – Performance management of community services</b>	Wirral Clinical Commissioning Group and Wirral Borough Council, as commissioners of services, will give a high priority to the effective performance monitoring of the various community services, including the use of both qualitative and quantitative data. The monitoring will include performance comparisons with geographical and statistical neighbours. Opportunities	<ul style="list-style-type: none"> <li>Performance monitoring is in place to oversee outcomes &amp; delivery against the various commissions.</li> <li>Contracts teams oversee the provisional contractual discussions &amp; monitoring</li> <li>Quality assurance teams &amp; CQC feed into this process</li> <li>A &amp; E Delivery Board, BCF Board &amp; Urgent Care Recovery Group all have a line of sight of performance across the economy</li> </ul>

		<p>will also be explored to report across organisations in an integrated way and consideration will be given to the wider role of scrutiny across partners.</p>	<ul style="list-style-type: none"><li>• The new Integrated Commissioning Board will have a future role in overseeing performance at a strategic level</li><li>• Currently the UCRG, via A &amp; E Board is developing a 'live dashboard' which reports across organisations</li><li>• Comparisons with neighbours is via Liverpool City region(LCR), fee setting benchmarking, BCF network , AQUA reporting</li><li>• The Better Care Fund is used to commission integrated out-of-hospital care – all plans are ultimately signed off by the Wirral Health and Wellbeing Board to ensure system assurance in the planning phase.</li><li>• Monitoring assurance is also provided via regular (quarterly) reporting to NHS England</li></ul>
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**People Overview and Scrutiny Committee  
Thursday, 23 March 2017**

<b>REPORT TITLE:</b>	<b>IMPROVING LIFE CHANCES STRATEGY UPDATE</b>
<b>REPORT OF:</b>	<b>Director for Health and Wellbeing</b>

**REPORT SUMMARY**

The Wirral Plan: A 2020 Vision sets out a shared partnership vision to improve outcomes for Wirral residents. Delivery of the priorities and outcomes described in the Plan are underpinned through a set of key strategies and delivery plans.

The Improving Life Chances strategy is a 5-year, partnership strategy document, published in March 2016 which articulates the ambition of the Wirral Plan People Pledge to ‘Reduce child and family poverty’,

The ambition of the plan is:

*“Our ambition is to ensure that no child in Wirral lives in poverty. We will start by supporting 1000 Wirral families to move out of poverty by 2018. This would mean we could reduce child poverty to 20.1% in those we currently know fall into our definition of child poverty. In addition to a range of activity across the borough, we will pilot a radical new approach in our communities, where there are particularly high levels of poverty.”*

The Improving Life Chances Steering group is led by Bev Morgan, Chief Executive of Home Start (Wirral). In addition organisations from the public, private, and voluntary sectors have been fully engaged and involved in shaping its development. The strategy is a good example of what can be achieved in partnership.

Since it was published, partners have worked together in new and innovative ways across Wirral to deliver the strategy. The key areas of focus for 2016-17 are to develop the innovative work in the Pilot Areas and to make a real impact on smoking rates.

This report provides an update to the Committee on the progress of the strategy to date.

**RECOMMENDATION/S**

The Committee is requested to note the report and provide feedback.

## **SUPPORTING INFORMATION**

### **1.0 REASON/S FOR RECOMMENDATION/S**

The Improving Life Chance strategy has been developed to deliver the Wirral Plan pledge to Reduce child and family poverty. The strategy also supports delivery of other pledges including Vulnerable children reach their full potential; Children are ready for school and Young people are ready for work and adulthood.

Comments are requested to ensure that Members views are taken into account throughout the life of the strategy and how feedback from surgeries and work in the Wards can help support delivery.

### **2.0 OTHER OPTIONS CONSIDERED**

No other options have been considered.

### **3.0 BACKGROUND INFORMATION**

This section provides a summary of key updates and achievements against each of the five key priority areas outlined below. A more detailed report against each action within the strategy is available in the quarterly Wirral Plan Performance Reports published on the performance page of the Council's website.

#### **3.1 Development of the Wirral Improving Life Chances Strategy**

##### **3.1.1 Improving Life Chances**

The Improving Life Chances Plan builds on and develops the work of Wirral's Child Poverty Working Group. This strategy has been developed in partnership with local families and a range of public, voluntary, community and faith sector organisations. The voices of local families were heard through focus groups and interviews. Local organisations were involved through a Stakeholder event and a number of working group meetings. The Steering Group also carried out a thorough review of national good practice and initiatives that have worked, including the evaluation of national pilot schemes to reduce child poverty

In the introduction to the strategy; Councillor Tony Smith, Cabinet Member for Children's Services clearly articulated why the Plan is so important to the Wirral:

"If we reduce poverty, it will help us to achieve our ambitions for growth, bringing significant economic and financial benefits to the borough and our residents.

Reducing poverty:

- Harnesses people's skills, knowledge and experience, and boosts productivity
- Raises incomes, increasing spend and demand in the local economy, directly benefiting local businesses;
- Reduces welfare spending and demand for public services."

### **3.1.3 Why were the Indicators Chosen?**

Child and family poverty is a multi-dimensional problem. The Strategy takes a more strategic and multi-agency approach to tackling the issues concerned. There is also a recognition that many of the actions required to tackle child poverty and improve life chances cannot be addressed in isolation and will be delivered through a number of other strategies including Children's Families and Young Peoples, Transport, Housing and All Age Disability.

One strategy that will have a significant effect on the Improving Life Chances Strategy is the Wirral Growth Plan. There is clear evidence that reducing worklessness and improving the skills and opportunities for parents and young people is critical in linking economic growth and poverty reduction. The Growth Plan aims to provide good quality jobs as it is estimated that at least half the children living in poverty are part of a working family.

The priorities for action have been built on national research, together with insight from local residents and stakeholders. In determining the focus, it was felt that this particular strategy would be best aimed at learning how to have an impact on a very challenging issue, through using different approaches in pilot areas.

The approach in the pilot areas link to the four priority areas identified in the strategy:

**Priority 1:** Support people into sustainable employment

**Priority 2:** Improve life chances for children and young people

**Priority 3:** Help families to become financially resilient

**Priority 4:** Tackle the immediate impacts of poverty.

The Improving Life Chances Strategy includes a focus on a number of targeted innovative projects in specific Community Pilot areas. By focusing efforts in the Community Pilot areas partners intend to have a real impact on people's lives.

Helping someone to move out of poverty is not a quick process. It is important to recognise that the outcomes of many of the actions of the Improving Life Chances strategy may only become apparent over a long period of time.

### **3.1.4 What has already been achieved?**

The examples below give a sense of the variety and range of some of the existing initiatives from the Improving Life Chances Strategy.

#### **Community Pilots have been established**

Community Pilots are a local partnership of residents, councillors, community groups and agencies who meet every six weeks. They develop and monitor a joint action plan of events and activities, designed to improve life chances for children; support families to be financially resilient; tackle the immediate impacts of poverty ; and support parents into sustainable employment.

The Improving Life Chances (ILC) steering group agreed that the pilot areas would be set up in Seacombe and Bidston and St James wards. Detailed data analysis was used to inform the discussion to select the pilot areas. Factors included high levels of child poverty and high scores on the English Indices of Deprivation 2015. It was also important to determine areas that already had some level of community infrastructure on which initiatives could be built. Food was identified as a potential means of engaging local communities and was considered an area that other services could tap in to address a wide variety of issues from community involvement to tackling stigma and low self-esteem issues.

### **Christmas Hampers**

Christmas time provided an excellent opportunity for the Community Pilots to really engage with their communities. Last Christmas 2,500 hampers were delivered across the community areas. Volunteers were essential in delivering the scheme and funding came from a wide range of donors with many people giving freely of their time. The Hampers did not just include food and basic household essentials. They also included an information pack that gave people the details of local services and support organisations.

The hampers proved to be an excellent way of positively engaging with the community and feedback has been really positive. There will be a more detailed presentation about the Christmas Hamper Scheme at the Scrutiny meeting on 23rd March 2017.

### **Holiday Food Projects**

Birkenhead Constituency Committee agreed in December 2016 to fund a further 14 holiday food projects over the course of the next year. Birkenhead Constituency team are supporting FareShare an organisation that saves good food destined for waste and distributes it to charities and community groups who transform it into nutritious meals for vulnerable people. All the food used is fresh, good quality and in date surplus from the food industry and distributors.

The social nature of the food events enable the team to recruit additional members and encourage more food providers to get involved and establish more luncheon clubs where they are needed.

### **North Birkenhead Youth Project**

The project targets and engages with a group of young people causing (or at risk of causing) anti-social behaviour in the North End of Birkenhead. The group of young people targeted, has been identified by the Police, Wirral Anti-Social Behaviour team and the Youth Offending Team. This project was set up by the Birkenhead Constituency team to address anti-social behaviour and currently offers a range of diversionary activities to young people for a minimum of 5 nights a week for 6 months across venues in North Birkenhead.

Sports nights have also been taking place in Ilchester Square, Birkenhead and at the Bidston Tennis Centre since October 2016, delivered by the Sports Development Team with support from Kontacabus. Youth Inclusion Programme 1-1s started on 9th February 2017 and will continue in Gautby Road, Birkenhead until April 2017.



The 'sitting off' youth project begun at the Gautby Road Play and Community Centre on 20th February 2017. There is now therefore activity for young people in the North End of Birkenhead 5 days a week and this will continue for 6 months. Levels of ASB have already shown a reduction in the area compared with last year.

### **Activities**

It is important that the projects deliver activities young people want and will engage with. A wide ranging consultation exercise has been carried out with the young people themselves. As a result the following activities have been introduced:

- Sports development football sessions delivered at Ilchester Square
- Youth nights 2/3 evenings a week at Gautby Road Play and Community Centre, where they can play Xbox FIFA, table tennis etc.
- Boxing training at the Venture Boxing club in Brassey Gardens
- Martial arts training at Gautby Road Play and Community Centre
- Sport development astro turf football at Bidston Tennis Centre,
- mobile climbing wall sessions at Ilchester Square
- Youth Inclusion 1-1 sessions
- DJ and rapping sessions at Gautby Road Play and Community Centre
- trips to Llandegla and Awesome Walls (Liverpool Climbing Centre)

Local community role models are being encouraged to engage with the group between July-December 2017 for example. Sean 'Masher' Dodd local boxer from Birkenhead is going to talk to the group.

There are a range of weekly sessions planned which will also provide a 'food element' from Gautby Road, which supports the 'Feeding Birkenhead' campaign. The Bidston and St James area has one of the highest rates of child poverty in the country and also is a hot spot for anti-social behaviour. The project delivers sessions of diversionary activities to a group of young people who have been identified as at risk of offending or committing anti-social behaviour.

### **Welfare Reform**

A welfare reform working group has been established which brings together key partners to lead a co-ordinated and strategic response to welfare reform. This includes advice and information on housing, employment, financial inclusion and income maximisation. Focused partnership work to support families who were going to be affected by the recently implemented Benefit Cap has been undertaken, including case conferences, financial and debt advice, job search advice and targeted employment support.

### **Department Work Pensions (DWP) Super Partners**

Super Partner events continue to support parents into employment - DWP Group information sessions for lone parents are held at early years centre at Brassey Gardens. All the parents who attended the sessions have gone on to engage with Gingerbread, a charity that gives help and advice service to single parents.

An additional Super Partner's event was held in December 2016 targeted at parents who have caring responsibilities. This group have particular needs and often face severe barriers that prevent them returning to employment.

A Partnership Framework has been agreed to promote effective working with Wirral Jobcentre Plus and Wirral Borough Council's Early Childhood Service, to help deliver shared aims and objectives, including:

- Support delivery of Wirral's 2020 vision, particularly the pledges directly related to school readiness; and improving life chances (reduce child and family poverty), through different ways of working together and new ideas to better support families
- Sharing information, gaps in child care provision and employment growth sectors in Wirral, to ensure those families who most need the services gain access to them
- Ensuring that up to date, timely information is available to work coaches regarding quality, accessible & affordable childcare to enable parents to take up work;
- DWP Wirral will inform and support early childhood service staff re changes/additions/amendments to relevant policies e.g. welfare reform

### **Increasing financial resilience**

The new Information and Advice service has been commissioned and will start on the 1st April 2017. It will be a one door integrated service called **Ask Us Wirral** which will make it easier and quicker for families to get the debt and financial inclusion information and advice that they need.

Local delivery of targeted information, advice and support on debt and financial inclusion has been provided through initiatives such as the development of the 'top tips' leaflet around how to prevent money worries. There will also be a big push to encourage membership of the Wirral Credit Union.

### **Townsend Street Community Action Day**

Townsend Street held a successful Community Action Day on 7th December 2016. The area had been experiencing rising levels of anti-social behaviour and increased levels of fly tipping. Working in partnership the Birkenhead Constituency Team and Merseyside Police organised the action day.

A mobile police station was brought on site and the police pro-actively went door knocking to really engage face to face with members of the local community.

Biffa, Probation Service, the Council Waste and Recycling Team and Mersey Fire and Rescue Service all got together to tackle the rubbish and fly tipping problem. Three skips were filled and over two tonnes of rubbish was removed.

Gautby Road Community Centre and North Birkenhead Development Trust also took the opportunity to engage with residents in the area. As a result more members of the community have become actively engaged with their area.

## **Theatre for Democracy**

The Neighbourhoods and Engagement team co-ordinated an eight week module which involved Community Drama students from the Liverpool Institute for Performing Arts (LIPA) meeting regularly with community groups in a number of areas across Wirral to research and create a series of performances, with a focus on identifying ideas and solutions for sustainable change and improvement. Performances featured work on a variety of themes including the need for safe spaces, the impact of anti-social behaviour and how to tackle the problems.

LIPA and the young people reported the themes highlighted in the performances to a Panel made up of Councillors and Council Officers to raise the profile of issues in their areas. A number of proposed actions going forward were agreed.

## **Tackling the immediate effects of poverty – Two Year Old Offer**

One of the targets for tackling the immediate effects of poverty was to encourage the take up of the Two Year Old Offer. Free childcare gives children a great start in life. Using only registered Childcare providers the Two Year Old Offer gives fifteen hours of free childcare to people on benefits and low income.

In March 2016, when the Improving Life Chances plan was launched, only 66% of families entitled to the provision were accessing the offer. The take up of the 2 year old offer has steadily improved. Currently the take up is 88% of all eligible children.

A continuing priority is to ensure take up by all eligible children. Birkenhead area still has the lowest reported take up by those children eligible, however the gap is narrowing (84% take up). A partnership approach in order to respond to this issue has been developed with all partners taking responsibility.

## **Warm Homes Campaign**

On Friday 13th January 2017 the National Energy Action (NEA) Warm Homes Campaign came to Birkenhead. Supported by Frank Field MP nearly 100 people attended the event where they received advice and tips on how to make sure their homes are warm and dry. They also received advice on how to save money on fuel bills.

Staff from a wide range of different organisations that support families across the Wirral attended the event and were able to give advice on benefits and housing issues.

## **Raising Aspirations**

The Young Chamber of Commerce has introduced schemes across 19 schools across Wirral aimed at raising children's expectations and linking them in with local employers. They recently held a 'Big Debate' hosted by Birkenhead High School Academy (BHSA). The event featured five senior private sector employers plus the Headteacher who formed a 'Question Time' style panel and were grilled by the students. There have been two further 'behind the scenes' events with both Tranmere Rovers and Contessa Hotel where students were given a behind the

scenes view of how businesses run. Later in the year there will be a Wirral Skills Show where employers will encourage young people to 'have a go' at a variety of skills and experiences.

### **Child Poverty E learning**

An online e learning Child Poverty Training programme has been developed and is widely available to all partner organisations. The training package has been well received and can be found at: <http://enable.learningpool.com>

The Improving Life Chances Steering Group is currently reviewing how many people have completed the training and will be targeting specific workforces to increase awareness of the signs of child poverty and to enable agencies to signpost families to available support.

### **Annual Improving Life Chances Workshop**

The first Improving Life Chances Event was held in October 2016. The event proved very successful in bringing partner agencies from across Wirral together and encouraging detailed discussion about initiatives to discover what is working, examine good practice and analyse what else could be done. A key outcome has been the production and circulation of a 'service directory' to advertise all services available in Wirral, including community events to promote all activities and share information of what is going on to reduce child poverty in Wirral. The directory is accessible for all Wirral residents to ensure that there are no barriers hindering families from accessing information.

The workshop will become an annual event with the next one scheduled to be held in October 2017.

### **Looking to the Future**

The priorities for the coming year will be to build on the initial success of the wide range of activity and partnership working, with a particular focus on the Community Pilot Areas. A lot of good work has already begun and the Strategy will continue to drive partnership working and implement imaginative initiatives in the Pilot Areas.

There has been considerable promotion of Wirral Credit Union, and take up from some organisations. This will be targeted through the Wirral Partnership during April 2017 to encourage sign up.

We will ensure there is an increase in the take up of the child poverty awareness e-learning to be addressed through targeting local agencies.

We will continue to prioritise community engagement and encourage 'ownership' of the Community Pilots. We will make sure communities are represented on each of the Improving Life Chances working groups. Delivery plans are evolving all the time as new partners come on board.

Links between new initiatives, such as non-therapeutic interventions, information and advice will be developed to ensure that most vulnerable people and communities take up support available.

There are also several external and national challenges. Partner organisations have expressed some concerns about the impact of the introduction Universal Credit. In particular the shift to pay Housing costs families rather than direct to landlords has raised concerns about the potential for increased rent arrears and the consequence of these on future housing options for families. The ILC Steering Group will continue to work with a range of agencies to minimise the impacts wherever possible.

There will also be a concerted focus on tackling the levels of smoking rates in some of our most deprived areas.

The delivery plan is currently being revised and will review focused actions specific to this strategy and reference links to other Pledges and Strategies to ensure a co-ordinated approach that has maximum impact in supporting families and achieve the best outcomes possible.

#### **4 FINANCIAL IMPLICATIONS**

The financial implications of the Improving Life Chances initiatives described are met from existing resources.

#### **5 LEGAL IMPLICATIONS**

Not applicable

#### **6 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS**

The Improving Life Chances strategy is co-ordinated through existing staff resources. Any additional resource requirements will be identified as they arise.

#### **7 RELEVANT RISKS**

Initial risks around delivery of the strategy have been identified and include:

- Availability of suitable employment (includes factors such as skills/experience/hours and transport)
- Parents who have not worked for some time being 'job ready' and there being appropriate support for this to happen (when appropriate)
- Availability of affordable childcare
- Effective engagement with local communities
- Staff capacity to complete child poverty awareness training
- Willingness of public/agencies to support food banks
- Reliance on small number of individuals within some agencies
- Impact of Universal Credit, money management and budgeting skills

A comprehensive Risk Assessment will be carried out after the strategy refresh.

#### **8 ENGAGEMENT/CONSULTATION**

The Improving Life Chances Strategy has been developed through a partnership steering group and has been subject to wider consultation with residents, partners and other stakeholders through the development of the strategy.

A stakeholder event took place in October 2016 and the feedback from the event has been used to inform the refresh of the strategy.

Since the strategy has been published, the Improving Life Chances Steering Group, involving a number of different partners, has met bi-monthly to discuss progress, celebrate achievements and highlight any issues.

## 9 EQUALITY IMPLICATIONS

An Equality Impact Assessment was prepared and published in December 2015.

The document can be found via the link below:

<https://www.wirral.gov.uk/sites/default/files/all/communities%20and%20neighbourhoods/Equality%20Impact%20Assessments/EIA%20since%202014/Families%20and%20wellbeing/Improving%20Life%20Chances%20Strategy%20-%20Equality%20Impact%20Assessment.pdf>

**REPORT AUTHOR:** *Fiona Johnstone*  
*Director of Health and Wellbeing*  
Telephone: 0151 666 5178  
Email: [fionajohnstone@wirral.gov.uk](mailto:fionajohnstone@wirral.gov.uk)

## APPENDICES

Improving Life Chances Strategy

## REFERENCE MATERIAL

*Child poverty strategy 2014 to 2017 – HM Gov. 2014*

*Does money affect children's outcomes?* Joseph Rowntree Foundation 2013

*Measuring poverty – Child Poverty Action Group*

## SUBJECT HISTORY (last 3 years)

Council Meeting	Date
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# POLICY INFORM: People



## Policy Inform- March 2017

The Policy Inform briefings will provide an overview of ongoing and recent national legislation, bills presented to Parliament and emerging policies.

The Policy Inform briefings have been produced specifically to inform Portfolio Holders and Elected Members and will be taken to the relevant Overview and Scrutiny Committees for discussion.

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# INTRODUCTION

## The Wirral Plan:

A 2020 Vision which sets out a shared partnership approach to improve outcomes for Wirral residents.

## The Plan focuses on three key theme areas:

- **People**
- **Business**
- **Environment**

## This Policy Inform paper will focus of the People theme:

- **Older People Live Well**
- **Children are ready for School**
- **Young people are ready for work and adulthood**
- **Vulnerable children reach their full potential**
- **Reduce child and family poverty**
- **People with disabilities live independently**
- **Zero tolerance to domestic violence**



## The Wirral Plan People theme states:

***“Wirral is a place where the vulnerable are safe and protected, every child gets a good start in life and older residents are respected and valued.*”**

This Policy Inform briefing focuses specifically on policies and legislation relating to the People Theme and is intended to provide Members of the People Overview and Scrutiny Committee with the latest position on emerging policy and legislative developments to support the committees work programme and future scrutiny work.

The following table outlines the timetable for the preparation and reporting of policy briefing papers:

Overview & Scrutiny Briefings	
<b>July 2016</b>	The first policy briefing focused predominately on the Queen’s Speech, which established the Government's legislative programme for the parliamentary year ahead.
<b>September 2016</b>	The second policy briefing was produced in September; it provided an update on policy and legislation and focused on Wirral Implications relevant to the government’s programme of legislation as outlined in the previous policy briefing.

<p><b>January 2017</b></p>	<p>The third policy briefing focused on the Autumn Statement which set out how Government's money was allocated. The policy briefing also provided an update on policy and legislation and considered relevant implications for Wirral.</p>
<p><b>March 2017</b></p>	<p>The fourth policy briefing will provide an update on policy and legislation and will consider relevant implications for Wirral.</p>

The March policy briefing provides an update on policy and legislative developments that have been aligned to the Wirral Plan pledges.

The Committee may wish to identify specific policy areas to focus upon which are in line with the Committee's work programme. Detailed briefing papers can be prepared for these subject matters at the request of the Committee which would be in addition to the regular policy briefing papers outlined above.

## QUEEN'S SPEECH 2016 – DESIGNATION TO OVERVIEW AND SCRUTINY COMMITTEES

On Wednesday 18th May 2016, the Queens Speech was delivered outlining the Government's programme of legislation and policies for the coming year.

Below is a list of all of the Bills that will have implications for local government. These Bills were announced during the Queens speech. The list also includes Bills carried over from the 2015-16 session. The list identifies the Overview and Scrutiny Committee remit that the legislation most closely aligns:

Legislative Plans	Overview and Scrutiny Committee
Neighbourhood Planning and Infrastructure Bill	<b>Business and Environment</b>
Bus Services Bill	<b>Business</b>
Local Growth and Jobs Bill	<b>Business</b>
Digital Economy Bill	<b>Business</b>
Modern Transport Bill	<b>Business</b>
High Speed Rail Bill	<b>Business</b>
Better Markets Bill	<b>Business</b>
Finance Bill	<b>People and Business</b>
Children and Social Work Bill	<b>People</b>
Education for All Bill	<b>People</b>
National Citizen Service Bill	<b>People</b>
Policing and Crime Bill	<b>People and Environment</b>
Soft Drinks Industry Levy	<b>People and Environment</b>
Lifetime Savings Bill	<b>People and Environment</b>
Prison and Courts Reform Bill	<b>Environment</b>
Investigatory Powers Bill	<b>Environment</b>

Additional Bills that were announced during the Queen's speech are outlined below. These will be monitored to identify any emerging implications for Local Government and reported to the relevant Overview and Scrutiny Committee as appropriate.

Additional Legislative Plans
Wales Bill
Bill of Rights
Criminal Finances Bill
Counter-Extremism and Safeguarding Bill
Cultural Property (Armed Conflicts) Bill
Small Charitable Donations Bill
NHS (Overseas Visitors Charging) Bill

The Bills relevant to the People priority are discussed in further detail in this paper.

# WIRRAL PLAN BUSINESS PLEDGES- POLICY AND LEGISLATIVE DEVELOPMENTS

## OLDER PEOPLE LIVE WELL

*We will support older people to live independently in their homes and help prevent social isolation. We will seek ways to show we value the experience and knowledge of older people and encourage more volunteering and mentoring opportunities within our communities*

### **Our Pledge Ambition:**

To achieve this, we must talk more regularly to older residents in Wirral. Over the five years of this plan, we will ensure more older people tell us they have a good quality of life and feel valued and respected in their communities. We will identify a benchmark in our 2015 Survey and show continuous improvement over the life of this plan.

**Outcome Strategy:** 1) Being an active part in strong, thriving local communities. 2) Enjoy a happy home life. 3) Being emotionally and physically healthy. 4) Being financially secure 5) Having better access to the right information and support.



### **Associated Legislation:**

#### **Right to Die at Home Bill**

**Reporting stage:** The Bill was presented to the House of Lords on Monday 6 June 2016. The date for the Bill's second reading, in the Lords, has not been announced yet.

#### **The purpose of the Bill is to:**

- Create a right to die at home, giving the individual a choice

#### **Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

**Associated Legislation:**

**Carers (Leave Entitlement) Bill**

**Reporting stage:** The Bill was presented to the House of Lords on June 9, 2016. A date for the second reading of the Bill, in the Lords, has yet to be announced.

**The purpose of the Bill is to:**

1. Entitle employees to a period of leave to fulfil caring responsibilities of dependants.

**Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

**Associated Legislation:**

**Assisted Dying Bill**

**Reporting stage:** The Bill was presented to the House of Lords on June 9, 2016. A date for the second reading of the Bill, in the Lords, has yet to be announced.

**The purpose of the Bill is to:**

- Enable adults who are terminally ill, to be provided with assistance to end their own life

**Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

**Associated Legislation:**

**Access to Palliative Care Bill**

**Reporting stage:** The Bill was presented to the House of Lords on June 9, 2016. A date for the second reading of the Bill, in the Lords, has yet to be announced.

**The purpose of the Bill is to:**

- Make provision for equal access to palliative care services.
- To advance research, education and training around palliative care

**Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

**Associated Policy:**

**Social Care Precept and the Social Care Crisis**

**LocalGov, December 2016/ January 2017**

**Summary-**

In December 2016, councils were allowed to increase council tax by 6% over the next two years in order to fund social care. This means councils are allowed to introduce the social care precept ahead of schedule, increasing council tax by 3% between 2017/18 and 3% again in 2018/19. This is believed to generate an additional £652 million by 2020.

Councils will also have access to £240 million adult social care fund.

**Brief Analysis-**

The Local Government Association warned that even with the social care precept imposed in full, there would still be a funding gap in excess of £2.6 billion by 2020. The National Care Association also criticised the Government believing they had been too late in acknowledging the social care crisis, believing the precept is a “quick fix” which would not fully address the problem.

This is supported by most local councils (97%) who warned that increasing council tax will make very little or “no difference” to provision of social care. Only three councils, out of 112 councils who replied, said the increase would make a “substantial difference” to their ability to provide social care.

In January 2017, think tank analysts found that self-funders of social care are paying a “hidden tax” of £1.3 billion to keep social care “afloat”. Therefore the entire care home sector is being kept afloat through subsidies from 40% of care home residents who pay privately. The LGA commented on this issue, “the gap between what providers say they need and what councils are able to afford is now at breaking point”.

## CHILDREN ARE READY FOR SCHOOL

*We must make sure that every child is equipped with the emotional, social and developmental skills to be ready to start school and to learn. We achieve this through a range of early interventions, engagement and support for families within our communities.*

### **Our Pledge Ambition:**

Currently 70% of our children are achieving a good level of development at the age of 5. Over the life of this plan we want to see a major improvement in this number so more of our young children get the best possible start in life.

### **Outcome Strategy:**

**Wirral's Strategy for Children, Young People and Families-**

**Priorities:** 1. Children are ready for school 2. Young people are ready for work and adulthood 3. Vulnerable children reach their full potential



### **Associated Legislation:**

#### **Education for All Bill**

The Bill was first outlined at the Queen's Speech 2016 but has not yet been presented to Parliament due to the response from the education sector.

**The purpose of the Bill is to:** Make significant changes in England's schools especially around academisation. These include:

- Convert school to academies in the worst performing local authorities and those that can no longer viably support their remaining schools, so that a new system led by good and outstanding schools can take place. Goal of making every school an academy in the future.
- Head teachers, not councils, to be responsible for school improvement.
- A new national funding formula for schools to make funding fairer.

### **Concerns and progress so far:**

Government more recently announced a full shift from forcing academisation as the bill suggested to building capacity in the system and encouraging schools to convert voluntarily. Works on principle of when schools are performing well, governing bodies are best to decide what's best for their schools and pupils e.g. whether converting to academy status is most effective way to improve education.



**Associated Emerging Policy:**

**School improvement at risk**

**LGA, 30/12/2016**

**Summary-** Education improvement work could be put at risk after the Government confirmed that only £50 million will be allocated to councils from September 2017 to cover duties that they have traditionally received £450 million for, and even topped up to £815 million a year from their own budgets.

**Brief Analysis-** The Local Government Association, which represents over 370 councils across England, is also warning that as well as allowing councils to work closely with their local schools to improve where necessary, the grant has also regularly helped ensure children are well supported with speech therapy, physiotherapy and good attainment. It has also allowed councils to plan ahead for more school places and run criminal checks before recruiting staff.

**Associated Emerging Policy:**

**Council schools will be 'undermined' by improvement budget cut**

**LGA, 03/01/2017**

**Summary-** Whitehall risks undermining council-maintained schools by dramatically cutting their improvement budgets by £400m a year, council chiefs warn. The Government has confirmed only £50m- rather than the traditional £450m- will be allocated to councils from September 2017 to cover education improvement duties.

**Brief Analysis-** The grant- known as the Education Services Grant (ESG) - is used to improve where necessary and ensures children are well supported with speech therapy, physiotherapy and good attainment. Cllr Richard Watts, chair of the LGA's children and young people board, said "89% of council schools are rated 'good' or 'outstanding' by OFSTED and warned this track record would be undermined. Cutting councils school improvement budgets risks the long term work and planning that has been put in place," he said. Councils track record of helping to improve schools with their local knowledge, expertise and democratic oversight cannot be ignored".

**Associated Emerging Policy:**

**Small council-maintained schools should be exempt from Apprenticeship Levy**

**LGA, 06/01/2017**

**Summary-** Small council-maintained schools should receive the same treatment as small academies and faith schools, and be exempt from the Apprenticeship Levy. The Local Government Association (LGA), which represents 370 councils in England and Wales, say all schools with a wage bill of less than £3 million a year should be exempt from the Levy.

**Associated Emerging Policy continued:**

**Small council-maintained schools should be exempt from Apprenticeship Levy**

**LGA, 06/01/2017**

**Brief Analysis-** The Levy, which will be introduced next April, will see all businesses including schools with a wage bill over £3 million a year contributing 0.5 per cent of that wage bill to fund new apprenticeships. However, schools with a smaller wage bill that are maintained by the local authority will also have to pay. Where a school employs its own staff, for example an academy or faith school, they are exempt from the Levy if their wage bill is under the £3 million threshold. However where a school is maintained and its staff are technically employed by the local authority, those staff contribute to the overall wage bill of the council – rather than being counted separately. This means that the Apprenticeship Levy is applied to them, and will need to be accounted for in school budgets from April 2017.

**Opportunity to shape national legislation and policy:**

The Department of Education is seeking views on the detailed design of the school's national funding formula. Topics for discussion include:

- The weighting for each factor in the schools national funding formula
- The transition to the formula
- The implementation of the formula.

**The consultation closes on 22<sup>nd</sup> March 2017 at 5:00pm.**

## YOUNG PEOPLE ARE READY FOR WORK AND ADULTHOOD

*Our children deserve to be educated in 'good' schools. We want to see continued improvements in literacy and numeracy skills with more of our pupils achieving A\*- C GCSE level English and Maths. Today, 81% of Wirral schools are rated "good" or better by OFSTED.*

### **Our Pledge Ambition:**

By 2020, we want to extend that to cover all Wirral schools. We also want to support improving academic attainment for children in care and those in low income families. It is also important to support teenage parents and vulnerable young people back into education and we will reduce the number of young people classified as NEET- not in employment, education or training.

### **Outcome Strategy: Wirral's Strategy for Children, Young**

**People and Families- Priorities:** 1. Children are ready for school  
2. Young people are ready for work and adulthood  
3. Vulnerable children reach their full potential.



### **Associated Legislation:**

#### **National Citizens Service Bill**

**Reporting stage:** The Public Bill Committee has now completed its work and has reported the Bill with amendments to the House, and is no longer able to receive written evidence. The Bill will next be considered at Report Stage. The date for the report stage has not yet been announced.

#### **The purpose of the Bill is to:**

The NCS bill is intended to secure the future of the National Citizen Service by making it more accountable to Parliament and the public. A new body, the National Citizen Service Trust, will be established by Royal Charter.

The new NCS trust will provide programmes for young people which should:

1. Enable participants to mix with others from different backgrounds to work together and participate in social action projects.
2. Enhance participants' communication, leadership and team- working skills.

The bill also makes provision to better promote the scheme. For example, HMRC will send out promotional material to young people when they turn 16.

## **Associated Legislation continued- NCS Bill**

### **NCS Bill**

#### **Concerns and progress so far:**

When initially announced in the Queen's Speech 2016, it was suggested that local authorities would have duties to promote the scheme. The LGA raised concerns about the funding available and the access to additional data councils would require in order to achieve this. Therefore, the decision was made not to introduce an unfunded burden on local authorities. Instead the NCS trust will be required to promote the programme to young people, parents and carers, educational bodies and local authorities. It is due to spend up to £75 million on advertising and marketing the scheme between now and 2020. This is almost twice as much as the funding recently announced to support schemes targeted in disadvantaged communities across England through the Youth Investment Fund.

At the committee stage there was a concern raised suggesting that the trust should involve young people in all aspects of its business, including governance. It was also argued that the NCS should encourage young people to go on to do more volunteering. However, volunteering is only one possible positive outcome of NCS. Reporting on that matter could present practical difficulties for the trust.

#### **Associated Legislation:**

### **National Minimum Wage (Workplace Internships) Bill**

**Reporting stage:** The bill started its second reading debate on Friday 4<sup>th</sup> November 2016 and the debate has now been adjourned to Friday 24<sup>th</sup> February 2017.

#### **The purpose of the Bill is to:**

The bill is intended to require the Secretary of State to apply the provisions of the National Minimum Wage Act 1998 to workplace internships; and for connected purposes.

Seeks to tackle the inconsistencies within certain industries- particularly politics, the media and the arts where unpaid internships are often compulsory to gain the necessary experience. Making young people work for free often means that only those from the most fortunate backgrounds can afford to have their parents to sustain them whilst they gain experience.

#### **Concerns and progress so far:**

The whole problem with the Bill revolves around the definition of three key terms: "work", "internship" and "work experience". Someone who is deemed to be a worker will have the right to be paid the national minimum wage- which is already the position. Workers are already, under the existing law, entitled to be paid the correct minimum wage if they are part-time, casual labourers, including even someone hired for one day.

**Associated Emerging Policy:**

**Briefing: Youth services policy round-up**  
**LGiU, 13/01/2017**

**Summary-** The Government will launch a new youth policy statement in the coming months setting out a road map for youth policy to at least 2020, in line with Youth Investment Fund which has been set to the same time period.

**Brief Analysis-** It is expected that the statement will articulate the Government's commitment to approaches that empower young people to take charge of their own lives, particularly disadvantaged young people who do not currently participate, and approaches that increase social mobility. The Government has announced it will publish a new strategy for youth services or 'policy statement' in 2017 following consultation with the sector. The statement is intended to act as a road map until at least 2020, setting out a clear narrative and vision for how the Government will best help young people, filling the need for a national policy framework for youth.

**Potential implications for the Wirral Plan as a result of emerging legislation and policy:**

**NCS Bill**

The Bill seeks to establish the National Citizen Service on a more permanent footing with current provision for 16- and 17-year olds in England being extended. As such more Wirral young people and families will have the opportunity to attend NCS Courses. However, in order for greater numbers of young people to benefit the programme needs to receive adequate funding and national promotion.

The NCS scheme is an excellent scheme, case studies consistently show how young people and communities have benefitted from the scheme with young people challenging their perceptions of themselves and moving forward with increased confidence towards higher education and employment opportunities.

NCS apprenticeships could be created as opportunities for young people in Wirral.

At present there are four NCS programmes delivered in Wirral by the following providers:

- Wirral Sport Development – Wirral council
- Youth Federation – voluntary sector
- Tranmere Rovers - community sector
- Catch-22 - voluntary sector

## VULNERABLE CHILDREN REACH THEIR FULL POTENTIAL

*We want to see Wirral's children thrive and be safe in their own families and communities. Today, nearly 700 young people are living in care on Wirral. Over the term of this plan we aim to reduce that by a third.*

### **Our Pledge Ambition:**

By focusing on prevention, more children and young people will avoid the need to enter care, and for those who are looked after, we will provide quality care and services to enable them to reach their full potential.

### **Outcome Strategy:**

**Wirral's Strategy for Children, Young People and Families-**

**Priorities:** 1. Children are ready for school 2. Young people are ready for work and adulthood 3. Vulnerable children reach their full potential



### **Associated Legislation:**

#### **Children and Social Work Bill**

**Reporting stage:** The Bill passed the Committee Stage on 12 January. The Bill will next be considered at the Report Stage. The date for the Report Stage is yet to be announced.

#### **The purpose of the Bill is to:**

- The purpose of the Children and Social Work Bill is to: To create a new 'Care Leavers' Covenant', requiring councils to tell children leaving care what services they are entitled to.
- To speed up the adoption process and tip the balance in favour of permanent adoption where that is the right thing for the child
- To ensure that local authorities and schools promote educational achievement for adopted children and those in long-term care
- To extend the right that care leavers have to a Personal Adviser, up until the age of 25.
- To support innovation in children's social care and create a new social work regulator to focus on training and professional standards

## Associated legislation continued- Children and Social Work Bill

### Children and Social Work Bill

#### Concerns and progress so far:

Corporate parenting is one of the most important roles a council has and it is right that looked-after children and care leavers know what support is available to them. However, national minimum standards for the local offer could create unnecessary and costly bureaucracy. Local authorities are already held to account for the performance of their children's services through a rigorous inspection process, with a particular focus on services for looked-after children and care leavers. However, current government funding falls considerably short of the true cost that local authorities incur in providing the support that these young people need.

The Government has listened to concerns regarding the principles of allowing councils to shape provision around the needs of children and young people. This has been rectified by introducing an expert panel to oversee any freedom to innovate applications.

There have also been concerns raised regarding the application of fostering for adoption to voluntarily accommodated children. When a local authority starts to consider adoption as an option for a child, the adoption agencies regulations already require the local authority to provide a counselling service for the child's parent or guardian. The Bill also requires the local authority to notify the child's birth parents in writing that it has decided to place the child in a fostering-for-adoption placement before the local authority's nominated officer can approve the placement. These provisions apply to all parents, including those who are looked after or are care leavers.

The Bill has recently progressed to include a new clause regarding the handling of child to child abuse in schools. It proposes that, within eight week of this Act coming into force the Secretary of State must issue guidance to all schools on how to handle allegations of abuse made by a child against another at school.

#### Associated Emerging Policy:

### LGA responds to children's commissioner's study on young carers

[LGA, 23/12/2016](#)

**Summary-** Responding to a study from the Children's Commissioners for England on council support for young carers, Cllr Richard Watts, Chair of the Local Government Association's Children and Young People Board said:

"Young carers often face significant challenges and councils across the country work hard to make sure they are able to access the support they need while continuing to enjoy their childhoods and fulfil their full potential".

**Associated Emerging Policy continued:**

**LGA responds to children's commissioner's study on young carers**

**LGA, 23/12/2016**

**Brief Analysis-** "Every young carer has a right to an assessment to find out if they need additional support, and councils will do all they can to provide this support where needs are identified. However, this is proving increasingly difficult as councils are forced to balance ongoing funding cuts with significant increases in demand for immediate child protection support to keep children safe from harm. With councils facing a £1.9bn funding gap for children's services by 2020, the limited funding available has to be carefully targeted at those children and young people who are in the greatest need. Unfortunately, this means that councils are forced to make increasingly difficult decisions about the level of support they are able to provide to other children and young people in their area, including some young carers".

**Associated Emerging Policy:**

**Keeping kids out of care**

**Local Gov, 04/01/2017**

**Summary-** Early intervention into the affairs of a troubled family can potentially resolve tensions and prevent problems that might lead to a child becoming a ward of the state. This is the basic principle behind the charity Safe Families for Children (SFC). They believe that intervening to support vulnerable families can help stem the flow of children entering care.

**Brief Analysis-** Safe Families for Children believe that early intervention to support vulnerable families will also not only benefit the children and overstretched councils, but will help prevent future societal problems. The charity has contributed to reductions of up to 50% in the numbers of children entering the foster care system in some American states. This inspired Sir Peter to import the model into the UK and was trialed in Middlesborough in 2012. The charity has three goals. Firstly, they wish to stabilise any family going through a crisis. Whatever the cause of the crisis - unemployment, housing, illness - SFC aims to help hold the family together as it finds its way through. Secondly, they want to prevent child abuse and neglect. Finally, they want to reduce the flow of children going into care by at least 10%.



## **Potential implications for the Wirral Plan:**

### **Children and Social Work Bill**

The Bill sets out new principles for local authorities in relation to its Corporate Parenting role and what good corporate parenting looks like. It is proposed that local authorities will have greater freedom to develop and trial more effective ways of delivering children's social care, supported by the Social Work Innovation Fund.

From September 2018 a new independent regulator will be established 'Social Work England' to regulate and improve the quality of the social work profession. There is a new requirement that Wirral consults and publishes a local offer which sets out the support available to care leavers within the authority.

The Bill sets out that Care Leavers have access to a Personal Advisor up to the age of 25. This extends the provision of PA's to Care Leavers and has staff resource implications. The role of the Virtual School Head Teacher and the role of Designated Teachers in schools is extended to include greater support to adopted children and children and young people who are in long-term care.

## **Opportunity to shape national legislation and policy:**

The Department of Education is seeking views on a new national assessment and accreditation system for child and family social workers as part of our reforms.

Topics for discussion include:

- A future career pathway for child and family social workers
- The place of a national assessment and system in that pathway.

**The consultation closes on 14<sup>th</sup> March 2017 at 5:00pm.**

## REDUCE CHILD AND FAMILY POVERTY

*We will work in partnership with children, young people and their families, residents and local organisations to ensure that no child in Wirral lives in poverty.*

### **Our Pledge Ambition:**

We will continue to work with partners to look at opportunities to tackle child and family poverty in Wirral communities. Sadly, 22.4 % of children in Wirral currently live in low income households. Our long term ambition is to ensure no child in Wirral lives in poverty and we will work with our partners to reduce this level over the five years of this plan.

### **Outcome Strategy**

**Wirral Improving Life Chances Strategy Priorities:** 1. Supporting parents into sustainable employment 2. Improve life chances for children and young people 3. Supporting families to become financially resilient 4. Tackling the immediate effects of poverty.



### **Associated Legislation:**

#### **Child Poverty in the UK (Target for Reduction) Bill**

**Second Reading Debate Stage:** The Bill started its second reading debate on 3<sup>rd</sup> February 2017 but was adjourned with debate to be resumed on 24<sup>th</sup> March.

#### **The purpose of the Bill is to:**

- To establish a target for the reduction of child poverty in the United Kingdom; and
- to make provision about reporting against such a target

#### **Concerns and progress so far:**

Prior to the second reading, a briefing was prepared which offered more information regarding the Private Members' Bill (sponsored by Dan Jarvis MP).

The Bill places a duty on the Secretary of State to meet four targets for child poverty by some target date (to be specified). The targets are based on a relative low income measure, a combined low income and material deprivation measure, an absolute low income measure and a persistent poverty measure. The Bill also allows the Secretary of State to introduce, via statutory instrument, targets relating to other measures to be met by the target date.

The four measures and targets specified in the Bill are the same as those used in the Child Poverty Act 2010 (although the Child Poverty Act stated the targets were to be met by 2010).

**Associated Legislation continued:**

**Child Poverty in the UK (Target for Reduction) Bill**

The targets in the Child Poverty Act were subsequently removed by the Welfare Reform and Work Act 2016 although it had been clear for some time that the targets would not be met. In its 2015 State of the Nation Report, the Social Mobility and Child Poverty Commission observed that the targets “will be missed by a country mile”.

**Associated Legislation:**

**Families with Children and Young People in Debt (Respite) Bill**

**Second Reading Debate Stage:** The Bill was presented to parliament on 29<sup>th</sup> October. The Bill is expected to have its second reading debate on 24<sup>rd</sup> March.

**The purpose of the Bill is to:**

- Place a duty on lender and creditors to provide periods of financial respite for families in debt
- Place a duty on public authorities to provide access to related advice, guidance and support in those circumstances

**Concerns and progress so far:**

This Bill is a Private Member’s Bill. These are often not printed until close to the second reading debate.

**Associated Emerging Policy:**

**State of the nation 2016: Social Mobility in Great Britain**

**LGiU, 06/01/2017**

**Summary-** Britain has a deep social mobility problem, which is getting worse, according to the Social Mobility Commission’s State of the Nation 2016 report. The situation is particularly serious for young people, and its impact is felt by a large number of middle- as well as low-income families – which the Commission calls ‘treadmill families [who] are running harder and harder but simply standing still’.

**Brief Analysis-** The report looks at parenting and early years; schools; post-16 education and training; jobs, careers and earnings; and housing. A large amount of data is used to illustrate and provide evidential support for Social Mobility Commission’s analysis.

**Associated Emerging Policy Continued:**

**State of the nation 2016: Social Mobility in Great Britain**

**[LGIU, 06/01/2017](#)**

The Commission argues strongly for a new, longer term and more ambitious approach. It identifies 'four fundamental barriers that are holding back a whole tranche of low- and middle- income families and communities in England: an unfair education system, a two-tier labour market, an unbalanced economy and an unaffordable housing market'.

**Associated Emerging Policy:**

**New round of funding to support Social Impact Bonds open**

**[LocalGov, 16/01/2017](#)**

**Summary-** Local authorities are able to apply for a new round of funding to support the development of Social Impact Bonds (SIBs) focused on helping children and young people.

**Brief Analysis-** Applications for the latest round of the Life Chances Fund have now opened to help councils tackle entrenched social issues, such as drug and alcohol dependency. SIBs are designed to help reform public service delivery by making funding conditional on achieving results. Investors pay for a project at the start, and then receive payments based on the results achieved by the project. Local commissioners and service providers are now able to apply for funding from the £80m Life Chances Fund which will help them develop SIBs that combat drug and alcohol dependency and support children's services. The deadline for Expressions of Interests (EOI's) is 31<sup>st</sup> March 2017.

**Associated Emerging Policy:**

**Six new opportunity areas to prepare for post-Brexit Britain**

**[LocalGov, 19/01/2017](#)**

**Summary-** The Government's opportunity areas programme will be expanded to include a further six areas across England, the education secretary announced today. There will also be a new £3.5m programme that will see the Education Endowment Foundation establish a research school for each of the 12 opportunity areas.

**Brief Analysis-** The aim of the programme is to ensure children and young people are equipped with the necessary skills and knowledge for future success. The six new areas, which will receive £72m from the department of education, include Bradford, Doncaster, Fenland & East Cambridgeshire, Hastings, Ipswich and Stoke-on-Trent. Speaking at the offices of PwC, Justine Greening emphasised the importance of education in improving social mobility and in preparing for Britain's future outside of the European Union.

## PEOPLE WITH DISABILITIES LIVE INDEPENDENTLY

*It is our aim to support more people with disabilities to increase their independence and access to work, education and volunteering.*

### **Our Pledge Ambition:**

To do this we must listen to people with disabilities to fully understand their needs, how to best support them to be ready for work and enable more people to access employment opportunities over the next five years.

### **Outcome Strategy:**

**All Age Disability Strategy Priorities:** 1. Working with partners to increase independence, choice and control for individuals. 2. Offer and create more employment and volunteering opportunities. 3. Ensure transport and public areas are accessible. 4. Implement an All Age Disability Service in Wirral.



### **Associated Legislation:**

#### **Disability Employment (Gap) Bill**

**Reporting stage:** The Bill was started in the House of Lords however a date for the first reading is still to be announced.

#### **The purpose of the Bill is to:**

- Introduce proposals to halve the disability employment gap.
- Make training more readily available for disabled people, to allow them to acquire the skills they need for employment.
- Make provision for availability of qualified job coaches for disabled people.

#### **Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

### **Associated Legislation:**

#### **Carers (Leave Entitlement) Bill**

**Reporting stage:** The Bill was presented to the House of Lords on June 9, 2016. A date for the second reading of the Bill, in the Lords, has yet to be announced.

**Associated Legislation Continued:**

**The purpose of the Bill is to:**

- Entitle employees to a period of leave to fulfil caring responsibilities of dependants.

**Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

**Associated Legislation:**

**Health Services Commissioning (Equality and Accountability) Bill**

**Reporting stage:** The Bill was presented to Parliament on September 14, 2016. The Bill is expected to have its second reading debate on March 24, 2017.

**The purpose of the Bill is to:**

- To reduce inequalities in health care received by people with learning disabilities and mental illness.
- To make an annual report to Secretary of State on equality of service provision to people with learning disabilities and mental illness.

**Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

**Associated Legislation:**

**Disability Equality Training (Taxi and Private Hire Vehicle Drivers) Bill**

**Reporting stage:** The Bill was presented to the House of Commons on June 29, 2016. A second reading debate took place on November 18, 2016 but was adjourned until November 25, 2016. The order to read this Bill a second time was lapsed, the date for the second reading is yet to be announced.

**The purpose of the Bill is to:**

- Make the completion of disability training a requirement for the licensing of taxi and private hire vehicle drivers in England and Wales.
- Stop guide dogs and assistance dog owners being refused access to taxis and minicabs.

**Concerns and progress so far:**

The Bill is a private members Bill and therefore the full write up of the Bill has not been printed yet. It is predicted the Bill will be printed close to the second reading debate.

### **Associated Legislation:**

#### **Abortion (Disability Equality) Bill**

**Reporting stage:** The Bill was presented to the House of Lords on May 25, 2016. The date of the third reading in the Lords has yet to be announced.

#### **The purpose of the Bill is to:**

1. Make provision for disability equality in respect of abortions.

#### **Concerns and progress so far:**

The Bill is looking to amend Section 1 of Abortion Act 1967, which details the conditions, grounds under which a medical termination of pregnancy can occur. The Bill would remove the wording “that there is a substantial risk that if the child were born it would suffer from such physical or mental abnormalities as to be seriously handicapped”. The view is that allowing abortion up to birth on grounds of disability is discriminatory, contrary to the spirit of the Equality Act. Some charities have argued that the removal of this section of the Act ignores the advice of medical professionals and women’s rights including the choice regarding their own health and wellbeing. The Bill has support from all sides of the house through its aim to outlaw disability discrimination at the start – before birth.

An Amendment to the bill was agreed (Second Reading) for the Secretary of State to undertake a review of the impact of the Act on disabled children, carers and families and the provision of support services available.

The main purpose of the bill is about equality and discrimination and whether a child with disability should be treated differently from an able bodied child.

### **Associated Emerging Policy:**

#### **Lenehan Review, ‘These are our children’**

[Gov.uk](http://gov.uk), January 2017

**Summary-** The Lenehan Review has revealed that disabled children with challenging behaviour are being ‘hidden’ from society. The “fragmented” care system is depriving disabled children with the most complex needs the right to family life and an education. The review revealed that even after scandals, there is a lack of accountability and ownership within the system. It calls for urgent government action; if not disabled children could end up institutionalised at an early age, at a huge cost to the taxpayer. Finally the review calls for a shift in thinking and culture so that children affected are recognised as “our children”.

**Associated Emerging Policy Continued:**

**Lenahan Review, 'These are our children'**

[Gov.uk, January 2017](#)

**Brief Analysis-** The report does prove that the group of children spoke about is not ignored by Government programmes, there are good examples of inpatient care from committed staff, but it still highlights that it is failing to improve lives.

Dame Lenahan recommended 11 improvements ranging from better understanding, professional responsibility and better commissioning of services. She called for reviews to be carried out in areas such as needs of young people aged 18-25 and the role of Residential Special Schools and colleges.

**Opportunity to shape national legislation and policy:**

Dame Christine Lenahan is seeking evidence to inform her review into the **experiences and outcomes of children and young people in residential special schools and colleges**. She wants evidence around:

- Characteristics of children and young people currently in residential schools and colleges;
- How and Why young people came to be placed there;
- Pattern of provision across the country and how it is commissioned;
- What good quality support looks like for these young people;
- Experiences and outcomes of these children, young people and their families;
- How schools and colleges are supported to meet the needs of these children and young people;
- How effectively workforce meet their needs;
- Destinations for these children and young people.

**The consultation closes on 17<sup>th</sup> March 2017. More information can be accessed [here](#).**



## ZERO TOLERANCE TO DOMESTIC VIOLENCE

*Our focus will remain on prevention and early intervention and we will continue to facilitate an integrated response and effective court system to deal with cases quickly and effectively.*

### **Our Pledge Ambition:**

By working with our partners we want to see a significant reduction in repeat incidents of domestic violence by 2020.

### **Outcome Strategy:**

**Zero Tolerance to Domestic Violence Strategy Priorities:** 1. Partners work towards prevention and early intervention. 2. To ensure Children and Young People at the heart of domestic abuse receive prompt support from services. 3. Partnership come together to create a strong community co-ordinated response. 4. Make victims safer and reduce re-offending.



### **Associated Legislation:**

#### **Prevention and Combating Violence Against Women and Domestic Violence (Ratification of Convention) Bill**

**Reporting stage:** The Bill was presented to Parliament on June 29, 2016. The date has not been announced the Bill's Second Reading in the Lords.

#### **The purpose of the Bill is to:**

- To ratify the Council of Europe Convention – [Istanbul Convention](#) on preventing and combating violence against women.
- The convention has the aims of preventing violence, increasing victim protection and “end with the impunity of perpetrators”. (Convention wants to prevent domestic violence, protect victims of domestic violence, prosecute perpetrators and integrate agencies and institutions to tackle domestic violence together).

#### **Concerns and progress so far:**

The UK has signed the convention along with 42 other nations which came into force in August 2014. No amendments were brought to the Bill at its second reading.

A clause within the Bill states that within four weeks of the Act receiving Royal Assent, the Secretary of State should lay a report before each House of Parliament setting out the steps required to be taken to ratify the Convention and the date it will be completed by. The Bill will also require the Government to make an annual report to each House. The first report will be released November 1, 2017 and each year after that.

**Associated Emerging Policy:**

**Comic Relief to distribute £3million to women's charities**

[LGA , 23/11/2016](#)

**Summary-** The Chancellor announced in the Autumn Statement, November 23, 2016, that £3million will be awarded to Comic Relief to distribute out to the women's charities. This money has been raised from the Tampon Tax. The charities receiving the funding will be schemes and programmes run to tackle domestic violence against women. Charities can now apply for the next round of Tampon Tax funding from December 2016.

**Brief Analysis-** The LGA has backed the scheme but have also called for the government to allow local councils to apply for the funding too. The money could be used by local authorities to support work with partners in particular around early intervention and repeat offenders.

**Potential implications for the Wirral Plan as a result of emerging legislation and policy:**

**Comic Relief to distribute £3million to women's charities:**

Noted that this was originally only for organisations with charitable status however if LGA get approval to bid, the money could be used by local authorities to support work with partners in particular around early intervention and repeat offenders.

This would be an opportunity for Wirral due to identified gaps in early intervention support services for domestic violence.

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**People Overview and Scrutiny Committee  
Thursday 23<sup>rd</sup> March 2017**

<b>REPORT TITLE:</b>	<b>People Overview &amp; Scrutiny Committee - work programme update</b>
<b>REPORT OF:</b>	<b>The Chair of the Committee – Councillor Moira McLaughlin</b>

**REPORT SUMMARY**

This report explains the process of developing and managing the scrutiny work programme for the municipal year. The People Overview & Scrutiny Committee, in cooperation with the other two Overview & Scrutiny Committees, is responsible for proposing and delivering an annual work programme. This work programme should align with the corporate priorities of the Council, in particular the delivery of the Wirral Plan pledges which are within the remit of the Committee.

The report provides an update regarding progress made since the last Committee meeting held on 1<sup>st</sup> February. The current work programme is made up of a combination of scrutiny reviews, standing items and requested officer reports. This update report provides the committee with an opportunity to plan and regularly review its work across the municipal year. The current work programme for the Committee is attached as an appendix to this report.

**RECOMMENDATION/S**

Members are requested to:

1. Approve the proposed People Overview & Scrutiny Committee work programme for 2016/17, making any required amendments.

## SUPPORTING INFORMATION

### 1.0 REASON/S FOR RECOMMENDATION/S

To ensure members of the People Overview & Scrutiny Committee have the opportunity to contribute to the delivery of the annual work programme.

### 2.0 OTHER OPTIONS CONSIDERED

Not Applicable

### 3.0 BACKGROUND INFORMATION

#### 3.1 THE SCRUTINY WORK PROGRAMME AND PRIORITISATION

The work programme should align with the priorities of the Council and its partners. The programme will be informed by:

- The Wirral Plan pledges
- The Council's transformation programme
- The Council's Forward Plan
- Service performance information
- Risk management information
- Public or service user feedback
- Referrals from Cabinet / Council

Good practice suggests that, in order to maximise the impact of scrutiny, it is necessary to prioritise proposed topics within the work programme. Members may find the following criteria helpful in providing a guideline towards ensuring that the most significant topics are prioritised:

<b>Principles for Prioritisation</b>	
Wirral Plan	Does the topic have a direct link with one of the 2020 pledges?
	Will the review lead to improved outcomes for Wirral residents?
Public Interest	Does the topic have particular importance for Wirral Residents?
Transformation	Will the review support the transformation of the Council?
Financial Significance	Is the subject matter an area of significant spend or potential saving?
	Will the review support the Council in achieving its savings targets?
Timeliness / Effectiveness	Is this the most appropriate time for this topic to be scrutinised?
	Will the review be a good use of Council resources?



By assessing prospective topics using these criteria, the Committee can prioritise an effective work programme that ensures relevance and the highest potential to enhance outcomes for residents.

### **3.2 UPDATE ON CURRENT SCRUTINY ACTIVITY**

Since the Committee meeting on 1<sup>st</sup> February 2017, activity has taken place relating to a number of scrutiny reviews:

#### Community Pharmacies Scrutiny Review

Further to the approval of the Community Pharmacy scrutiny report by this Committee at its previous meeting held on 1<sup>st</sup> February, the report has been referred to the Health & Wellbeing Board (15<sup>th</sup> March) and to Cabinet (27<sup>th</sup> March).

#### Budget Scrutiny 2017/18

The report from the Member's budget workshop, held on 10<sup>th</sup> January 2017 and approved by the People Overview & Scrutiny Committee on 1<sup>st</sup> February, was referred to the Cabinet meeting held on 20<sup>th</sup> February. This was part of the process which led to the agreement of the 2017/18 budget at Council on 6<sup>th</sup> March 2017.

#### Respite Services Scrutiny Review

This review will assess users' experiences of alternative respite provision following the decision to close Girtrell Court. Members of the task & finish group are Councillors Moira McLaughlin (chair), Angela Davies, Treena Johnson, Bruce Berry, David Burgess-Joyce and Alan Brighthouse. A scope meeting has been held and agreed the review should incorporate a series of site visits, focus groups and a questionnaire for carers and service users plus meetings with key officers. It is planned to report the findings of the review to the meeting of the People Overview & Scrutiny Committee scheduled for September 2017.

### **3.3 HEALTH AND CARE PERFORMANCE PANEL**

#### Panel meetings

The most recent meeting of the Health & Care Performance Panel was held on 1<sup>st</sup> February 2017. The outcomes from that meeting are reported as a separate item on this agenda.

The next meeting of the Panel is scheduled for 5<sup>th</sup> April when the agenda is expected to include items on:

- Clatterbridge Cancer Centre – Outcomes from the CQC inspection held in June 2016
- CGL (Change, Grow, Live) – Outcomes from the recent CQC inspection
- Annual social care complaints report
- Suicide rates – update
- Health and care quarterly performance report – Quarter 3

#### Continuing Healthcare funding (CHC) scrutiny review

NHS continuing healthcare (CHC) is the name given to a package of care that is arranged and funded solely by the NHS for individuals who are not in hospital and have been assessed as having a "primary health need". Members have previously approved the establishment of a task & finish group to consider the accessibility and operation of the scheme in Wirral. Members of the task & finish group are Councillors Alan Brighthouse, Wendy Clements and Moira McLaughlin plus Karen Prior (Healthwatch Wirral). A meeting to discuss the scope of the review was scheduled for Thursday 9<sup>th</sup> March.

### **3.4 CHILDREN SUB-COMMITTEE**

#### Sub-Committee meetings

The most recent meetings of the Children Sub Committee were held on 8<sup>th</sup> February and 8<sup>th</sup> March 2017. The minutes from that meeting are reported as a separate item on this agenda.

The next meeting of the Children Sub Committee is scheduled for 5<sup>th</sup> April 2017.

In addition, a workshop is now scheduled to be held on Wednesday 29<sup>th</sup> March for members to further consider potential work programme items in response to the Children's Services Ofsted report and the consequential improvement plan.

### **4.0 FINANCIAL IMPLICATIONS**

Not Applicable

### **5.0 LEGAL IMPLICATIONS**

Not Applicable

### **6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS**

The delivery of the scrutiny work programme will be met from within existing resources.

### **7.0 RELEVANT RISKS**

Not Applicable

### **8.0 ENGAGEMENT/CONSULTATION**

Not Applicable

### **9.0 EQUALITY IMPLICATIONS**

This report is for information to Members and there are no direct equality implications.

**REPORT AUTHOR:** Alan Veitch  
Scrutiny Support  
0151 691 8564  
email: [alanveitch@wirral.gov.uk](mailto:alanveitch@wirral.gov.uk)

**APPENDICES:** People Overview & Scrutiny Committee – Work programme

**REFERENCE MATERIAL**

**SUBJECT HISTORY (last 3 years)**

Council Meeting	Date

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**PROPOSED AGENDA ITEMS – Thursday 23<sup>rd</sup> March 2017**

Item	Format	Officer
Minutes from People OSC (1 <sup>st</sup> Feb) and Children Sub (8 <sup>th</sup> Feb and 8 <sup>th</sup> March)	Minutes	
Report from the meeting of the Health & Care Performance Panel held on 1 <sup>st</sup> February	Report	Report of the Chair (Alan Veitch to provide report)
Adults Safeguarding Annual Report	Report	Simon Garner
Wirral CCG – outcomes from the Service Policy Review consultation	Report	Nesta Hawker, Director of Commissioning, Wirral CCG
Performance monitoring – 2016/17 Q3	Report	Mike Callon to provide report
Financial Monitoring – 2016/17 Q3	Report	Peter Molyneux to provide report
Avoiding Admissions Scrutiny review: Follow-up report	Report	Jacqui Evans / Andrew Cooper
Health and social care integration - Progress	Verbal update	Graham Hodgkinson
Improving Life Chances – update on the delivery of the strategy	Report	Fiona Johnstone
Policy Inform	Report	Rachel Howey to provide report
Work programme update	Report	Report of the Chair (Alan Veitch to provide report)
<b>Deadline for reports to be with Committee Services: Monday 6<sup>th</sup> March 2017</b>		

## ADDITIONAL AGENDA ITEMS – WAITING TO BE SCHEDULED

Item	Format	Approximate timescale	Lead Departmental Officer
Re-provision of respite services – report from task & finish group	Report	To be agreed	Report from the task & finish group (Alan Veitch to provide report)
Safeguarding Children Scrutiny Review – Progress report. (This item was last reported to People OSC in July 2016)	Committee Report	June 2017	Julia Hassall
CGL (Change, Grow, Live) – Update report (as agreed by People OSC on 28/11/16)	Committee Report	June 2017	Fiona Johnstone
Domestic Abuse – update on the delivery of the strategy	Report	June 2017	Mark Smith
Accountable Care arrangements for Wirral	Report	June 2017	Wirral CCG
GP 7 day working – progress report (Follow-up to committee report of 28 <sup>th</sup> November 2016)	Report	Sept 2017	Carla Sutton (NHS England) and Martyn Kent (Wirral CCG)
All Age Disability – update on the delivery of the strategy	Report	Sept 2017	Graham Hodgkinson
Cumulative Impact on Public Health Scrutiny review: Follow-up report	Committee Report	Sept 2017	Julie Webster
Children, Young People and Families - update on the delivery of the strategy	Report	Nov 2017	Julia Hassall
Specialist Transport – progress report	Report	To be agreed	Mark Smith

## WORK PROGRAMME ACTIVITIES OUTSIDE COMMITTEE

Item	Format	Timescale	Lead Departmental Officer	Progress / Comments
Visit to CRI – Wallasey	Member visit	23 <sup>rd</sup> June 2016 - Complete	Gary Rickwood	Complete. Report to Health & Care Panel – 5 <sup>th</sup> October 2016
Transformation Programme – DASS business cases	Workshop	10 <sup>th</sup> August 2016	Graham Hodgkinson	Complete. Report to People OSC – 8 <sup>th</sup> Sept 2016
Community pharmacies	Evidence day	16 <sup>th</sup> Nov 2016		Report to People OSC – 1 <sup>st</sup> Feb 2017. Follow-up scrutiny review proposed for end 2017.
Budget scrutiny 2017 / 18	Workshop	10 <sup>th</sup> Jan 2017		Report to People OSC – 1 <sup>st</sup> Feb 2017
Re-provision of respite services – a check on service users' experiences	Task & finish group	To commence Feb 2017	Graham Hodgkinson/ Jayne Marshall	
Continuing Healthcare Funding	To be agreed	To commence March 2017	Jason Oxley	This work will be in partnership with Healthwatch Wirral
Safeguarding governance - Scrutiny's relationship with the LSCB and other safeguarding bodies	Workshop	March / April 2017	David Robbins	
Looked after children - Follow-up review	Evidence day	Deferred	Liz Davenport	Waiting until post-Ofsted planning for scrutiny is complete
Children ready for school	Task & finish group	Deferred	Deborah Gornik	
Local Welfare Assistance Scheme (Original work undertaken by the former Transformation and Resources P & P Committee).	Follow-up review: Evidence Day	Transferred to Business and Environm't OSCs.	N/A	Chairs agreed on 03/10/16 that Business and Environment OSCs will lead this work as part of a wider review on Welfare Reform.

## HEALTH & CARE PERFORMANCE PANEL – 2016/17

Meetings of the Health & Care Performance Panel have been scheduled for:  
Mon 3<sup>rd</sup> April 2017, 4.00pm

A programme for those meetings is outlined below:

Item	Format	Timescale	Lead Departmental Officer
Quality framework and performance measures for the health sector in Wirral	Report	Standing Item	Lorna Quigley
Suicide – Follow-up report	Report	April 2017	Lorna Quigley
Annual social care complaints report	Report	April 2017	Simon Garner / Alison Carey
Clatterbridge Cancer Centre – Outcomes from the CQC inspection held in June 2016 (The report is not yet publicly available).	Report	April 2017	Helen Porter
CGL (Change, Grow, Live) – Outcomes from the recent CQC inspection (The report is not yet publicly available)	Report	April 2017	
Continuing Healthcare funding (This work will be undertaken in partnership with Healthwatch Wirral)	Task & finish (Cllrs McLaughlin, Clements, Brighthouse plus Karen Prior)	The scope meeting is arranged for 9 <sup>th</sup> March 2017)	Members
Care Home strategy	Report	July 2017	Jacqui Evans
Care-related levels of bad debt and barriers to recovery	Report	July 2017	Viv O’Leary
Better Care Fund	Progress report	July 2017	Jacqui Evans
CQC ratings across care homes in Wirral, including regional and national comparators being provided.	Report	To be agreed	Jacqui Evans / Amanda Kelly
Workforce issues in the care home sector	Report	To be agreed	Jacqui Evans

Note: Special meetings of the Panel are scheduled for Wednesday 10<sup>th</sup> May (2.00pm) and Tuesday 16<sup>th</sup> May (4.00pm) to review the draft Quality Accounts prepared by the local health providers.



## CHILDREN SUB-COMMITTEE – CURRENT WORK PROGRAMME

Item	Format	Timescale	Lead Departmental Officer
Exception reports highlighting positive and negative aspects arising from school Ofsted inspection reports	Report	8 <sup>th</sup> March 2017	Sue Talbot
School Strategy	Report	8 <sup>th</sup> March 2017	Sue Talbot
Special Guardianship Orders	Report	8 <sup>th</sup> March 2017	Julia Hassall
Impact of the IFIP programme (Troubled Families) in Wirral	Report	8 <sup>th</sup> March 2017	Julia Hassall
Merseyside Police – Role in safeguarding procedures	Verbal report	5 <sup>th</sup> April 2017	
Governance arrangements and the role of scrutiny in safeguarding	Report	To be agreed	
Devolution of the Further education budget and the apprenticeship framework	Report	To be agreed	
Quality Assurance process of care plans	Report	To be agreed	
Outcomes of the audit of case files in children's social care	Report	To be agreed	

Further items proposed at the workshop held on 7<sup>th</sup> November to discuss the implementation of the Ofsted improvement plan included:

Item	Format	Timescale	Lead Departmental Officer
Monitoring the key milestones of the Improvement Plan	Report	Standing item	
Reviewing the performance data tracker	Report	Standing item	
Early intervention / prevention, including the application of thresholds, partnership arrangements and the operation of MASH	Possible task & finish group	To be agreed	
The management of care plans and related performance; leaving care and IROs	Possible task & finish group	To be agreed	
Competent skilled workforce and the quality of social work practice	Possible task & finish group	To be agreed	
Scrutiny's place in long-term governance arrangements	To be agreed	To be agreed	
Follow-up to the original Looked after children scrutiny review (August 2013)	To be agreed	To be agreed	
Follow-up to the previous Safeguarding scrutiny review (December 2015)	To be agreed	To be agreed	

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